



BRITISH
COLUMBIA

AUG 23 2017

Mr. Bud Smith
Board of Directors
British Columbia Lottery Corporation
74 Seymour Street
West Kamloops BC V2C 1E2

Dear Mr. Smith:

On behalf of Premier John Horgan and our new government, thank you for your service to the people of British Columbia. I look forward to working with you in the months and years to come to help deliver on government's priorities, and provide effective programs and services to the people of our province.

This Mandate Letter lays out the principles of this government and you are to take these into consideration when revising your Service plan for the *Budget 2017 Update*. It is expected that British Columbia Lottery Corporation will manage its programs and initiatives within its existing budget targets, unless otherwise directed.

Going forward you are to begin the process of working with me as the Minister responsible to develop strategic actions through the 2018 Mandate letter process for *Budget 2018*. I will provide further direction. The Ministry of Finance will provide guidance on preparation for *Budget 2018*.

Our government made three key commitments to British Columbians.

Our first commitment is to make life more affordable. We expect all public service organizations to work to contain costs, and to be conscious of the impact of every decision on the daily cost of living of families and businesses.

Our second commitment is to deliver the services that people count on. In many cases, critical programs and services are delivered by Crown Corporations, and ministers will work with Board Chairs to ensure your organizations remain focused on maintaining and improving levels of service to citizens.

Our third key commitment is to build a strong, sustainable, innovative economy that works for everyone. Our government believes that public sector organizations have a role to play in supporting broad-based economic growth in every region of the province.

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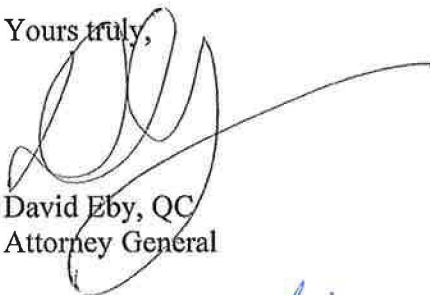
To support true and lasting reconciliation with First Nations in British Columbia, our government will be fully adopting and implementing the United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP), and the Calls to Action of the Truth and Reconciliation Commission. Please ensure that going forward your organization incorporates the UNDRIP and Calls to Action, given the specific mandate and context of your organization.

As the Board Chair of a Crown agency, your primary accountability to government is through me as the Minister responsible. My expectation is that regular dialogue and engagement between the ministry and your organization will continue, starting with regular meetings between us over the coming weeks and months. Included in these meetings will be regular meetings between your communications staff and Government Communications and Public Engagement staff responsible for the communication of Ministry-related matters.


The Crown Agencies Resource Office (CARO) has lead responsibility for overseeing and maintaining the Public Sector Organizations Governance Framework. CARO has now integrated with the Board Resourcing and Development Office (BRDO) which provides leadership in the merit-based appointment of qualified and competent individuals to the Crown Agencies. All Crown corporations and other public agencies are asked to work closely with this office on Board member appointments, all governance matters including orientation and training of Board members, and on accountability to government generally.

I look forward to regular meetings to discuss progress on your strategic priorities and to ensure you and your organization are supported in delivering your mandate on behalf of the people of British Columbia.

Yours truly,



David Eby, QC
Attorney General



Bud Smith
Chair, British Columbia Lottery Corporation

Date: 7/9/2017



pc: The Honourable John Horgan, Premier
Mr. Don Wright, Deputy Minister to the Premier and Cabinet Secretary
Ms. Lori Wanamaker, Deputy Minister of Finance
Mr. David Galbraith, Associate Deputy Minister and Secretary to Treasury Board
Ms. Lynne Holt, Executive Lead, Board Resourcing and Development Office
Mr. Richard Fyfe, QC, Deputy Attorney General, Ministry of Attorney General
Mr. Andrew Brown, Director, British Columbia Lottery Corporation
Mr. Robert Holden, Director, British Columbia Lottery Corporation
Ms. Wendy Lisogar-Cocchia, Director, British Columbia Lottery Corporation
Mr. Moray B. Keith, Director, British Columbia Lottery Corporation
Mr. Matthew Watson, Director, British Columbia Lottery Corporation





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NOV 28 2017

Mr. Bud Smith, Chair
Board of Directors
British Columbia Lottery Corporation
2840 Virtual Way
Vancouver BC V5M 0A6

Dear Mr. Smith:

I am writing to provide the British Columbia Lottery Corporation (BCLC) with an amendment to the supplemental Mandate Letter provided to BCLC on October 2, 2017. This amended letter, along with the previous Mandate Letter of August 23, 2017, replaces the BCLC 2017/18 Mandate Letter that was signed by the BCLC board on December 5, 2016.

Under the *Gaming Control Act*, BCLC is responsible for the conduct and management of gambling on behalf of government. As the new Minister responsible for gambling, I would like to confirm my expectation that BCLC, as a public sector organization and agent of government, will act in concert with government in the best interest of British Columbians. This means that BCLC will conduct its business in a manner that meets public expectations for social responsibility, public safety, and gambling integrity.

The British Columbia Lottery Corporation is specifically directed to:

1. Implement the five remaining commitments that BCLC is responsible for in the *Plan for Public Health and Gambling* (February 2015). This includes:
 - a) Implementing a GameSense Advisor presence in Community Gaming Centres;
 - b) Offering time and money budgeting tools to Encore Rewards members and PlayNow.com customers; and
 - c) Implementing customized responsible gambling messaging on PlayNow.com subject to review and approval by GPEB, and alignment with provincial Responsible Gambling Standards applicable to online gambling.

BCLC will continue to work with GPEB in the implementation of the three remaining commitments for which they are jointly accountable, including undertaking key research projects related to online problem gambling and high-risk features of Electronic Gambling Machines.

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BCLC will submit bi-annual progress reports to the General Manager, GPEB, detailing the status of these commitments.

2. Proactively share information with GPEB that assists the branch in meeting its responsibility for the overall integrity of gaming and horse racing and providing the Minister with advice on broad policy, standards and regulatory issues. The type of information includes, but is not limited to, the following:
 - a) Information about any new games, excluding variations of existing games or similar games already being offered by BCLC, that BCLC intends to introduce to determine whether additional responsible gambling standards are required or whether a game may be considered a new type of lottery scheme and requires written approval under Section 7 of the *Gaming Control Act*; and
 - b) Information regarding any trends that may influence strategies to combat money laundering and keep the proceeds of crime out of British Columbia gambling facilities.

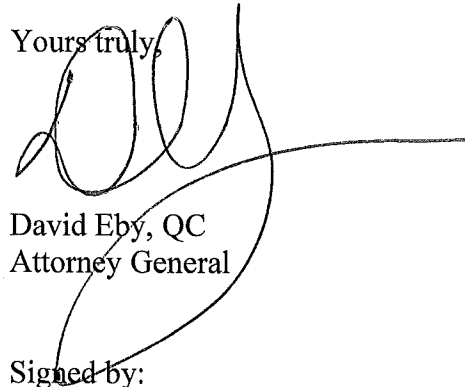
3. BCLC will provide a quarterly report to the Attorney General on the implementation of the government's Anti-Money Laundering (AML) Strategy and mitigation of related illegal activities. This will include, but not be limited to:
 - a) Activities undertaken to ensure the Corporation's compliance regime is focused on preserving the integrity and reputation of British Columbia's gaming industry in the public interest;
 - b) Participation in the development of, and provide funding to support, an enhanced coordinated enforcement approach with the Gaming Policy and Enforcement Branch, the RCMP and local police to mitigate the risk of criminal activities in the gaming industry;
 - c) The implementation of anti-money laundering compliance best practices with appropriate consideration of evaluating source of wealth and source of funds prior to cash acceptance within a risk-based framework; and
 - d) Providing input to the Ministry of Attorney General in the development of a public information and education strategy and action plan for government's review and approval.

Please sign this letter to acknowledge the direction provided, which is supplemental to the Mandate Letter provided to all Crown Corporations. This letter is to be posted publicly on your organization's website and a signed copy returned to the ministry.

Mr. Bud Smith, Chair
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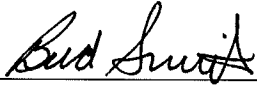
I look forward to working with BCLC to ensure that commercial gambling is conducted and managed for the benefit of all British Columbians.

Yours truly,

A handwritten signature in black ink, appearing to be 'David Eby', written over a horizontal line. The signature is stylized and cursive.

David Eby, QC
Attorney General

Signed by:



Bud Smith, Chair
British Columbia Lottery Corporation



Date