

VIA EMAIL

January 22, 2019

[applicant information]



Dear

Re: Request for Records: BCLC File 18-111

British Columbia Lottery Corporation (BCLC) writes further to your December 5, 2018 request under B.C.'s *Freedom of Information and Protection of Privacy Act* (FIPPA) and BCLC's letters dated December 6, 2018 and January 7, 2019 and a voicemail message left for you on January 2, 2019 and your voicemail dated January 8, 2019.

74 West Seymour Street
Kamloops, BC V2C 1E2

T 250.828.5500

F 250.828.5631

bclc.com

You requested:

"...a log of all player's playnow.com wins and losses for a given day. The data can be anonymized but the wins and losses of each player should be identifiable. Also, aggregated win loss percentages per game. Monthly or yearly stats are adequate."

BCLC interpreted your clarified request on January 8, 2019 to be for:

"A snapshot of one day (December 5, 2018) of data for every game on PlayNow.com broken down by individual anonymized player, win amounts and loss amounts."

In accordance with section 6(2) of FIPPA, BCLC has created a record in response to your request and is withholding that record in its entirety under section 17(1) of FIPPA.

If disclosed, the information could reasonably be expected to harm the financial or economic interests of BCLC and could reasonably be expected to result in undue financial gain to a third party. This is because the data is commercially valuable and can be used by BCLC's competitors. As such, disclosure of the information could reasonably result in a loss of revenue to BCLC.

The full text of section 17 can be found at:

http://www.bclaws.ca/Recon/document/ID/freeside/96165_00

BCLC's response to your request will be published a minimum of five business days after release at:

<https://corporate.bclc.com/who-we-are/corporate-reports/reports-disclosures.html>

If you have any questions or concerns regarding BCLC's processing of your request, please contact me via e-mail at clantos@bclc.com or at (250) 377-2076.

Additionally, under section 52 of FIPPA, you may ask the Information and Privacy Commissioner to review this reply to your request for information. You have 30 business days from the receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner for British Columbia
P.O. Box 9038, Station Provincial Government
Victoria, BC V8W 9A4
T (250) 387-5629 F (250) 387-1696
Email info@oipc.bc.ca Online www.oipc.bc.ca

Sincerely,
[original signed by]

Candice Lantos
Senior Freedom of Information Analyst