

BCLC Freedom of Information Requests: Quarterly Reports for FY 2018/19

Q3: Closed October 1, 2018 to December 31, 2018

Applicant Type	Topic	Response
Individual	Anonymized player data from PlayNow.com broken down by game, win amount and loss amount for a single day.	Responsive record(s) created and withheld from disclosure.
Media	All of BCLC's Vice-President, Casino and Community Gaming sent and received email from November 2, 2018 to November 4, 2018.	Responsive record(s) released with some information withheld from disclosure.
Individual	Casino policies and guidelines for suspicious cash and large cash transactions.	Some responsive record(s) publicly available online. Additional records withheld from disclosure.
Media	Incident reports related to failure to properly declare source of funds at the Parq Casino from November 2, 2018 to November 4, 2018.	Responsive record(s) released with some information withheld from disclosure.
Media	Records relating to the recent settlement of matters involving an administrative monetary penalty imposed on BCLC by FinTRAC in 2010.	Responsive record(s) withheld from disclosure.
Media	Records related to Paladin's investigation of alleged incidents at River Rock Casino and Resort from January 1, 2016 to September 1, 2018.	Responsive record(s) released with some information withheld from disclosure. Additional records withheld from disclosure.
Media	Correspondence between BCLC Vice-President, Casino and Community Gaming; former Director, Anti-Money Laundering; and a GPEB special constable from September 1, 2015 to November 30, 2015.	Responsive record(s) released with some information withheld from disclosure. Additional records withheld from disclosure.
Individual	Contracts between BCLC and FCV between January 1, 2017 and July 26, 2018.	Responsive record(s) released with some information withheld from disclosure.
Media	Procurement and payment information relating to Paladin Security's investigation of alleged misconduct at River Rock Casino Resort from September 1, 2017 to August 18, 2018.	Responsive record(s) released with some information withheld from disclosure. Additional records withheld from disclosure.
Media	Correspondence between BCLC's President and CEO and B.C.'s Attorney General from May 1, 2017 to August 15, 2018.	Responsive record(s) released with some information withheld from

		disclosure. Additional records withheld from disclosure.
Media	Job descriptions, salary and bonus information, and number of investigators, managers, assistant managers, and supervisors at BCLC from 2010 to 2018 broken out by employee and by year.	Responsive record(s) released.
Media	The report by Paladin Security into alleged misconduct at River Rock Casino Resort from October 1, 2017 to August 20, 2018.	Responsive record(s) withheld from disclosure.
Media	The report by Paladin Security and related briefing notes into alleged misconduct at River Rock Casino Resort.	Responsive record(s) withheld from disclosure.

Q2: Closed July 1, 2018 to September 30, 2018

Applicant Type	Topic	Response
Individual	List of slot machines and win percentages at three casinos.	No responsive records and not obligated to create responsive records.
Media	CEO's weekly emails to staff from March 21, 2018 to August 20, 2018.	Responsive record(s) released with some information withheld from disclosure.
Media	Marketing, budget and contractor information for BCLC's PlayNow "Into the Wild for World Cup Picks" advertising campaign.	Responsive record(s) created and released with some information withheld from disclosure.
Media	Correspondence between BCLC and Great Canadian Gaming Corporation Chair of Compliance and Security Committee from July 1, 2015 to August 15, 2018.	No responsive records.
Media	Correspondence between BCLC and FinTRAC from January 29, 2010 to October 1, 2010 regarding monetary penalties.	Responsive record(s) withheld from disclosure.
Media	Travel expenses for BCLC attendees to the 2018 Global Gaming Expo Asia Convention in Macau.	Responsive record(s) released with some information withheld from disclosure.
Business	Records previously released in response to an FOI request regarding anti-money laundering compliance at a named casino.	Responsive record(s) released.
Media	Records from an April 21, 2017 BCLC anti-money laundering compliance meeting.	Responsive record(s) released with some information withheld from disclosure.

Individual	Publishing winner information policy, information about a lottery winner, BCLC organizational chart, and breakdown of jobs and salary ranges.	Some responsive record(s) publicly available online. Additional records released with some information withheld from disclosure.
Media	Records about BCLC's draw audit services contract.	Responsive record(s) released with some information withheld from disclosure.
Media	Records about BCLC's lottery draw machine replacement.	Responsive record(s) released with some information withheld from disclosure.
Media	Correspondence between BCLC and Great Canadian Gaming Corporation regarding anti-money laundering compliance, security, or incidents from April 29, 2015 and December 25, 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	Baccarat Review report by an independent consultant in 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	Visitor sign-in sheet for BCLC's Vancouver Corporate office on May 30, 2018.	Responsive record(s) released with some information withheld from disclosure.

Q1: Closed April 1, 2018 to June 30, 2018

Applicant Type	Topic	Response
Media	Information about a Lotto 6/49 jackpot win from a 2018 draw.	Responsive record(s) withheld from disclosure.
Media	Executive summaries of commissioned reports and external consultant reports at the CEO, president and vice-president levels from January 10, 2018 to May 18, 2018.	No responsive records.
Business	Records from RFPQ 1718-180301SS for Managed Security Services.	Responsive record(s) withheld from disclosure.
Media	Correspondence between BCLC Vice President, Legal, Compliance, Security and the Gaming Policy Enforcement Branch's Executive Director, Compliance from January 1, 2018 to March 21, 2018.	Responsive record(s) released with some information withheld from disclosure.
Media	Correspondence between BCLC CEO and the Gaming Policy Enforcement Branch's Assistant Deputy Minister from February 10, 2018 to March 21, 2018.	Responsive record(s) released with some information withheld from disclosure.

Media	Correspondence between BCLC Vice President, Legal, Compliance, Security and former BCLC Director, Anti-Money Laundering in September 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	Records relating to an April 2016 River Rock Casino and Resort player review.	Responsive record(s) released with some information withheld from disclosure.
Individual	Records from a collaborative design meeting between BCLC and Atlantic Lottery Corporation.	Responsive record(s) created and released.
Business	Casino operational services agreement between BCLC and River Rock Casino Resort between January 1, 2014 and April 6, 2018.	Responsive record(s) released with some information withheld from disclosure.
Political Party	Correspondence between BCLC's CEO and the Attorney General, the Gaming Policy Enforcement Branch, or Peter German relating to anti-money laundering from September 1, 2017 to March 14, 2018.	Responsive record(s) released with some information withheld from disclosure.
Media	Records and correspondence relating to hold checks on November 30, 2015 between BCLC executive and Chief Operating Officer of Great Canadian Gaming Corporation.	No responsive records.
Media	Records related to patrons receiving alleged un sourced funds transactions in River Rock Casino hotel rooms from April 2016 to December 31, 2017.	No responsive records.
Media	Records previously released in response to an FOI request about BCLC's Statistical Analysis Software.	Responsive record(s) released with some information withheld from disclosure.
Business	Monthly casino revenue breakdown of information shown in the BC Community Impact Report from January 1, 2017 to March 1, 2018.	Responsive record(s) withheld from disclosure.
Media	Correspondence between BCLC CEO and Assistant Deputy Minister from December 1, 2017 to February 9, 2018.	Responsive record(s) released with some information withheld from disclosure.
Media	Records about specific incidents or investigations at River Rock Casino from January 1st, 2017 to April 26, 2018.	Responsive record(s) withheld from disclosure.
Media	Correspondence between BCLC Vice President Legal, Compliance, Security and Former Director anti-money laundering in October 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	Records about the processing and handling of a previous FOI request.	Responsive record(s) released with some information withheld from disclosure.
Media	2017 Ernst and Young audit of BCLC's anti-money laundering program.	Responsive record(s) publicly available.
Media	Correspondence between BCLC Vice President Legal, Compliance, Security and Former Director anti-money laundering in November 2017.	No responsive records.

Political Party	Briefing notes or analysis from BCLC to the Attorney General linking the gaming industry to the real estate sector from August 1, 2017 to March 15, 2018.	Responsive record(s) released with some information withheld from disclosure.
Media	All records and correspondence between BCLC executives at the VP and CEO level and Great Canadian Gaming Corporation management regarding the anti-money laundering compliance of River Rock Casino and Resort from January 1, 2012 to December 28, 2017.	Responsive record(s) released with some information withheld from disclosure.
Individual	Gross sales for the top 100 cities in British Columbia for BC 50/50 draws from April 1, 2018 to April 8, 2018.	Responsive record(s) created and released.
Media	Briefing note and report for the Attorney General's statements to the House of Commons on March 27, 2018 regarding suspicious cash transactions.	No responsive records.
Media	CEO's weekly emails to staff from January 1, 2018 to March 21, 2018.	Responsive record(s) released with some information withheld from disclosure.
Media	Executive summaries of commissioned reports and external consultant reports at the executive level from January 1, 2017 to March 22, 2018.	Responsive record(s) released and made publicly available online with some information withheld from disclosure.
Media	Correspondence between BCLC Vice President Legal, Compliance, Security and Former Director anti-money laundering in December 2017.	No responsive records.
Media	Records regarding the feasibility of cryptocurrency as a method of payment and prizes by BCLC from of January 1, 2017 to March 21, 2018.	No responsive records.
Media	Records relating to BCLC Executive attendance at the 2017 Global Gaming Expo Asia Convention in Macau.	Responsive record(s) released with some information withheld from disclosure.
Media	BCLC Executive travel expenses for attending the 2017 Global Gaming Expo Asia Convention in Macau.	Responsive record(s) released with some information withheld from disclosure.
Media	Records regarding an investigation at a named casino between November 15, 2017 and January 5, 2018.	Responsive record(s) withheld from disclosure.

BCLC Freedom of Information Requests: Quarterly Reports for FY 2017/18

Q4: Closed January 1, 2018 to March 31, 2018

Applicant Type	Topic	Response
Law Firm	Records relating to a prize winner from 2014.	Responsive record(s) withheld from disclosure.
Media	Employment records of a former BCLC employee.	Responsive record(s) withheld from disclosure.
Media	Records referencing allegations of impropriety by staff at B.C. casinos from January 6, 2014 to November 1, 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	CEO's employment contract.	Responsive record(s) released with some information withheld from disclosure.
Media	CEO's correspondence with Gaming Policy Enforcement Branch and within BCLC regarding the "Vancouver Model" of money laundering at casinos, from July 18, 2017 to February 16, 2018.	No responsive records.
Media	Records describing, illustrating or analyzing what is known as the "Vancouver Model" with regard to money laundering at casinos, from July 18, 2017 to February 16, 2018.	No responsive records.
Media	Patron Gaming Fund account transaction records and data from January 1, 2016 to December 31, 2016.	Responsive record(s) released with some information withheld from disclosure.
Media	CEO's weekly emails to staff from January 1, 2017 to December 31, 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	1. List of players banned from casinos for posing a threat to public safety. 2. List of data fields under which BCLC collects and keeps data on players banned from casinos for posing a threat to public safety.	1. Responsive record(s) withheld from disclosure. 2. No responsive record.
Media	1. List of players on sourced cash conditions. 2. List of data fields under which BCLC collects and keeps data on players on sourced cash conditions.	1. Responsive record(s) withheld from disclosure. 2. No responsive record.
Media	Executive summaries of all unpublished commissioned reports and external consultant reports from October 20, 2017 to January 18, 2018.	No responsive records.

Media	Internal audits from October 20, 2017 to January 18, 2018, and the updated list of areas and topics due to be audited from April 1, 2017 to March 31, 2018.	Responsive record(s) released with some information withheld from disclosure.
Media	Records relating to the processing and handling of a previous FOI request file.	Responsive record(s) released with some information withheld from disclosure.
Media	The policy and procedure for placing players on sourced cash conditions.	Responsive record(s) withheld from disclosure. Summary of policy and procedure created and provided.
Media	The policy and procedure for banning players from casinos for posing a threat to public safety.	Responsive record(s) withheld from disclosure. Summary of policy and procedure created and provided.
Media	Records regarding players denied entry to a casino gaming facility.	Responsive record(s) released with some information withheld from disclosure.
Media	Correspondence between BCLC Vice President of Legal, Compliance, Security and the Gaming Policy Enforcement Branch's Executive Director from September 22, 2017 to October 9, 2017.	No responsive records.
Media	Facility Business Plan submitted by Gateway Casinos and Entertainment related to Facility Development Commissions and Accelerated Facility Development Commissions for Penticton Cascades Casino; and Professional Quantity Surveyor Report from Gateway in regards to the Penticton Cascades Casino.	Responsive record(s) withheld from disclosure.
Media	Briefing notes, issues notes, incident reports and correspondence regarding the MNP anti-money laundering report and media coverage of money laundering in B.C.	Responsive record(s) released with some information withheld from disclosure.

Q3: Closed October 1, 2017 to December 31, 2017

Applicant Type	Topic	Response
Individual	Information about the NBA Sports Action Oddset 3-Outcome data for the 2014, 2015, and 2016 regular seasons.	No responsive records.
Media	Information about free-play promotions at the Lake City Casino and Cascades Casino locations in Penticton for the 2016 and 2017 fiscal years.	Responsive record(s) created and withheld from disclosure.
Media	Quarterly reports to the Minister on implementation of the government's anti-money laundering strategy from October 1, 2016 to October 11, 2017.	Responsive record(s) released with some information withheld from disclosure.

Individual	Information about BC 50/50 tickets purchased in Burns Lake, BC from April 1, 2017 to April 30, 2017.	Responsive record(s) created and released.
Media	Information about players on sourced cash conditions and players banned from casinos for posing a threat to public safety.	Not obligated to create responsive records.
Media	Correspondence between BCLC CEO and Assistant Deputy Minister from April 1, 2017 to May 11, 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	Correspondence between BCLC Vice President Corporate Security and Compliance and the Gaming Policy Enforcement Branch Executive Director from January 15, 2017 to February 11, 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	Executive summaries of commissioned reports and external consultant reports at the CEO, president and vice-president levels from July 1, 2017 to October 20, 2017.	No responsive records.
Media	Internal audits from July 1, 2017 to October 20, 2017 and a list of planned audits for April 1, 2017 to March 31, 2018.	Responsive record(s) released and made publicly available online.
Individual	Records showing when the 1000x bonus has been won and paid out on the Kitty Glitter game on PlayNow.com.	Responsive record(s) created and released.
Media	The BCLC board of directors meeting anti-money laundering report and training presentation from December 5, 2016.	Responsive record(s) released with some information withheld from disclosure.

Q2: Closed July 1, 2017 to September 30, 2017

Applicant Type	Topic	Response
Individual	Live Dealer business case and contracts from October 19, 2016 to April 19, 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	Executive summaries of commissioned reports and external consultant reports at the CEO, president and vice-president levels from April 20, 2017 to July 1, 2017.	No responsive records.
Individual	Breakdown of all claimed and unclaimed winning lottery tickets with date sold, prize amount, and winner name for a specific lottery retail location from July 1, 1990 to September 30, 1991.	No responsive records.

Media	Internal audits from April 20, 2017 to July 1, 2017 and a list of planned audits for April 1, 2017 to March 31, 2018.	Responsive record(s) released and made publicly available online with some information withheld from disclosure.
Individual	Purchase date, time and retailer location for the July 8, 2017 winning Lotto 6/49 ticket.	Responsive record(s) created and released with some information withheld from disclosure.
Researcher	Part A: Facilities Development Commission and Accelerated Facilities Development Commission Standards, Policies, and Procedures. Part B: List of corporations affiliated with Great Canadian Gaming Corporation, Gateway Casinos & Entertainment Ltd., and 0733244 BC Ltd.	Part A: Responsive record(s) released. Part B: No responsive records.
Media	Deposit and disbursement records for a cheque written by former CEO.	Responsive record(s) released with some information withheld from disclosure.
Media	BCLC board of director meeting agendas and minutes from December 1, 2016 to August 11, 2017.	Responsive record(s) released and made publicly available online with some information withheld from disclosure.
Researcher	Current number of gaming workers for various gaming facility service providers.	No responsive records.
Media	Records relating to the processing and handling of a previous FOI request file.	Responsive record(s) released with some information withheld from disclosure.
Special Interest Group	Gaming facility policies related to determining personnel levels and policy level classifications.	Responsive record(s) withheld from disclosure.
Individual	Breakdown of all national instant scratch and win games with top prize amount, number of top prizes, and number of top prizes claimed in B.C.	Responsive record(s) created and released.

Q1: Closed April 1, 2017 to June 30, 2017

Applicant Type	Topic	Response
Individual	Lottery ticket sales for Lotto 6/49 and Lotto Max by province from June 12, 2012 to June 12, 2017.	Responsive record(s) created and released.
Media	Executive summaries of commissioned reports and external consultant reports at the CEO, president and vice-president levels from January 1, 2017 to April 20, 2017.	Responsive record(s) released.

Media	Internal audits from January 1, 2017 to April 20, 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	Total value of products purchased through PlayNow.com from 2009/10 to 2016/17 (two identical requests made).	Responsive record(s) created and released.
Media	Contract, expense receipts and final report from Envirosell for the GameSense information centre review.	Responsive record(s) released with some information withheld from disclosure.
Media	BCLC marketing and advertising spending by year, from 2010/11 through 2016/17.	Responsive record(s) created and released.
Media	Financial records for the 2017 New Horizons in Responsible Gambling Conference.	Responsive record(s) released and publicly available online with some information withheld from disclosure.
Individual	Ownership disclosure forms relating to a community gaming centre from 2003/04 to February 20, 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	Records related to an erroneous \$99,999.97 jackpot on a Dragon Fever slot machine at the Penticton casino.	Responsive record(s) released with some information withheld from disclosure.

BCLC Freedom of Information Requests: Quarterly Reports for FY 2016/17

Q4: Closed January 1, 2017 to March 31, 2017

Applicant Type	Topic	Response
Media	Executive summaries of commissioned reports and external consultant reports at the executive level from October 5, 2016 to January 1, 2017.	No responsive records.
Individual	Retailer location for an unclaimed 2015 Lotto Max ticket.	Responsive record(s) withheld from disclosure.
Media	Internal audits from October 5, 2016 to January 1, 2017.	Responsive record(s) released with some information withheld from disclosure.
Media	Briefing notes and correspondence at the VP, President and CEO level from Dec. 20, 2016 to January 17, 2017 about CW Agencies and the closure of Telco Management.	No responsive records.
Special Interest Group	Financial records for the 2016 New Horizons in Responsible Gambling Conference.	Responsive record(s) released with some information withheld from disclosure.
Law Firm	Lottery Retailer Agreements and Sales/Commissions Reports of a retailer from June 26, 2002 to August 31, 2015.	Responsive record(s) released.
Media	Keynote speaker contract for the 2017 New Horizons in Responsible Gambling Conference.	Responsive record(s) released with some information withheld from disclosure.

Q3: Closed October 1, 2016 to December 31, 2016

Applicant Type	Topic	Response
Media	Expression of Interest responses from the City of North Vancouver and Tsleil-Waututh First Nation.	Responsive record(s) released with some information withheld from disclosure.
Political Party	Report prepared by Spectrum Gaming Group for BCLC on the Facility Development Commission and/or Accelerated Facility Development program.	Responsive record(s) released.

Media	Final internal reports relating to the Sports Action over/under closure in October 1994 and outcomes of investigations into how Sports Action game odds are set.	Responsive record(s) released with some information withheld from disclosure.
Media	List of problem gambling studies in B.C. from September 30, 2014 to September 30, 2016.	Responsive record(s) created and released.
Media	Internal audits from July 3, 2016 to October 5, 2016.	Responsive record(s) released.
Media	Executive summaries of commissioned reports and external consultant reports at the CEO, president and vice-president levels from July 3, 2016 to October 5, 2016.	Responsive record(s) released.
Media	BCLC's records retention schedule and BCLC's index or listing of records.	Responsive record(s) publicly available.
Media	Survey questionnaires for Responsible Gambling Awareness Week Assessment, Social Responsibility Material Issues Omni, and GameSense Holiday Campaign.	Responsive record(s) released.
Media	Survey questionnaires for all public and staff opinion surveys from July 1, 2016 and September 30, 2016 on the topics of responsible gambling, social responsibility and GameSense.	Responsive record(s) released.
Media	CFO's expenses from April 1, 2015 to March 31, 2016.	Responsive record(s) released with some information withheld from disclosure.
Media	Promotional and advertising materials relating to three game themes.	Responsive record(s) released.
Media	Promotional and advertising materials relating to 16 cancelled Corporate Social Responsibility Assessments.	Responsive record(s) released with some information withheld from disclosure.

Q2: Closed July 1, 2016 to September 30, 2016

Applicant Type	Topic	Response
Media	Marketing, budget and contractor information for BCLC's "Play It Forward" advertising campaign.	Responsive record(s) released with some information withheld from disclosure.
Political Party	Directly awarded contracts over \$10,000 from January 1, 2016 to April 30, 2016.	Responsive record(s) created and released.

Political Party	The contract awarded to Spectrum Gaming Group, LLC.	Responsive record(s) released with some information withheld from disclosure.
Political party	Records related to BCLC's anti-money laundering software, including project summary and contract.	Responsive record(s) released with some information withheld from disclosure.
Media	CEO's expenses from March 25, 2015 to June 17, 2016.	Responsive record(s) created and released with some information withheld from disclosure.
Media	CEO's calendar from March 1, 2016 to June 17, 2016.	Responsive record(s) released with some information withheld from disclosure.
Media	Board meeting agendas and minutes from December 1, 2015 to June 17, 2016.	Responsive record(s) released with some information withheld from disclosure.
Individual	Winner stories from December 2013 and December 1, 2014 to June 30, 2016.	Responsive record(s) withheld from disclosure.
Media	Internal audits from April 1, 2016 to July 3, 2016.	Responsive record(s) released.
Media	Public and staff opinion surveys from January 1, 2016 to July 3, 2016.	Responsive record(s) created and released with some information withheld from disclosure.
Media	Executive summaries of commissioned and external consultant reports at the CEO, president and vice-president levels from April 1, 2016 to July 3, 2016.	No responsive records.
Media	List of casino equipment and value noted in BCLC's 2012/2013 Service Plan.	Responsive record(s) released with some information withheld from disclosure.
Media	List of casino equipment and value noted in BCLC's 2013/2014 Service Plan.	Responsive record(s) released with some information withheld from disclosure.
Media	List of casino equipment and value noted in BCLC's 2014/2015 Service Plan.	Responsive record(s) released with some information withheld from disclosure.
Researcher	Number of slot machines and table games at several lower mainland casinos.	Responsive record(s) publicly available.
Individual	Information about a BC/49 winner from an 2000 draw.	No responsive record(s).
Individual	Information about a Lotto 6/49 winner from a 1998 draw.	Responsive record(s) withheld from disclosure.

Q1: Closed April 1, 2016 to June 30, 2016

Applicant Type	Topic	Response
Media	CEO's expenses from March 1, 2015 to March 25, 2016.	Responsive record(s) created and released with some information withheld from disclosure.
Media	Data showing the number of annual electronic transactions, debit transactions and patron gaming funds accounts at casinos since 2010.	Responsive record(s) created and released.
Public Body	Southern Vancouver Island Casino Market Assessment commissioned by BCLC	Responsive record(s) withheld from disclosure.
Media	Internal audits from January 1, 2016 to April 1, 2016.	Responsive record(s) released.
Media	List of all completed FOI requests from January 1, 2016 to April 1, 2016.	Responsive record(s) publicly available.
Media	Executive summaries of commissioned reports and external consultant reports at the executive level from January 1, 2016 to April 1, 2016.	No responsive records.
Media	2014/15 fiscal year remuneration for board directors, and remuneration and expenses for all staff earning more than \$75,000.	Responsive record(s) created and released.