

Holiday Hours

REGIONAL PRIZE PAYOUT LOCATIONS

RPP locations can pay prizes up to \$9,999.99 during their opening hours. Please allow approximately 30 minutes for the processing of your claim.

Prizes between \$10,000.00 and \$24,999.99 can be paid at RPP locations during the holiday hours below. Please allow approximately 45 minutes for the processing of your claim.

RPP Lottery Claims (\$10,000.00 - \$24,999.99) Holiday Hours

| Day | Date | Hours of Operation |
|-----------|-------------------|--------------------|
| Tuesday | December 23, 2025 | 8:00 am- 4:00 pm |
| Wednesday | December 24, 2025 | 8:00 am- 12:00 pm |
| Thursday | December 25, 2025 | Closed |
| Friday | December 26, 2025 | Closed |
| Saturday | December 27, 2025 | Closed |
| Sunday | December 28, 2025 | Closed |
| Monday | December 29, 2025 | 8:00 am- 4:00 pm |

| | | |
|------------------|--------------------------|--------------------------|
| <i>Tuesday</i> | <i>December 30, 2025</i> | <i>8:00 am- 4:00 pm</i> |
| <i>Wednesday</i> | <i>December 31, 2025</i> | <i>8:00 am- 12:00 pm</i> |
| <i>Thursday</i> | <i>January 1, 2026</i> | <i>Closed</i> |
| <i>Friday</i> | <i>January 2, 2026</i> | <i>8:00 am- 4:00 pm</i> |
| <i>Saturday</i> | <i>January 3, 2026</i> | <i>8:00 am- 4:00 pm</i> |
| <i>Sunday</i> | <i>January 4, 2026</i> | <i>Closed</i> |
| <i>Monday</i> | <i>January 5, 2026</i> | <i>8:00 am- 4:00 pm</i> |

HEAD OFFICE LOCATIONS

BCLC offices will be open for prize claims on the following dates and times during the holiday season. To request a prize claim appointment, please fill out an [appointment request form](#). Please allow approximately 45 minutes for the processing of your claim.

Head Offices: Kamloops & Vancouver Holiday Hours

| Day | Date | Hours of Operation |
|------------------|--------------------------|--------------------------|
| <i>Tuesday</i> | <i>December 23, 2025</i> | <i>9:00 am- 4:00 pm</i> |
| <i>Wednesday</i> | <i>December 24, 2025</i> | <i>9:00 am- 12:00 pm</i> |
| <i>Thursday</i> | <i>December 25, 2025</i> | <i>Closed</i> |
| <i>Friday</i> | <i>December 26, 2025</i> | <i>Closed</i> |
| <i>Saturday</i> | <i>December 27, 2025</i> | <i>Closed</i> |
| <i>Sunday</i> | <i>December 28, 2025</i> | <i>Closed</i> |
| <i>Monday</i> | <i>December 29, 2025</i> | <i>9:00 am- 4:00 pm</i> |
| <i>Tuesday</i> | <i>December 30, 2025</i> | <i>9:00 am- 4:00 pm</i> |
| <i>Wednesday</i> | <i>December 31, 2025</i> | <i>9:00 am- 12:00 pm</i> |
| <i>Thursday</i> | <i>January 1, 2026</i> | <i>Closed</i> |
| <i>Friday</i> | <i>January 2, 2026</i> | <i>9:00 am- 4:00 pm</i> |
| <i>Saturday</i> | <i>January 3, 2026</i> | <i>Closed</i> |

| | | |
|---------------|------------------------|-------------------------|
| <i>Sunday</i> | <i>January 4, 2026</i> | <i>Closed</i> |
| <i>Monday</i> | <i>January 5, 2026</i> | <i>9:00 am- 4:00 pm</i> |