

Appendix 4:

Global Reporting Initiative Index

BCLC aligns our social responsibility reporting with the Global Reporting Initiative (GRI) principles. The table below indicates where to find our general and specific standard disclosures from GRI's G4 Guidelines. This report has not been assured by GRI.

General Standard Disclosures

GSD	Description	Reference or Link
G4-1	Provide a statement from the most senior decision-maker of the organization about the relevance of sustainability to the organization and the organization's strategy for addressing sustainability.	CEO letter
G4-3	Report the name of the organization.	BCLC
G4-4	Report the primary brands, products, and services.	What we do; Brands
G4-5	Report the location of the organization's headquarters.	Contact us
G4-6	Report the number of countries where the organization operates.	BCLC only operates in British Columbia, Canada
G4-7	Report the nature of ownership and legal form.	Governance & Oversight
G4-8	Report the markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries).	Annual Report
G4-9	Report the scale of the organization, including: <ul style="list-style-type: none">• Total number of employees• Total number of operations• Net revenues (for public sector organizations)	Number of Employees: 860 Number of Operations Net Revenue
G4-10	Report the total number of employees by employment contract and gender.	Appendix 2: Employee Work Status Overview Male: 505 Female: 355

General Standard Disclosures

GSD	Description	Reference or Link
G4-11	Report the percentage of total employees covered by collective bargaining agreements.	0%
G4-12	Describe the organization's supply chain.	Casino ; Lottery ; Online Gambling
G4-13	Report any significant changes during the reporting period regarding the organization's size, structure, ownership, or its supply chain.	There have been no significant changes to the organization over the reporting period
G4-14	Report whether and how the precautionary approach or principle is addressed by the organization.	N/A
G4-15	List externally developed economic, environmental and social charters, principles, or other initiatives to which the organization subscribes or which it endorses.	Social Responsibility Charter
G4-16	List memberships of associations (such as industry associations) and national or international advocacy organizations in which the organization: <ul style="list-style-type: none"> • Holds a position on the governance body • Participates in projects or committees • Provides substantive funding beyond routine membership dues • Views membership as strategic 	Interprovincial Lottery Corporation , World Lottery Association , Canadian Gaming Association , Responsible Gambling Council of Canada , North American Association of State and Provincial Lotteries , Kamloops Chamber of Commerce
G4-17	List all entities included in the organization's consolidated financial statements or equivalent documents and report whether any entity included in the organization's consolidated financial statements or equivalent documents is not covered by the report.	Annual Report
G4-18	Explain the process for defining the report content and the Aspect Boundaries. Explain how the organization has implemented the Reporting Principles for Defining Report Content.	Material Issues
G4-19	List all the material Aspects identified in the process for defining report content.	Materiality Plot
G4-20	For each material Aspect, report whether the Aspect is material within the organization.	All material aspects listed on the Materiality Plot are considered material inside of BCLC

General Standard Disclosures

GSD	Description	Reference or Link
G4-21	For each material Aspect, report whether the Aspect is material outside the organization.	The following material aspects are considered material outside of BCLC: <ul style="list-style-type: none"> • Service Providers: Anti Money Laundering and Illegal Activities, Problem Gambling, Responsible Gambling, Player Experience, Player Privacy, Ethical Conduct • Retailers: Problem Gambling, Responsible Gambling, Player Experience, Ethical Conduct
G4-23	Report significant changes from previous reporting periods in the Scope and Aspect Boundaries.	Material Issues
G4-24	Provide a list of stakeholder groups engaged by the organization.	Approach
G4-25	Report the basis for identification and selection of stakeholders with whom to engage.	Approach
G4-26	Report the organization's approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group, and an indication of whether any of the engagement was undertaken specifically as part of the report preparation process.	Our approach to stakeholder engagement is guided by the following principles: <ul style="list-style-type: none"> • Significance (issues are significant to the stakeholder and to BCLC) • Completeness (BCLC understands the views, concerns, needs and expectations) • Responsiveness (BCLC responds coherently and appropriately) • Measurable (BCLC tracks the quality, responsiveness and outcomes of engagement). Approach Stakeholder Engagement No specific group was engaged as part of this report preparation.
G4-27	Report key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting	Appendix 3 – Stakeholder Issues Raised

General Standard Disclosures

GSD	Description	Reference or Link
G4-28	Reporting period (such as fiscal or calendar year) for information provided.	Approach
G4-29	Date of most recent previous report (if any).	2013/2014 SR Report published August, 2014
G4-30	Reporting cycle (such as annual, biennial).	Annual
G4-31	Provide the contact point for questions regarding the report or its contents.	Contact Us
G4-32	Report the 'in accordance' option the organization has chosen.	Approach
G4-33	Report the organization's policy and current practice with regard to seeking external assurance for the report.	N/A
G4-34	Report the governance structure of the organization, including committees of the highest governance body. Identify any committees responsible for decision-making on economic, environmental and social impacts.	Corporate Governance
G4-56	Describe the organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics.	Ethics and Integrity Values Standards of Ethical Business Conduct for BCLC Employees SR Charter

Specific Standard Disclosures

SSD	Description	Reference or Link
G4-EC1	Direct economic value generated and distributed.	Annual Report
G4-EC8	Significant indirect economic impacts, including the extent of impacts	Economic Impact of Kamloops Office
G4-EN3	Energy consumption within the organization	BCLC's Carbon Neutral Action Report
G4-EN6	Reduction of energy consumption	BCLC's Carbon Neutral Action Report GHG Emissions Page
G4-EN8	Total water withdrawal by source	Office Water Use
G4-EN15	Direct (scope 1) greenhouse gas emissions	BCLC's Carbon Neutral Action Report
G4-EN16	Indirect (scope 2) greenhouse gas emissions	BCLC's Carbon Neutral Action Report
G4-EN19	Reduction of greenhouse gases	BCLC's Carbon Neutral Action Report
G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender and region	Employee Turnover
G4-LA9	Average hours of training per year per employee by gender, and by employee category	Employee Training (spend on training)
G4-SO4	Communication and training on anti-corruption policies and procedures	AML Training