

## PLAYNOW IN B.C.

BCLC's PlayNow.com is British Columbia's only legal, safe and secure online gambling website. From exclusive slot games to a full suite of sports betting, lottery and casino products, PlayNow delivers players the very best in gambling entertainment with significant player-health safeguards while helping communities across B.C. grow.

### ABOUT PLAYNOW

- PlayNow is B.C.'s only 100 per cent legal and regulated online and mobile gambling website.
- PlayNow is accountable to provincial and federal laws and high standards for technical integrity, age verification, protection of personal information and important anti-money laundering requirements, offering British Columbians an online gambling website they can trust.
- PlayNow incorporates security technology and safeguards similar to those used by financial institutions.

### BIG WINS ON PLAYNOW

- The record for the largest online lottery prize in British Columbia is \$30.8 million, won on July 8, 2022 by a West Kelowna resident who purchased the Lotto Max jackpot-winning ticket on PlayNow.
- The largest online casino slot prize won on PlayNow in B.C. was \$2,143,924 won by a West Vancouver resident on December 16, 2022.

### PLAYNOW PLAYER-HEALTH SAFEGUARDS

PlayNow offers players access to several [player-health safeguards](#) to encourage positive play, so they can keep gambling a source of entertainment:

#### TIME AND BUDGET LIMITS

- Players can set a maximum amount on their playing time (both daily and weekly limits) and set weekly deposit limits for their PlayNow.com accounts. When players decrease their deposit limits, changes take effect right away.

#### SESSION REMINDERS

- Players can set a reminder to stay informed of how long they've been playing. PlayNow's new default setting is to issue a session reminder following one hour of play.

#### PLAYER DASHBOARD

- Players can view one, three and six months of data relating to their deposit and withdrawal frequency and amount, their average session duration and number of logins.

#### SHORT-TERM LOCKOUT

- Players can choose to take a break from play by locking their PlayNow account from 24 hours up to 14 days.

#### GAME BREAK

- Players can choose to take an extended break from play by enrolling in BCLC's Game Break program, with terms ranging from six months to three years. Players who complete their Game Break term and wish to return to gambling will need to complete the active reinstatement process, which includes the online Game Plan course.

**October 2024**

**QUICK FACTS**

- In fiscal 2023/24, PlayNow generated \$341 million in net income to the Province of B.C, to go towards health care, education and community programs.

**For more information contact:**

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