

## POSITIVE PLAY ON PLAYNOW.COM

PlayNow.com has numerous player health tools and site security safeguards to ensure that the only regulated online gambling site in British Columbia remains a safe and fun source of entertainment.

### PLAYER HEALTH TOOLS

BCLC has a variety of tools throughout PlayNow.com to support informed decision making and encourage positive play behaviours. These include:

- **GameSense:** The GameSense program helps educate players to make informed gambling decisions.
- **Weekly Deposit Limit:** A maximum transfer amount set by a player into their account each week.
- **Session Log:** Players can view a log of time and amount spent gambling on PlayNow.com at anytime.
- **Session Reminder and Playing Time Limits:** Players can set a reminder to keep informed of how long they've been playing, and can set a maximum playing time limit (daily or weekly).
- **Purchase History:** Players can view tickets purchased and amount spent for the past 52 weeks.
- **Age Control:** 19+ and data verification using Equifax Canada. As one of Canada's major credit bureaus and utilized by Canada's major banks, Equifax uses a players' credit history to verify their identity, age and residence.
- **E-mail Notifications:** Notifications are sent to players confirming weekly deposits of \$10,000 or more. All e-mail notifications include links to GameSense.com.
- **Limit Increase Delay:** Players who make limit increases to their account will see the changes take effect after 24 hours. However, players who reduce their limit will see the changes take effect instantly.
- **Short-Term Lockout:** Players can choose to take a break by locking themselves out from 24 hours up to 14 days.
- **Voluntary Self-Exclusion (VSE):** For players who wish to take a break from gambling, BCLC offers its VSE program.
  - Individuals can choose self-exclusion terms from 6 months up to 3 years.
  - Individuals enrol directly on PlayNow.com by logging in, clicking the "My Accounts" section followed by "Self-Exclusion" and following the instructions to complete the four-step process.
  - Once enrolled in VSE, individuals are unable to change their mind.

### PLAYNOW.COM SITE SECURITY

PlayNow.com provides a secure connection to players which complies with strict regulatory standards, and security analysts monitor any hacking and vulnerability trends to mitigate potential cyber risks.

To learn more about how PlayNow.com keeps player accounts private and secure, as well as about the number of security procedures in place, [click here](#).

#### For more information contact:

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