

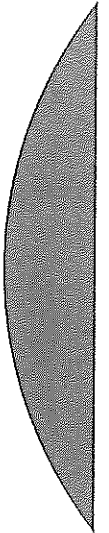


74 West Seymour Street
Kamloops, BC V2C 1E2

T 250 828 5500
F 250 828 5631

2940 Virtual Way
Vancouver, BC V5M 0A6

T 604 270 0649
www.bclc.com



VIA EMAIL

March 11, 2020

[applicant information]

Re: Request for Records: BCLC File 20-018

British Columbia Lottery Corporation (BCLC) writes further to your February 6, 2020 (received on February 7, 2020) request under B.C.'s *Freedom of Information and Protection of Privacy Act* (FIPPA).

You requested:

"Requesting all positions, titles, pay grades and hourly wage for all positions in the Communications and Public Affairs division. Names are not required."

In accordance with section 6(2) of FIPPA, BCLC has created a record, enclosed, in response to your request. The three-page record shows the requested data for every position in the Social Purpose and Stakeholder Engagement division (formerly Social Responsibility and Communications) as of February 7, 2020.

This response will be published a minimum of five business days after release at:
<https://corporate.bclc.com/who-we-are/corporate-reports/reports-disclosures.html>

If you have any questions or concerns regarding BCLC's processing of your request, please contact me via e-mail at clantos@bclc.com or at (250) 377-2076.

Additionally, under section 52 of FIPPA, you may ask the Information and Privacy Commissioner to review this reply to your request for information. You have 30 business days from the receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner for British Columbia
P.O. Box 9038, Station Provincial Government
Victoria, BC V8W 9A4
T (250) 387-5629 F (250) 387-1696
Email info@oipc.bc.ca Online www.oipc.bc.ca

Sincerely,
[original signed by]

Candice Lantos
Senior Freedom of Information Analyst

Enclosure

| Position | Title | Pay Range | Minimum | Maximum | Hourly Rate |
|----------|--|-----------|---------------|---------------|-------------|
| 20001741 | VP, Social Purpose and Stakeholder Engagement | 12 | \$ 165,646.00 | \$ 248,469.00 | \$ 117.95 |
| 20004000 | Director Public Affairs | 9 | \$ 106,468.00 | \$ 166,357.00 | \$ 68.56 |
| 20004632 | Director, Communications | 9 | \$ 106,468.00 | \$ 166,357.00 | \$ 72.05 |
| 2000235 | Director, Corporate Marketing & Engagement | 9 | \$ 106,468.00 | \$ 166,357.00 | \$ 80.23 |
| 20004315 | Director, Customer Support Operations | 9 | \$ 106,468.00 | \$ 166,357.00 | \$ 67.30 |
| 20001239 | Director, Player Health | 9 | \$ 106,468.00 | \$ 166,357.00 | \$ 85.31 |
| 20001978 | Senior Manager, Corporate Marketing | 8 | \$ 91,045.00 | \$ 142,257.00 | \$ 58.14 |
| 20000536 | Manager CSC Operational Support | 7 | \$ 81,553.00 | \$ 127,426.00 | \$ 53.45 |
| 20000530 | Manager CSC Operations | 7 | \$ 81,553.00 | \$ 127,426.00 | \$ 53.03 |
| 20001980 | Manager Media & Issues Management | 7 | \$ 81,553.00 | \$ 127,426.00 | \$ 55.45 |
| 20003163 | Manager, Customer Support Centre Accounts | 7 | \$ 81,553.00 | \$ 127,426.00 | \$ 49.49 |
| 20003163 | Manager, Customer Support Centre Accounts | 7 | \$ 81,553.00 | \$ 127,426.00 | \$ 45.13 |
| 2000299 | Manager, GameSense Programs and Training | 7 | \$ 81,553.00 | \$ 127,426.00 | \$ 59.01 |
| 2000483 | Manager, Player Health Advancement and Outreach | 7 | \$ 81,553.00 | \$ 127,426.00 | \$ 49.14 |
| 2000442 | Manager, Player Health Programs and Integration | 7 | \$ 81,553.00 | \$ 127,426.00 | \$ 53.20 |
| 20004018 | Manager, Stakeholder Engagement | 7 | \$ 81,553.00 | \$ 127,426.00 | \$ 53.57 |
| 20000280 | Mgr Communications | 7 | \$ 81,553.00 | \$ 127,426.00 | \$ 53.33 |
| 2000432 | Secondment - Manager, Strategic Projects | 7 | \$ 81,553.00 | \$ 127,426.00 | \$ 57.92 |
| 20005071 | GameSense Business Development Manager | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 42.64 |
| 20001105 | Lead, Service Desk | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 42.47 |
| 2000341 | Regional Team Leader, Player Health | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 42.89 |
| 2000502 | Regional Team Leader, Player Health | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 41.74 |
| 2000503 | Regional Team Leader, Player Health | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 41.74 |
| 2000504 | Regional Team Leader, Player Health | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 45.18 |
| 2000808 | Senior Brand Manager, GameSense and Corporate | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 44.62 |
| 2000326 | Senior Communications Officer, Internal | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 40.11 |
| 2000582 | Senior Communications Officer, Media & Issues | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 45.13 |
| 20001950 | Senior Specialist, Content Marketing | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 45.13 |
| 20004364 | Senior Specialist, Player Health Integration | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 51.50 |
| 20004740 | Senior Specialist, Player Health Programs | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 44.05 |
| 20003246 | Senior Specialist, Stakeholder Engagement | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 44.26 |
| 20004817 | Sr Communications Officer | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 41.85 |
| 20004865 | Sr Marketing Communications Specialist | 6 | \$ 69,703.00 | \$ 108,912.00 | \$ 40.42 |
| 2000145 | Account Management Specialist | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 38.01 |
| 20004543 | Account Management Specialist | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 37.17 |
| 20004544 | Account Management Specialist | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 35.38 |
| 2000697 | Brand Manager, Corporate | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 38.98 |
| 20001742 | Communications Officer | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 38.46 |
| 20002028 | Communications Officer | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 38.91 |
| 20004869 | Communications Officer Media & Issues | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 37.44 |
| 2000356 | Communications Officer, Corporate Communications | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 39.27 |
| 2000848 | Specialist, CSC Instructional Design & Training | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 36.92 |
| 2000584 | Specialist, GameSense Programs | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 36.71 |
| 2000512 | Specialist, GameSense Programs and Training | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 39.04 |
| 2000464 | Specialist, Player Health | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 38.85 |
| 20004794 | Stakeholder Engagement Specialist | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 39.66 |
| 2000640 | Team Leader, Customer Support Centre | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 34.37 |
| 20000800 | Team Leader, Customer Support Centre | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 35.26 |
| 20001371 | Team Leader, Customer Support Centre | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 36.17 |
| 20003041 | Team Leader, Customer Support Centre | 5 | \$ 59,575.00 | \$ 93,086.00 | \$ 36.09 |
| 2000373 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 28.42 |
| 2000374 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 27.41 |
| 2000375 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 34.99 |
| 2000392 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 26.50 |
| 2000393 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 28.63 |
| 2000394 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 28.42 |
| 2000406 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 27.41 |
| 2000407 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 28.42 |
| 2000408 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 28.42 |
| 2000409 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 28.42 |
| 2000410 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 28.42 |
| 2000411 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 28.42 |
| 2000412 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 28.42 |
| 2000413 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 26.37 |
| 2000414 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 26.50 |
| 2000415 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 28.28 |
| 2000416 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 28.63 |
| 2000417 | Advisor, GameSense | 4 | \$ 50,920.00 | \$ 79,560.00 | \$ 26.50 |

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|----------|--------------------------------------|---|--------------|--------------|----------|
| 2000418 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 27.41 |
| 2000419 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 28.42 |
| 2000420 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.37 |
| 2000421 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 27.41 |
| 2000439 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 27.27 |
| 2000440 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 27.27 |
| 2000441 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.37 |
| 2000443 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 27.41 |
| 2000447 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 28.28 |
| 2000448 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.50 |
| 2000449 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.50 |
| 2000450 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.50 |
| 2000525 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 28.28 |
| 2000569 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.11 |
| 2000622 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.50 |
| 2000623 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.37 |
| 2000624 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.11 |
| 2000625 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 28.00 |
| 2000627 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.37 |
| 2000747 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.11 |
| 2000748 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.11 |
| 2000749 | Advisor, GameSense | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 26.11 |
| 20004725 | Analyst, Identity and Access | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 31.75 |
| 2000804 | Analyst, Service Desk | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 30.00 |
| 20000034 | Analyst, Service Desk | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 30.00 |
| 20000036 | Analyst, Service Desk | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 30.71 |
| 20000037 | Analyst, Service Desk | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 30.00 |
| 20001016 | Analyst, Service Desk | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 30.01 |
| 20001490 | Analyst, Service Desk | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 28.00 |
| 20002143 | Analyst, Service Desk | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 30.84 |
| 2000467 | Coordinator, Player Health | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 31.09 |
| 20004548 | Customer Experience Specialist | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 32.63 |
| 20004550 | Customer Experience Specialist | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 33.97 |
| 20004842 | Customer Experience Specialist | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 33.40 |
| 20002291 | Data Analyst CSC | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 30.26 |
| 20004545 | Data Analyst CSC | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 32.95 |
| 20004546 | Specialist, Customer Support Process | 4 | \$ 50,920 00 | \$ 79,560.00 | \$ 30.26 |
| 2000862 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 23.43 |
| 2000862 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.83 |
| 2000862 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.77 |
| 2000862 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000862 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000862 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000862 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000862 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000862 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000862 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000863 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 24.13 |
| 2000863 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.88 |
| 2000863 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.88 |
| 2000863 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.88 |
| 2000863 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.88 |
| 2000863 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.65 |
| 2000863 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000863 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000863 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000863 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000863 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.32 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 33.31 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 31.98 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 30.52 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 28.73 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 26.95 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 24.97 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 24.31 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 24.20 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 23.44 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 23.43 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 23.32 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.93 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521 00 | \$ 68,000.00 | \$ 22.88 |

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|---------|---------------------------------|-------|----------------|----------------|----------|
| 2000864 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 22.86 |
| 2000864 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 22.81 |
| 2000865 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 33.42 |
| 2000865 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 32.99 |
| 2000865 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 24.35 |
| 2000865 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 23.76 |
| 2000865 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 22.77 |
| 2000865 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 22.74 |
| 2000865 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 22.74 |
| 2000865 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 22.70 |
| 2000865 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 22.32 |
| 2000865 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 22.32 |
| 2000865 | Customer Support Representative | 3 | \$ 43,521.00 | \$ 68,000.00 | \$ 22.32 |
| 2000872 | Co-op, Communications | Co-op | \$18.40 / hour | \$20.92 / hour | \$ 20.92 |

