

Candice Lantos

From: Greg Moore
Sent: February-06-19 5:10 PM
To: Jim D. Lightbody
Cc: Peter Kupiak
Subject: Re: BCLC - Information Notes regarding recent Media Story

Yes - Sorry Peter.

Getting use to the new Webmail system.

Greg

From: Jim D. Lightbody
Sent: Wednesday, February 6, 2019 8:42:25 AM
To: Greg Moore
Cc: Peter Kupiak
Subject: Re: BCLC - Information Notes regarding recent Media Story

Thanks, Greg. We are planning to post information on our website and I'll pass on your GR recommendations to our team.

Jim

FYI, Did you mean to cc Peter Kappel? You cc'd Peter Kupiak.

From: Greg Moore
Date: February 6, 2019 at 9:01:06 AM GMT-7
To: Jim D. Lightbody
Cc: Peter Kupiak
Subject: Re: BCLC - Information Notes regarding recent Media Story

Hi Jim,
s 13(1)

Greg

From: Jim D. Lightbody
Sent: Wednesday, January 30, 2019 5:37 PM
To: Greg Moore
Subject: RE: BCLC - Information Notes regarding recent Media Story
Greg;
Yes, it's very frustrating. It's like a feeding frenzy. s 13(1)

Thanks,
Jim

From: Greg Moore
Sent: Wednesday, January 30, 2019 5:28 PM
To: Jim D. Lightbody
Subject: Re: BCLC - Information Notes regarding recent Media Story
Jim,
s 13(1)

Greg

From: Suzanne Rowley on behalf of Jim D. Lightbody
Sent: Wednesday, January 30, 2019 4:33:41 PM
To: Coro Strandberg; Dusty Kelly; Fiona Chan s 22 ; Greg Moore; Hilary Cassidy; Joan Axford; Lisa Ethans; Mario Lee; Peter Kappel
Cc: Jim D. Lightbody; Suzanne Rowley
Subject: BCLC - Information Notes regarding recent Media Story

Hello Everyone,

BCLC has provided the attached two Information Notes to the Minister and Ministry staff regarding recent reporting by Global National's Sam Cooper <https://globalnews.ca/news/4897032/bc-casinos-money-laundering/>

One attached Information Note explains Patron Gaming Fund (PGF) accounts and the processes around bank drafts. It also refutes the notion that \$1.7B was laundered through PGF accounts. The other attached Information Note provides further BCLC background in specific response to allegations in Sam Cooper's coverage.

It has been our practice to develop Information Notes on media stories done by Sam Cooper who has been the main reporter on the topic of money laundering in casinos for nearly two years. As discussed the last time we met with the Board, we are compiling all of the Information Notes on his stories that we provided to government over that timeframe and will provide this compilation to you for reference shortly.

If you have further questions, please contact me.

Jim Lightbody

President & CEO

BCLC Head Office

74 West Seymour Street, Kamloops BC V2C 1E2

Ts 17(1)

BCLC Marketing & Sales Office

2940 Virtual Way, Vancouver BC V5M 0A6

Ts 17(1)

jdlightbody@bclc.com

bclc.com

Candice Lantos

From: Greg Moore s 22
Sent: January-18-19 2:27 PM
To: Jim D. Lightbody
Subject: Re: Ontario Investigation

Do you mind giving me a call s 22

Thanks Greg

Greg Moore
Livable Region Group of Companies
s 22

From: Jim D. Lightbody
Sent: Friday, January 18, 2019 2:03 PM
To: Greg Moore
Subject: RE: Ontario Investigation

Greg;
In case we don't get to speak today, I can tell you that BCLC is not being investigated. s 15(1), s 16

Hope that helps.
Jim

From: Greg Moore
Sent: Friday, January 18, 2019 11:58 AM
To: Jim D. Lightbody
Subject: Ontario Investigation

Hi Jim,
Can you tell me about the latest allegation from the media about the Ontario Lottery investigating BCLC?
Thanks Greg
Greg Moore
s 22

This email is intended only for the addressee. It may contain confidential or proprietary information that cannot be disclosed without BCLC's permission. If you have received this email in error, please notify the sender immediately and delete the email.

Candice Lantos

From: Jim D. Lightbody
Sent: January-18-19 12:50 PM
To: 'Greg Moore'
Subject: RE: Ontario Investigation

Greg;
Sure. When is a good time to call you?
Jim

From: Greg Moore
Sent: Friday, January 18, 2019 11:58 AM
To: Jim D. Lightbody
Subject: Ontario Investigation

Hi Jim,

Can you tell me about the latest allegation from the media about the Ontario Lottery investigating BCLC?

Thanks Greg

Greg Moore

s 22

Candice Lantos

From: Jim D. Lightbody
Sent: February-14-19 9:36 AM
To: Greg Moore
Cc: Peter Kappel
Subject: RE: Reputation

Greg;
I'm sorry you had to go through that. s 16, s 17(1)

Thanks for your support,
Jim

From: Greg Moore
Sent: Thursday, February 14, 2019 9:22 AM
To: Jim D. Lightbody
Cc: Peter Kappel
Subject: Reputation

Hi Jim,

I know you understand the brand hit we are taking these days but I want to share with you a story that really hit home. I was over in Parksville speaking at a Newly Elected Forum, I was being introduced and the session was sponsored by BCLC and when the speaker outlined all the services BCLC delivers someone from the audience yelled out 'Laundry services too'

I am not concerned about defending the current practices and the work the organization is doing. However, the volume of negative stories is ruining our brand. I doubt people will stop purchasing our products but there could be a bigger and long term effect.

As I said, I know you understand the hit we are taking and I am sure you are working on a strategy.

Talk soon,
Greg

Greg Moore
BCLC Board Member

Candice Lantos

From: Greg Moore s 22
Sent: January-28-19 2:44 PM
To: Jennifer Keim; Jim D. Lightbody; Peter Urbanc
Subject: Webmail

Hello All,

Now that we have BCLC email accounts and webmail, I suggest we start using it, I have received two sets of emails this week to my personal email.

I know it will take a while for people to get use to the new system but it is better for the organization. I suggest Suzanne could send an email to everyone's personal email as a reminder when an email is sent to their BCLC email account, I know this is extra work in the short term.

Greg

Greg Moore
s 22