

**VIA EMAIL** 

October 12, 2021

## [applicant information]

74 West Seymour Street Kamloops, BC V2C1E2

T 250 828 5500 F 250 828 5631

2940 Virtual Way Vancouver, BC V5M 0A6

T 604 270 0649 www.bclc.com

Re: Reguest for Records: BCLC File 21-029

British Columbia Lottery Corporation (BCLC) writes further to your August 4, 2021 request under B.C.'s *Freedom of Information and Protection of Privacy Act* (FIPPA) and BCLC's letter dated August 4, 2021.

You requested:

"For the period January 22, 2021 to August 3, 2021, all email, text and communication records of any other type, whether sent or received on BCLC, government, or personal accounts, between Linda Cavanaugh and Laura Piva-Babcock."

BCLC attempted to correspond with you on several occasions, via both email and telephone; however, these attempts were unsuccessful. BCLC wished to clarify this request with you in regards to the topic of correspondence, as well as the inclusion or exclusion of attachments to emails.

Therefore, BCLC is interpreting your request to include correspondence only. If you require a particular attachment, please advise accordingly and BCLC will process this as either a subsequent shipment related to this request or as a new request.

BCLC is providing 176 pages of records in response to your request. Some information has been withheld from disclosure under sections 12, 13, 14, 15, 16, 17 and 22 of FIPPA.

Below are the reasons for withholding information under each of the exceptions to disclosure noted.

#### Section 12 (cabinet and local public body confidences)

The information withheld under this section would reveal the substance of deliberations of the Executive Council or some of its committees.

### Section 13 (policy advice or recommendations)

The information withheld under this section constitutes advice and recommendations by BCLC staff and others to BCLC decision makers.

### Section 14 (legal advice)

The information withheld under this section consists of specific legal advice that has been sought and provided to BCLC and Government.

#### Section 15 (harm to law enforcement)

The information withheld under this section could harm the security of a system, including BCLC's computer and communication systems, under section 15(1)(I) of FIPPA.

#### Section 16 (harm to intergovernmental relations or negotiations)

The information withheld under this section is harmful to intergovernmental relations because disclosure would reveal information that was received in confidence from a government organization.

#### Section 17 (harm to the financial or economic interests of BCLC)

The information withheld under this section is harmful to BCLC's financial or economic interests because disclosure would reveal the private cell phone numbers of several BCLC employees, as well as private phone numbers for BCLC's Acting President and CEO, which could necessitate changing the numbers with an associated cost to BCLC.

### Section 22 (harm to personal privacy)

The information withheld under this section consists of personal information that would result in an unreasonable invasion of personal privacy if disclosed.

The full text of sections 12, 13, 14, 15, 16, 17 and 22 can be found at: http://www.bclaws.ca/Recon/document/ID/freeside/96165 00

These records will be published a minimum of five business days after release at: https://corporate.bclc.com/who-we-are/corporate-reports/reports-disclosures.html

If you have any questions or concerns regarding BCLC's processing of your request, please contact me at <a href="mailto:ksimcoe@bclc.com">ksimcoe@bclc.com</a>, via mail or at (250) 852-5228.

Additionally, under section 52 of FIPPA, you may ask the Information and Privacy Commissioner to review this reply to your request for information. You have 30 business days from the receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner for British Columbia P.O. Box 9038, Station Provincial Government Victoria, BC V8W 9A4

T (250) 387-5629 F (250) 387-1696 Email info@oipc.bc.ca Online www.oipc.bc.ca

Sincerely,
[original signed by]

Kevin Simcoe Senior Freedom of Information Analyst

Enclosure

From: Lynda Cavanaugh

Sent: January-24-21 7:56 PM

To: Laura Piva-Babcock

Cc:Suzanne Rowley; Sonja MandicSubject:Re: Monday email all staff

Great, thank you Laura for the feedback and edits. I look forward to meeting with you Sonja. Suzanne, I just want to touch base with you briefly before you send out, so give me a call in the morn.

Talk to you then. Lynda

**From:** Laura Piva-Babcock **Sent:** January 24, 2021 3:03 PM

To: Lynda Cavanaugh

**Cc:** Suzanne Rowley; Sonja Mandic **Subject:** Re: Monday email all staff

s 22 I made just a few minor changes referencing the town hall and a few other

spots.

Thank you for this. Going forward we will figure out the cadence that works best for these emails. I appreciate that you understand the need to have a touch point with staff - particularly since we are not in the office. For her awareness, I have Cc'd Sonja my manager of internal communications who generally coordinates these. You'll be meeting her this week as per the calendar invite.

Suzanne, we can proceed with this if Lynda is good with this. I recommend it goes out first thing between 9 and 10.

Thanks. And enjoy the rest of your Sunday. L

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Date: January 24, 2021 at 12:17:02 PM PST

To: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Cc: Suzanne Rowley <SRowley@bclc.com>

**Subject:** Monday email all staff

Hi Laura. Here is a draft. Please feel free to mark it up, and to let me know if you think the tone is or isn't appropriate. I'm trying to strike a balance between keeping it simple, energetic, honest, and positive...kind of a lot! I definitely need your lens in terms of how it will land. I know it's not my only chance to communicate but since it's the first one, I'd like to get it as right as possible. Your comments are welcome as well, Suzanne.

Re the very last paragraph, someone mentioned to me Greg doing a video in a fountain or something like that?? might have got that wrong, but I would like to reference some crazy fun thing he did so put it in as an example.

Anyways, looking forward to your comments and advice.

-----

Good morning, everyone.

I am so pleased to introduce myself and to let you know how excited I am to be joining the BCLC team!

A first impression is important, since there is no second chance to make one. While thinking about the kind of a first impression I hope to make, it occurs to me that, even in the short time I've been here, I've already formed one of the people that make up this company. So, let me tell you what I know so far about you. My first impressions of the people who are BCLC.

"This is a great company!" I've heard this statement the most. A company is only as great as its people. So it's pretty easy for me to conclude that there are exceptional people in BCLC, doing exceptional work.

"There are so many things to be proud of." I've heard this a lot as well. To me, this means there is a strong sense of team, collective accomplishments, and perhaps a touch of weathering a few storms and overcoming challenges.

"We are world leaders in the field and are getting better all the time". So, that means you must be customer-centric, innovative, able adapt quickly, and have the best people throughout the organization. Right?

Let's just say, I am very impressed.

This is not to say everything is peachy keen (to quote my mom), or rainbows and unicorns (to quote my granddaughter). I need to acknowledge how hard this past year has been. The relentless fight against COVID has taken its toll. Some of you may have had direct experience with the virus yourself. Or maybe someone you love, a family member or friend has. Maybe your workload has changed because of it. Or you have had to overcome isolation or the convergence of home and work throughout the day. You've had to figure out how to do things differently, and stay safe at the same time. Most certainly you've felt the impact socially and emotionally. We are all tired and frustrated and want this to be over.

However, the tunnel light is finally starting to flicker. I am happy to be joining your team as we start to move back to normal, even if normal looks different than it used to. While it's been enormously challenging, there is still much to look forward to.

Speaking of which - I am really looking forward to 'meeting' you virtually starting with a short town hall this week. There are exciting times ahead!

I want to thank the Board, the Executive Team and of course, the one and only Greg Moore, for all of the support bringing me on board. While I probably won't be found paddle boarding in a fountain (is that even legal??) I promise I will try to do my part to follow his lead and keep things engaging and fun!

Happy Monday, and have a great week!

Lynda

Kevin Simcoe	
From: Sent: To: Subject:	Lynda Cavanaugh January-25-21 3:54 PM Laura Piva-Babcock Re: Board Monthly Newsletter
It's only Monday? Kid	ding, it's going very well, thank you.
know pulling together	ith how the board gets it's information and when. Maybe something you and I can discuss. I these types of Newsletters is time consuming. So once I know what is required ongoing for can hold off on doing this for the time being, citing heavy workload. Let's discuss before you
Lynda	
From: Laura Piva-Babco Sent: January 25, 2021 3 To: Lynda Cavanaugh Cc: Suzanne Rowley Subject: Board Monthly	3:30 PM
Hi Lynda,	
I hope you're enjoying	g your first Monday on the job.
	pard Newsletter that Greg Moore asked us to develop for the Board and which we've put eriod for the last few months. He wanted it as a piece to show the lighter/positive side of BCL nancials.
do know the Board re	cunity to hear whether the Board found this newsletter helpful/if they had any suggestions. I ceives a lot of material and divisional reports on an ongoing basis. We are glad to continue if nowever, it does take a good chunk of time from a variety of people in the organization, so I fort is well spent.

Please take a look and let me know if you have questions. We're getting close to the end of the fiscal period when we need to start pulling data for this. I was going to reach out the Board Chair, but wanted to share with you first and go from there.

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC

74 West Seymour Street, Kamloops, B.C. V2C 1E2

T 250 828 5576 Cs 17(1)

Connect with us:

Twitter @BCLC| Facebook | bclc.com

From:

Lynda Cavanaugh

February-02-21 1:31 PM

To:

Laura Piva-Babcock

Subject:

RE: \$ 15(1), \$ 17(1)

It does, thanks.

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: February 2, 2021 1:17 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

**Subject:** RE: S 15(1), S 17(1)

This could go either way. We are so far from opening that I think I would put it in the operational bucket. If we were open, then I think it would be a significant issue and for sure we would want to discuss. We would probably even do an IN on this one if that was the case. Hope this helps.

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

Sent: February 2, 2021 11:28 AM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

**Subject:** FW: \$ 15(1), \$ 17(1)

Hi Laura. Is the info below the kind of thing we would include to the Ministry at our weekly meetings? Or is it more of an operational issue, and because there was no negative impact due to casino closures, we would not highlight?

#### Lynda

From: Pat Davis < PDavis@BCLC.com > Sent: February 2, 2021 9:35 AM

To: ALL- Senior Executive < ALL-Senior Executive@BCLC.com >

**Subject:** \$ 15(1), \$ 17(1)

In the interest of keep you informed I wanted to highlight where we are currently at with \$ 15(1), \$ 17(1)

s 15(1), s 17(1)

you as we know more but please let me know if you have any questions.

Pat

From: Lynda Cavanaugh

Sent: February-02-21 6:00 PM

To: Laura Piva-Babcock

**Cc:** Lara Gerrits

**Subject:** Re: Superbowl 50/50

Thanks for the heads up.

s 15(1)(I)

On Feb 2, 2021, at 5:22 PM, Laura Piva-Babcock <LPiva-Babcock@bclc.com> wrote:

Hello,

I had a quick conversation with Jeff Groot on this item. As background, the PHO deputy had a meeting with the bar/pub/restaurant industry. It sounds like the PHO was urging them to take measures not to create any special events around superbowl. From what I gather, one of the attendees shared the attached sheet, which BCLC sends to all of its retailers when there are special promotions, draws etc. It also sounds like one of the things they talked about was bars shouldn't have special 50/50s on SuperBowl Sunday as it would be one attractant to the establishment. I would take that to mean 50/50s that are separate from the ones offered by BCLC – since these are equally available everywhere every day.

BCLC's 50/50 game is available 365 days a year and is sold at all 3,500 retail locations (some of which are bars and pubs). People can buy tickets in advance – i.e. you can buy for all 4 draws on one ticket – reducing the need for repeat visits.

I've told Jeff that this game is not a reason why people would visit the bar specifically, as they can buy these tickets anywhere.

I'm passing this along in case you get a call from someone on this. It's usual for BCLC to have special 50/50 jackpots etc. around certain holidays or events.

Let me know if you have any questions.

Thanks,

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:
Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Groot, Jeff AG:EX <Jeff.Groot@gov.bc.ca>

**Sent:** February 2, 2021 4:26 PM

To: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Subject: Superbowl 50/50

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to  $^{\rm S}$   $^{\rm 15(1)(l)}$ 

Hey – our team was on a non-gaming related call with the PHO and one piece that came up separately was that they may follow up with BCLC for more info on this 50/50, specific to which establishments are participating. I think the concern is that they don't want anything that encourages people to gather in restaurants/liquor establishments.

Is this something that's just sold online and through your lottery counters? Or is it available at bar/restaurant establishments too?

JG

#### Jeff Groot

Executive Lead
Crown Agencies Secretariat
C: S 22

s 15(1)

From:
Laura Piva-Babcock

Sent:
February-03-21 4:29 PM
Lynda Cavanaugh

**Cc:** Suzanne Rowley; Stewart Groumoutis

**Subject:** Discussion Paper - online gambling market size

Attachments: Discussion Paper\_Online Gambling Market Size and PlayNow.com

Share\_updated\_draft\_February 3, 2021.docx

Hi Lynda,

As mentioned earlier today, we have updated the Discussion Paper on the size of the online gambling market in B.C. in order to be clear on one of the numbers and also to add some information that was gleaned from the online gambling prevalence study. Greg Moore had asked for this latter information to be included. All updates are in red. Greg had sent this to Doug and Sam previously. It would be good to share this updated paper with them. I've cc'd Stew so he's also aware of the updates.

Let us know if you have questions.

Thanks,

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

From:
Laura Piva-Babcock

Sent:
February-03-21 4:51 PM
Lynda Cavanaugh

Subject: RE: GBA+

### Thanks very much.

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: February 3, 2021 4:35 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Subject: GBA+

My former team and I found this helpful when we were trying to integrate the GBA+ lens into our work. Might be helpful, check it out. Still, may require a stretch for us to apply this to our work, but am sure there are some opportunities.

https://www.youtube.com/watch?v=p6w-d1mmjFU

### Lynda Cavanaugh

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From:
Laura Piva-Babcock

Sent:
February-03-21 10:19 PM

Lynda Cavanaugh

**Subject:** Fwd: Single Event Sports Wagering

FYI.

From: Greg Walker < GWalker@BCLC.com> Date: February 3, 2021 at 9:44:51 PM PST

**To:** Peter ter Weeme <a href="mailto:PterWeeme@bclc.com">PterWeeme@bclc.com</a>>, Laura Piva-Babcock <a href="mailto:LPiva-Babcock@bclc.com">LPiva-Babcock@bclc.com</a>>, Stewart Groumoutis <a href="mailto:SGroumoutis@BCLC.com">SGroumoutis@BCLC.com</a>>, Chris Fairclough <a href="mailto:CFairclough@BCLC.com">CFairclough@BCLC.com</a>>, Lara Gerrits

<LGerrits@bclc.com>

Cc: Matt Lee <MLee@bclc.com>

Subject: Single Event Sports Wagering

HI Everybody:

The Orders of Business for the House of Commons for Thursday – February 4 – indicates the Government will bring forward Motions of Supply, usually routine proceedings for release of funds for budgeted items.

Friday in the House is reserved for Private Members proposed bills. Tonight's Projected Orders for February 5 state that a Second Reading debate of Bill C-218, the Safe and Regulated Sports Betting Act, has been scheduled. This is the bill brought forward by MP Kevin Waugh (CONS – Saskatoon Grasswood), prior to Justice Minister Lametti introducing a Government version of the bill, C-13, on November 25.

Waugh tweeted tonite that he has "moved up" Second Reading of C-218 for a one hour debate during Private Member's morning on Friday in the House of Commons. Waugh says this will mean a vote Feb. 17.

s 22

Thursday will likely see both sides negotiate a way forward. Private Member's starts at 10 am on Friday, February 5.

I will keep you posted.

g

### **Greg Walker**

Director, Public Affairs
Social Purpose and Player Experience
BCLC, 2940 Virtual Way, Vancouver B.C. V5M 0A6
T 604 225-6410 Cs 17(1)

Connect with us:

Twitter @BCLC | Twitter @BCLCGameSense | LinkedIn | Blog | bclc.com

Laura Piva-Babcock From: Sent: February-04-21 2:21 PM To: Lynda Cavanaugh

Subject: RE: Discussion Paper - online gambling market size

For sure. I think that both of them have it – Greg sent the original one to them. I just never understood whether he had even had a conversation with them before he left. Please do let them know we're updating it due to our financial update.

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us: Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

**Sent:** February 4, 2021 12:51 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

**Subject:** RE: Discussion Paper - online gambling market size

Ok thanks, I will standby for the revised note, before we send along to Doug and Sam, but I might use the current one as a discussion point when I meet with Sam Monday, noting that it is being revised. is that OK, or should I wait?

From: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

**Sent:** February 4, 2021 12:47 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Suzanne Rowley <<u>SRowley@bclc.com</u>>; Stewart Groumoutis <<u>SGroumoutis@BCLC.com</u>>

**Subject:** RE: Discussion Paper - online gambling market size

Hi again,

I am going to hold off on sending you the updated note. I've been advised by finance that exec has requested an update to the overall financials. This will probably (positively) impact this year's eGaming growth estimate so I'll have to update this document again.

I'll have those numbers on Feb. 10.

Thanks,

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)

Connect with us:

Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Laura Piva-Babcock Sent: February 3, 2021 4:29 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com >

Cc: Suzanne Rowley <SRowley@bclc.com>; Stewart Groumoutis <SGroumoutis@BCLC.com>

Subject: Discussion Paper - online gambling market size

Hi Lynda,

As mentioned earlier today, we have updated the Discussion Paper on the size of the online gambling market in B.C. in order to be clear on one of the numbers and also to add some information that was gleaned from the online gambling prevalence study. Greg Moore had asked for this latter information to be included. All updates are in red. Greg had sent this to Doug and Sam previously. It would be good to share this updated paper with them. I've cc'd Stew so he's also aware of the updates.

Let us know if you have questions.

Thanks,

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC| Facebook | bclc.com

From: Lynda Cavanaugh

**Sent:** February-08-21 10:53 AM **To:** Laura Piva-Babcock

**Subject:** RE: DM meeting follow ups

Hi Laura, do you remember Peter K asking for \$ 12

? I think I said I would send it to him.....

From: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Sent: February 4, 2021 11:44 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Lara Gerrits <LGerrits@bclc.com>; Suzanne Rowley <SRowley@bclc.com>; Peter ter Weeme <PterWeeme@bclc.com>

Subject: DM meeting follow ups

Hi Lynda,

Here are the follow-ups from the meeting today

- 50 People Bingo/Casino Lynda and Peter K to speak to Brad. Please loop back with me once you've spoken with him and I can flesh out the Briefing note
- eGaming Market size discussion paper I'll re-send this to you so it's all in black ink and you can share with Doug and Sam. You'll also check in with Brad on the history and what happened re the credit card discussion Stewart G. will also likely know this answer if Brad is tied up.
- s 12

Let me know if there are other items I've missed.

Thanks,

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:
Twitter @BCLC| Facebook | bclc.com

From:
Laura Piva-Babcock

Sent:
February-09-21 3:48 PM

Lynda Cavanaugh

**Subject:** FW: 614053 signed letter.pdf **Attachments:** 614053 signed letter.pdf

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC| Facebook | bclc.com

From: Lynda Cavanaugh

Sent:February-10-21 11:23 AMTo:Laura Piva-BabcockSubject:FW: reopening bingo

Brad sent me this, but I'm assuming you already have all this info

From: Brad Desmarais <BDesmarais@bclc.com>

Sent: February 10, 2021 10:52 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: FW: reopening bingo

Lynda – not sure how we are going to structure our – this is where we are at with Bingo which has been approved for opening once the large gathering limit is re-established.

### **Brad Desmarais**

Chief Operating Officer
BC Lottery Corporation
2940 Virtual Way, Vancouver, B.C. V5M 0A6
T 604 225 6408 Cs 17(1) F 604 225 6488

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Michele Duncan < <a href="mailto:MDuncan@bclc.com">MDuncan@bclc.com</a>>

**Sent:** February 10, 2021 9:00 AM

To: Brad Desmarais <BDesmarais@bclc.com>; Tom Maryschak <TMaryschak@BCLC.com>

Subject: RE: reopening bingo

Hi Brad,

Below is a timeline of key events and work down to date related to bingo reopening:

### Timeline:

Nov 19, 2020 Sam MacLeod from GPEB let BCLC and SPs know on the COVID Hotline Call that the PHO had verbally approved bingo reopening in the same format as Charity bingo. That afternoon large gatherings were restricted and the work needed to reopen bingo was paused.

Dec 15, 2020 A BCLC cross departmental team was put together to start work on supporting reopening of bingo. First meeting with this group was held.

- This team includes, Ops, Strategic Planning, Encore, GMS, Gaming Channel, PlayNow and Finance, others as needed
- We have had 4 internal meetings to date

Jan 11, 2021 – We received the letter from GPEB with the change in directive to allow bingo.

Jan 28, 2021 – We had our first meeting with the SPs considering reopening bingo.

Feb 12, 2021 – Next BCLC internal only meeting is scheduled

### **Key Information:**

- We do not have a date yet for reopening. This is pending the restrictions for large gatherings being lifted.
- BCLC is able and ready to support the SPs that wish to reopening bingo. Everything is in place to do so.

- There are 3 SPs who are confirmed to reopen bingo.
  - Note: They have indicated it will be pending based on the criteria to open, but are very interested in reopening.
  - We have prioritized these sites for support
- There are 7 sites that may open.
- We are working with all 10 sites to ensure they have what is needed to reopen.
- One variable is there is a BCLC back of house server upgrade being conducted from Feb Aug. We are working with BT to ensure the sites that want to open are prioritized first.
- We have also met with Arrow Games/Kodiak and they have guaranteed us they are ready to go when the large gathering restrictions are lifted and bingo can reopen. They have been working with Alberta and see no issues.

### On Going Work:

- The SPS are revisiting re-opening plans to ensure there is one in place for bingo
- They are also working with Arrow/Kodiak to provide them any program changes for bingo sessions.
  - o This will ensure their programming is up to date and ready to go as needed
- RMs and the product team continue to work with SPs to ensure they have all supplies they need for bingo.
- We are also working with Player Health to see what support at bingo sites can be made available. This work is in early discussions.
- s 14, s 17(1)

There has been a lot of great work to date and we will continue to work on a few small ongoing items to ensure everything is in place to support reopening.

### Michele

Michele Duncan (she/her/hers)

Manager, Strategic Planning

BCLC, 2940 Virtual Way, Vancouver B.C. V5M 0A6

T 604 228 3022 CS 17(1)

Connect with us:

<u>LinkedIn | Twitter | Facebook | bclc.com</u>

With every play, you're helping to support health care, education and community programs across B.C.

From: Lynda Cavanaugh

Sent: February-10-21 3:48 PM

To: Laura Piva-Babcock

**Subject:** Board Meeting Follow up/draft note

- This is a very busy time and there are many competing priorities underway
- Because of this and because of the skill set he brings....
- PK is going to be providing additional hands on assistance, outside of the normal scope of a Chair's duties
- His assistance is specific to 1) acquisition of GCGC by Apollo 2) The SP financial enhancements to be offered by BCLC to mitigate the repercussions of Covid 19 3) \$ 17(1)
  - 4) Business arrangements being considered by BCLC re legalization of SESB
- While working on these projects, he will not be representing the Board, although he will remain as Chair
- The VP responsible remains the lead for each area
- The I/CEO will continue to provide overall direction
- This is one-time and time-limited circumstance
- The Board has complete confidence in BCLC executive and all staff

### Lynda Cavanaugh

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Lynda Cavanaugh

Sent: February-11-21 9:14 AM

To: Laura Piva-Babcock

Subject: RE: Board Chair Direct Involvement KM QA Feb 10 21.docx

Agree, thanks.

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: February 11, 2021 8:58 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: RE: Board Chair Direct Involvement KM QA Feb 10 21.docx

Looks good to me. I don't know if we need to note he's not on the payroll with us. I feel like that's too much. Thx.

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us: Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

Sent: February 10, 2021 6:51 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com >

Subject: FW: Board Chair Direct Involvement KM QA Feb 10 21.docx

Thanks, excellent. I expanded on a couple of your bullets, highlighted. If you are OK with my edits, I will send out to the exec with some context. After I hear from them, will ask Chris to provide to the Board for their info and review.

#### Lynda

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com >

**Sent:** February 10, 2021 5:18 PM

**To:** Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>> **Cc:** Suzanne Rowley < <u>SRowley@bclc.com</u>>

Subject: Board Chair Direct Involvement KM QA Feb 10 21.docx

Hi Lynda,

Let me know if this works. Thanks, L I

From: Lynda Cavanaugh

**Sent:** February-12-21 10:12 AM **To:** Laura Piva-Babcock

Cc: Suzanne Rowley

**Subject:** FW: Industry Meeting - Brian Emerson

### Meant to cc you

From: Lynda Cavanaugh

Sent: February 12, 2021 10:12 AM

To: 'Scott, Douglas S FIN:EX' < Douglas.S.Scott@gov.bc.ca>

Cc: Groot, Jeff FIN:EX <Jeff.Groot@gov.bc.ca>; Suzanne Rowley <SRowley@bclc.com>

Subject: RE: Industry Meeting - Brian Emerson

Thanks Doug. Is a pre-brief going to occur with him that we could take part in?

From: Scott, Douglas S FIN:EX < Douglas.S.Scott@gov.bc.ca>

Sent: February 12, 2021 9:52 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com > Cc: Groot, Jeff FIN:EX < Jeff.Groot@gov.bc.ca > Subject: Industry Meeting - Brian Emerson

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(l)

Hi Lynda - Brian Emerson - Deputy PHO will be on the Thursday Call with me.

Doug

From: Laura Piva-Babcock
Sent: February-16-21 11:57 AM

**To:** Lynda Cavanaugh

**Subject:** first nations gaming commission link

https://www.bcfngamingrevenue.ca/about

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us: Twitter @BCLC| Facebook | bclc.com

From: Lynda Cavanaugh

Sent: February-19-21 8:59 AM

To: Laura Piva-Babcock

Cc: Suzanne Rowley; Peter ter Weeme; Jamie Wiebe; Lara Gerrits

**Subject:** FW: For Review - BN - BC Online Problem Gambling Prevalence Study

Attachments: 577016 - FIN DBN - BC Online Problem Gambling Prevalence Study - for BCLC-jw-lpb-lg.docx

Hi Laura. I've reviewed the BN and have no additional comments. Looks good, thanks.

### Lynda

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

**Sent:** February 19, 2021 8:39 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Suzanne Rowley <SRowley@bclc.com>; Peter ter Weeme <PterWeeme@bclc.com>; Jamie Wiebe <JWiebe@bclc.com>;

Lara Gerrits < LGerrits@bclc.com>

Subject: For Review - BN - BC Online Problem Gambling Prevalence Study

Hi Lynda,

As discussed previously, BCLC and GPEB would like to proactively release the online problem gambling prevalence study and accompanying study and action plan. GPEB has updated the BN and we have weighed in. Please take a look and let me know if you have any changes. We did agree on a call with GPEB that this should be joint since it was a jointly conducted study and a joint recommendation in the Plan for Public Health and Gambling.

Thanks,

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:
Twitter @BCLC| Facebook | bclc.com

From: Lynda Cavanaugh

**Sent:** February-19-21 10:51 AM **To:** Laura Piva-Babcock

**Subject:** RE: Please Review re: Draft Vice Chair ToR

I'm free til 11:30 so will call you in 5 mins

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: February 19, 2021 10:50 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>
Subject: RE: Please Review re: Draft Vice Chair ToR

Let me know when you have a minute. I am not in any meetings until 1 today.

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)

Connect with us:

Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>>

**Sent:** February 19, 2021 10:17 AM

To: Laura Piva-Babcock < <u>LPiva-Babcock@bclc.com</u>>
Subject: FW: Please Review re: Draft Vice Chair ToR

Importance: High

There's a lot here, but I would appreciate your point of view if you have time to look over. I am going to meet with Chris Monday to provide my feedback.

Also, I just reached out to Mario regarding the meeting he requested for himself and Dusty, re a communications protocol on project updates where the Chair is involved. I would like a bit more context before we meet. Will let you know what comes of that.

### Lynda

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

Sent: February 19, 2021 10:02 AM

To: Suzanne Rowley <SRowley@bclc.com>; Christine Carter <CCarter@bclc.com>

**Cc:** Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>> **Subject:** FW: Please Review re: Draft Vice Chair ToR

Importance: High

Suzanne, can you book some time for the 3 of us to go over these documents when Christine is back on Monday, please?

From: Christine Carter < <a href="mailto:cccm">CCarter@bclc.com</a>>

**Sent:** February 15, 2021 2:54 PM

To: Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>>
Cc: Suzanne Rowley < <u>SRowley@bclc.com</u>>
Subject: Please Review re: Draft Vice Chair ToR

Importance: High

Hi Lynda,

Attached are some materials for a Governance and SP Committee meeting, which is being scheduled for the week of February 22<sup>nd</sup>. One of the Committee members suggested that these materials be provided to you for review and input, since the proposed Vice Chair ToR will impact your communications with the Board.

I am taking this week off work, but I will be checking my emails intermittently, if you have any questions. Otherwise, I will gather your feedback on the Vice Chair ToR, when I return on Monday, February 22<sup>nd</sup>. Please note that the Board has also delegated review of the attachments to a working group comprised of Mario, Lisa and Dusty.

Thank you in advance for reviewing the materials! Chris.

### Christine E. Carter, JD, Acc. Dir. (pronouns: she, her, hers)

Corporate Secretary & Director of Governance **B.C. Lottery Corporation** 2940 Virtual Way, Vancouver B.C. V5M 0A6

T: (604) 228-3187 C: S 17(1)

With every play, you're helping support health care, education and community programs across B.C.

IMPORTANT NOTICE: This message is intended only for the use of the individual or entity to which it is addressed. The message may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the original sender immediately by e-mail at <a href="mailto:ccarter@bclc.com">ccarter@bclc.com</a>. **DO NOT FORWARD THIS EMAIL.** 

From: Laura Piva-Babcock
Sent: February-19-21 10:57 AM

**To:** Lynda Cavanaugh

**Subject:** FW: Bill C-218. Justice Committee

fyi

From: Greg Walker < GWalker@BCLC.com>

Sent: February 19, 2021 9:29 AM

**To:** Peter ter Weeme <PterWeeme@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>; Laura Piva-Babcock <LPiva-Babcock@bclc.com>; Stewart Groumoutis <SGroumoutis@BCLC.com>; Chris Fairclough <CFairclough@BCLC.com>; Lara Gerrits

<LGerrits@bclc.com>; Jamie Wiebe <JWiebe@bclc.com>

Cc: Matt Lee <MLee@bclc.com>; Greg Paolini <GPaolini@BCLC.com>

Subject: Bill C-218. Justice Committee

HI all:

Quick update now that the Government has withdrawn Bill C-13.

At the House of Commons Justice Committee yesterday, Bill C-218, the Safe and Regulated Sports Betting Act, was discussed. Committee Chair Iqra Khalid (LIB – Mississauga – Erin Mills) said she expected the Committee's review will be brief, and has placed put the Bill on the Committee's Agenda for Tuesday, February 23. This indicates the Chair has the Committee's agreement to prioritize the review of C-218.

Typically, a Committee hears from the Bill's sponsor first, so I expect MP Kevin Waugh (Saskatoon-Grasswood) will speak on Feb. 23.

Call with questions.

g

### **Greg Walker**

Director, Public Affairs
Social Purpose and Player Experience
BCLC, 2940 Virtual Way, Vancouver B.C. V5M 0A6
T 604 225-6410 Cs 17(1)

Connect with us:

Twitter @BCLC | Twitter @BCLCGameSense | LinkedIn | Blog | bclc.com

From:
Laura Piva-Babcock

Sent:
February-22-21 9:14 AM

Lynda Cavanaugh

**Subject:** BCLC Player Health Strategy

Hi Lynda,

Hope you had a good weekend. I have been thinking about the release of the online problem gambling prevalence study as well as the re-opening of casinos. s 13(1), s 22

I would like to ask Jeff if we can arrange a briefing with someone from the PHO and from Mental Health and Addictions to brief them on BCLC's Player Health Strategy. I also think there should be a briefing from both BCLC and GPEB on the prevalence study – not just GPEB, which I could see happening if we don't specifically ask to be included.

I don't know that the two briefings need to happen at the same time, but if they do - I really want to make sure our player health strategy overall gets some air time. s 13(1), s 22

Jamie Wiebe is onboard with both. Let me know your thoughts.

Thanks,

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC | Facebook | bclc.com

From: Laura Piva-Babcock

Sent: February-22-21 5:18 PM

To: Lynda Cavanaugh

**Cc:** Suzanne Rowley

**Subject:** FW: Back to Business Working Group - response required

**Importance:** High

FYI

From: Tom Maryschak <TMaryschak@BCLC.com>

Sent: February 22, 2021 4:59 PM

To: CGC- Chances Kelowna <swalt@chanceskelowna.ca>; 'Chuck Keeling' <ckeeling@gcgaming.com>; 'Andrea Lieuwen' <andrea.lieuwen@gcgaming.com>; 'Shiera Stuart' <sstuart@gatewaycasinos.com>; Hargo Roopra <a href="https://www.negatewaycasinos.com">https://www.negatewaycasinos.com</a>; 'GINA PRINGLE' \$ 22 mmajor@treasurecovecasino.com; 'jcollins@chancescowichan.ca' <jcollins@chancescowichan.ca>; 'Bruno Bourassao' <bru>brunob@pomeroylodging.com>; Chances Salmon Arm Security and Surveillance <fredr@berezan.ca>; Troy Berezanhg <troyb@berezanhg.com>; Vishal Dewli <vishal.dewli@chancesrimrock.ca>; 'Angela Swan' <a href="https://www.negatewaycasing.com">https://www.negatewaycasing.com</a>; Troy Berezanhg

'Peter Goudron' <pgoudron@parqvancouver.com>; 'Kyle Kreutzer' <kkreutzer@steugene.ca>; bkotzer@billybarkercasino.com; 'Jade Kotzer' <jkotzer@billybarkercasino.com>

Cc: Michele Duncan < MDuncan@bclc.com >; Garth Pieper < GPieper@BCLC.com >; Laura Piva-Babcock < LPiva-

Babcock@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>

**Subject:** Back to Business Working Group - response required

Importance: High

Good afternoon,

We are actively working to establish the meeting frequency and duration with Doug Scott and Dr. Brian Emerson (determining their availability); however, I wanted to follow up regarding next steps as we bring together the participant for this working group.

The following individuals have been identified to participate from Government, the PHO, and from BCLC:

BC Government: Doug Scott

PHO: Dr. Brian Emerson (upon availability)

BCLC: Garth Pieper, Tom Maryschak, Michele Duncan, Laura Piva-Babcock

### \*\*\*Service Providers are allocated 5 representatives

**Next steps**: I am requesting the Service Providers to identify 5 individuals who will represent you through this process. These individuals will help develop the agenda for each meeting, participate, and have responsibility for reporting back to larger group.

Please work together to provide these names by Wednesday Feb 24, 3:00pm as we will have a kick of meeting with the SP and BCLC participants this week.

Feel free to reach out with any questions.

Tom

Tom Maryschak
Senior Manager , Casino Operations
BCLC, 2940 Virtual Way, Vancouver B.C. V5M 0A6
Cs 17(1)

## Connect with us:

Twitter @BCLC| Facebook BCCasinos | Blog | bclc.com

From:
Laura Piva-Babcock

Sent:
February-24-21 4:43 PM
Lynda Cavanaugh

Cc: Suzanne Rowley

**Subject:** FN Gaming Commission Board

Hi,

Jamie walked us through the agenda for New Horizons last week and mentioned that GPEB is launching its video about first nations and gambling traditions etc. It made me think that this might be a great conference for the FN Gaming Commission Board to attend. It's important that they understand our business and our commitment to player health etc.

Jamie says she is fine to provide them with free passes to the conference. It's a bit easier to give away free passes this year because attendance is virtual and there are no F&B costs associated.

I know the chair and your are meeting with them tomorrow. If you agree with this idea I can arrange for an email invite for him/you to forward to them after the meeting.

Let me know. Thx.

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:
Twitter @BCLC| Facebook | bclc.com

From: Lynda Cavanaugh

Sent: March-01-21 12:10 PM

To: Laura Piva-Babcock

**Cc:** Peter ter Weeme; Suzanne Rowley; Matt Lee **Subject:** FW: For review: IN re: justice committee invitation

Attachments: IN\_BCLC Justice Committee Speaker\_SESB\_March 1 2021.docx

### Approved, thanks.

From: Lara Gerrits < LGerrits@bclc.com>

Sent: March 1, 2021 11:47 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Laura Piva-Babcock <LPiva-Babcock@bclc.com>; Peter ter Weeme <PterWeeme@bclc.com>; Suzanne Rowley

<SRowley@bclc.com>; Matt Lee <MLee@bclc.com>
Subject: For review: IN re: justice committee invitation

Hi Lynda,

For your review, please see attached Information Note to Government re: our invitation to speak at the federal justice committee next week. We'd like to send this one up this afternoon, if possible, pending your review and approval.

Cheers,

Lara

### Lara Gerrits (she/her/hers)

Senior Manager, External Communications and Government Relations BCLC, 2940 Virtual Way, Vancouver, B.C., V5M 0A6 T 604 228 3066 Cs 17(1)

Connect with us:

Twitter @BCLC | LinkedIn | bclc.com

From: Laura Piva-Babcock

Sent: March-03-21 2:01 PM

To: Lynda Cavanaugh

**Subject:** FW: Ontario Launches iGaming Consultations

Hi Lynda,

Not sure if you get these CGA emails. Looks like Ontario is now accepting submissions/input on the iGaming model. L

From: Canadian Gaming Association <info@canadiangaming.ca>

Sent: March 3, 2021 12:03 PM

To: Laura Piva-Babcock <LPiva-Babcock@bclc.com>
Subject: Ontario Launches iGaming Consultations

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)



# **Ontario iGaming Consultations**

The Ontario government has just announced its iGaming consultations. A website has been launched that provides an overview of the government's plans for Ontario's iGaming market, the discussion paper, and how to provide feedback.

In addition, Peter Bethlenfalvy, Minister of Finance and President of the Treasury Board; Doug Downey, Attorney General; and Stan Cho, Parliamentary Assistant to the Minister of Finance <u>issued a letter</u> to announce the consultations as well as Birgitte Sand's appointment as Commercial

Project Lead.

The deadline for feedback is **April 16**, **2021** and responses are limited to 500 words per question or 10 pages in total.

The CGA will keep you posted as this process gets underway. The AGCO will be seeking input on operational issues (for example, game testing, data capture and storage, etc.) and regulatory standards separately, and we will provide more details on these engagements as they become available

The CGA is here to assist our members and industry colleagues during these difficult times. Pease contact us at <a href="mailto:info@canadiangaming.ca">info@canadiangaming.ca</a> if we can be of help. We hope everyone is healthy and safe. Wear a mask, wash your hands, and practice physical distancing.









Copyright © 2021, Canadian Gaming Association, All rights reserved.

You're receiving this message because you are a subscriber to our CGA newsletters.

Our mailing address is: Canadian Gaming Association P.O. Box 43563 Leaside Toronto, ON M4G 4G8 Canada

### Add us to your address book

Want to change how you receive these emails? You can <u>update your preferences</u> or <u>unsubscribe from this list</u>.









From:

Sent:

March-08-21 3:34 PM

To:

Lynda Cavanaugh

Cc:

Suzanne Rowley
s 17(1)

### Sarah Turtle.

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:
Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: March 8, 2021 3:25 PM

To: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Cc: Suzanne Rowley <SRowley@bclc.com>

**Subject**: \$ 17(1)

Tx, which VP is hosting?

s 15(1)(I)

On Mar 8, 2021, at 3:09 PM, Laura Piva-Babcock <LPiva-Babcock@bclc.com> wrote:

Hi Lynda,

s 17(1)

s 17(1)

## Thanks,

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC| Facebook | bclc.com

From: Lynda Cavanaugh

Sent: March-09-21 12:48 PM

To: Laura Piva-Babcock

**Subject:** FW: Gambling prevalence study - follow up

Did we get this yet, do you know?

From: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>

Sent: February 26, 2021 9:45 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: GPEB ADM Inbox GPEB:EX <GPEB.ADMO@gov.bc.ca>; Suzanne Rowley <SRowley@bclc.com>; MacLeod, Sam GPEB:EX

<Sam.MacLeod@gov.bc.ca>

Subject: FW: Gambling prevalence study - follow up

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(l)

#### Lynda

This is the current status. The BN should be coming through e-approvals Monday. I will ensure you have a final copy. If the Minister asks for a briefing, I will definitely ensure you are part of that.

Sam

From: Lewis, Jamie GPEB:EX < Jamie.L.Lewis@gov.bc.ca>

Sent: February 26, 2021 9:30 AM

To: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca > Subject: RE: Gambling prevalence study - follow up

Hi Sam,

#### I got this update from Jillian this morning:

We sent it to Jeff Groot last Friday. He wanted to meet with us to discuss our communications and what will be released. We weren't able to get a meeting with him until EOD Wed. We agreed on an approach with Jeff and made the edits. Then I needed to meet with BCLC let them know the outcome. I did that yesterday. I've sent BCLC the final tweaks to the note, and I'm just waiting for them to get back to me. I expect we can send it through today, and we will start working with GCPE on communications materials.

So looks like it should be coming today or Monday I would think...

Jamie

From: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca >

Sent: February 26, 2021 8:51 AM

To: Lewis, Jamie GPEB:EX < <u>Jamie.L.Lewis@gov.bc.ca</u>>
Subject: FW: Gambling prevalence study - follow up

Jamie

Can you advise of status of the prevalence study.

Thanks Sam

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

Sent: February 26, 2021 8:29 AM

To: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>

**Cc:** Suzanne Rowley < <u>SRowley@bclc.com</u>> **Subject:** Gambling prevalence study - follow up

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Sam. I've been prodded a couple of times to follow up with you on the above, as it was last noted in the weekly meetings I have with Doug and Peter K that you and your folks were reviewing the material prior to providing it to the Minister – which is where we see an opportunity to perhaps get in front of her as well. Is there an update, or a meeting we should schedule a meeting?

## Lynda Cavanaugh

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

This email is intended only for the addressee. It may contain confidential or proprietary information that cannot be disclosed without BCLC's permission. If you have received this email in error, please notify the sender immediately and delete the email.

From: Lynda Cavanaugh
Sent: March-09-21 1:01 PM
To: Laura Piva-Babcock

**Subject:** RE: Gambling prevalence study - follow up

You should attend our regular GPEB/BCLC meetings from here on in I think. We could have brought it up yesterday, but didn't. I can follow up this week with Doug at our meeting. Let's just assume that Sam has had his questions answered or has dropped it.

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: March 9, 2021 12:58 PM

**To:** Lynda Cavanaugh < LCavanaugh@bclc.com > **Subject:** RE: Gambling prevalence study - follow up

The BN did come to us and it was back to Jillian to get it through to the Minister. What we don't know is the timing of when the studies will be released and the comms materials, but we have regular check ins with gcpe and gpeb (separately) so we keep asking)

#### Thx for checking

The other item with Sam was whether he has yet shared his questions on the size of the online gambling market. Not sure if you or Brad have received any response.

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)

Connect with us:

Twitter @BCLC | Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: March 9, 2021 12:48 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com > Subject: FW: Gambling prevalence study - follow up

Did we get this yet, do you know?

From: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca>

Sent: February 26, 2021 9:45 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: GPEB ADM Inbox GPEB:EX < GPEB.ADMO@gov.bc.ca >; Suzanne Rowley < SRowley@bclc.com >; MacLeod, Sam GPEB:EX

<Sam.MacLeod@gov.bc.ca>

Subject: FW: Gambling prevalence study - follow up

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(l)

Lynda

This is the current status. The BN should be coming through e-approvals Monday. I will ensure you have a final copy. If the Minister asks for a briefing, I will definitely ensure you are part of that.

Sam

From: Lewis, Jamie GPEB:EX < Jamie.L.Lewis@gov.bc.ca>

Sent: February 26, 2021 9:30 AM

To: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca > Subject: RE: Gambling prevalence study - follow up

Hi Sam,

I got this update from Jillian this morning:

We sent it to Jeff Groot last Friday. He wanted to meet with us to discuss our communications and what will be released. We weren't able to get a meeting with him until EOD Wed. We agreed on an approach with Jeff and made the edits. Then I needed to meet with BCLC let them know the outcome. I did that yesterday. I've sent BCLC the final tweaks to the note, and I'm just waiting for them to get back to me. I expect we can send it through today, and we will start working with GCPE on communications materials.

So looks like it should be coming today or Monday I would think...

**Jamie** 

From: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca>

Sent: February 26, 2021 8:51 AM

To: Lewis, Jamie GPEB:EX < <u>Jamie.L.Lewis@gov.bc.ca</u>>
Subject: FW: Gambling prevalence study - follow up

Jamie

Can you advise of status of the prevalence study.

Thanks Sam

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: February 26, 2021 8:29 AM

To: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca >

Cc: Suzanne Rowley < SRowley@bclc.com > Subject: Gambling prevalence study - follow up

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Sam. I've been prodded a couple of times to follow up with you on the above, as it was last noted in the weekly meetings I have with Doug and Peter K that you and your folks were reviewing the material prior to providing it to the Minister – which is

where we see an opportunity to perhaps get in front of her as well. Is there an update, or a meeting we should schedule a meeting?

## Lynda Cavanaugh

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

This email is intended only for the addressee. It may contain confidential or proprietary information that cannot be disclosed without BCLC's permission. If you have received this email in error, please notify the sender immediately and delete the email.

From: Lynda Cavanaugh

Sent: March-10-21 10:42 AM

To: Laura Piva-Babcock

**Subject:** FW: For Review - BN - Casino Tiered re-opening

Attachments: BN\_BC Casino Tiered Re-opening Proposal\_updated\_draft\_February 22, 2021.docx

Just one question – is this for information or for approval? There is a reference on the first page that our plan is 'for consideration'.

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: March 9, 2021 3:45 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Brad Desmarais <BDesmarais@bclc.com>; Lara Gerrits <LGerrits@bclc.com>; Suzanne Rowley <SRowley@bclc.com>

Subject: For Review - BN - Casino Tiered re-opening

Hi Lynda,

Back in October, BCLC submitted the original version of the attached BN to Doug Scott for consideration. The BN describes a temporary re-opening "tier", which would see casinos re-opening at capacity levels lower than what is set out in the health and safety plan. \$ 12, \$ 13(1), \$ 22

After it was sent BCLC realized that some of the numbers in the appendix were off. But Greg decided that we should leave it alone until we heard back on whether the notion of the tiered re-opening got any legs. It didn't.

However, now that SPs have an opportunity to speak directly with the Dr. Emerson and Doug, I thought it was a good time to update this document and send over – in case tiers seem more plausible at this stage of the pandemic.

We've removed Greg's name and inserted yours, so we'll need you to review and approve. Brad, I am cc'ing you as well so that you can take another look. It would be good to get this to Doug in advance of the meeting on Thursday. While it's not a topic of discussion per se, it's just better if the accurate version is in his hands.

Thanks,

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

From:

Lynda Cavanaugh

March-10-21 5:04 PM

To:

Laura Piva-Babcock

Cc:

Suzanne Rowley

**Subject:** RE: Message re contact tracing

Those questions should be internal to Brad, not to Dr E, but we will manage as they come up. Thanks.

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: March 10, 2021 5:00 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com > Cc: Suzanne Rowley < SRowley@bclc.com > Subject: RE: Message re contact tracing

Hi.

#### FYI a couple of caveats for tomorrow

- SPs have been asking whether Encore needs to be the contact tracing solution they see it as a barrier to coming to the casino –vs just asking for ID or taking names and phone numbers
- They've also been asking if encore to play at the machine is has to be part of the contact tracing solution

Brad will be able to fill you in further. It's good for you to be aware in advance. Thx.

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: March 10, 2021 4:13 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com >

**Cc:** Suzanne Rowley < <u>SRowley@bclc.com</u>> **Subject:** Re: Message re contact tracing

Yes I like how this reads. Tx.

s 15(1)(I)

On Mar 10, 2021, at 4:02 PM, Laura Piva-Babcock < LPiva-Babcock@bclc.com > wrote:

Hi,

I want to make sure I got the language right for tomorrow's meeting with SPs/PHO:

Contact tracing remains part of BCLC's health and safety plan as this capability continues to be important in supporting public health during the pandemic. Until such time as contact tracing is no longer required, we will be maintaining it as part of our re-opening plan.

Let me know. Thx.

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC| Facebook | bclc.com

From:

Sent:

March-11-21 11:32 AM

To:

Laura Piva-Babcock

Subject: FW S 12
Attachments: S 12

HI Laura. s 12

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: January 29, 2021 12:40 PM

To: Lynda Cavanaugh <LCavanaugh@bclc.com>; Alan Kerr <AKerr@bclc.com>

Cc: Lara Gerrits < LGerrits@bclc.com>

Subject: \$ 12

Hi,

s 12

Thanks,

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

From: Lynda Cavanaugh
Sent: March-16-21 4:30 PM
To: Laura Piva-Babcock

**Subject:** Re: CHNL Interview Request

8:45 would work

s 15(1)(I)

On Mar 16, 2021, at 4:25 PM, Laura Piva-Babcock <LPiva-Babcock@bclc.com> wrote:

Sure – what time works? I can get suzanne to put it in the calendar. I can be free until 10.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: March 16, 2021 4:23 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

**Cc:** Suzanne Rowley <SRowley@bclc.com> **Subject:** RE: CHNL Interview Request

Let's discuss tomorrow morning, if that works for you, early-ish.

From: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

**Sent:** March 16, 2021 3:52 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com > Cc: Suzanne Rowley < SRowley@bclc.com > Subject: RE: CHNL Interview Request

Tomorrow or the next day is what he was hoping. But I think we can go to Friday as well. It's a news interview – so they would cut it up into news stories. We have messaging and information to provide. Let me know if you want to discuss. L

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: March 16, 2021 2:07 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

**Cc:** Suzanne Rowley < <u>SRowley@bclc.com</u>> **Subject:** Re: CHNL Interview Request

Ok is there a deadline?

s 15(1)(I)

On Mar 16, 2021, at 1:25 PM, Laura Piva-Babcock <LPiva-Babcock@bclc.com> wrote:

Hi Lynda,

Radio NL has reached out wanting to speak to you, or someone on -

- Where are discussions at right now with BCLC and the B.C. government about potentially reopening casinos?
- Is BCLC hoping casinos will reopen at any point this year?
- How have revenues been impacted in the past year? (i.e. what is the surplus/ deficit at BCLC for the 2020-21 fiscal year)
- And on the impact to revenues: with casinos closed, has BCLC seen a rise in other gaming platforms?
- Impacts to employees at BCLC, if any, during the pandemic.

I think it's worth making casino re-openings a live topic. I'm finding out whether it's live, live to tape or solely for news gathering purposes. You don't necessarily need to be the voice on this, but let's discuss. Thx.

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

From: Lynda Cavanaugh
Sent: March-19-21 3:24 PM
To: Laura Piva-Babcock

**Cc:** Peter Kappel; Suzanne Rowley **Subject:** Re: CAS DM meeting March 26

Me too as long as Jeff is available. Suzanne can you let her know please.

s 15(1)(I)

On Mar 19, 2021, at 3:20 PM, Laura Piva-Babcock <LPiva-Babcock@bclc.com> wrote:

Hi,

Barb cancelled next week's meeting. I am in favour of keeping the time and meeting just with Jeff. There are a few things on the go and it's nice to save the time in case we need to share or get info.

My two cents. Thanks,

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:
Twitter @BCLC| Facebook | bclc.com

From: Lynda Cavanaugh

Sent: March-22-21 4:00 PM

To: Laura Piva-Babcock

**Cc:** Suzanne Rowley; Sonja Mandic

**Subject:** RE: Monthly email and stop asian hate message

Thanks, I've taken a quick look at the stop hate email, will review further in a bit and yes it can go out stand alone. Will give some thought to the regular email and theme of new beginnings as well, thanks!

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: March 22, 2021 2:53 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Suzanne Rowley <SRowley@bclc.com>; Sonja Mandic <SMandic@bclc.com>

Subject: Monthly email and stop asian hate message

Hi Lynda,

Peter and Yabome had let you know that we were developing a social media post on the theme of #stopasianhate. In tandem, we have developed an email for all staff from you reiterating this external message and updating the organization on BCLC's commitment to DI&B – for your review and input.

We have a couple of options – this could be a standalone email message or it could be part of the overall message from you for this month. I'm feeling like it's standalone given how heavy the email is.

We could do this email this week and a month end email next week.

Sonja has these thoughts on the theme and focus for your March email:

#### Theme + Focus:

- Given that spring just started, it would be fitting for the March email to focus on 'new beginnings' which signals a sense of renewal, hope and awakening.
- This theme ties in the beginning of new fiscal FY22 and how we have lots to accomplish in the year ahead. An opportunity to set the tone and/or expectations.
- This theme also highlights the fact that we are slowly coming out of the COVID19 slumber and vaccinations are giving us a renewed sense of hope and beginning.
- All of this positive movement and awakening is also moving us towards the re-opening of casinos. While we do not have a hard date to focus on, there is light at the end of the tunnel (maybe hint at summer reopening??)

Let us know your thoughts. If we opt for the standalone email on stop Asian hate, then it would be good to get it out earlier this week. Yabome had mentioned she would like to share it with the rest of exec as well tomorrow.

Thanks,

# Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2

T 250 828 5576 Cs 17(1)
Connect with us:
Twitter @BCLC| Facebook | bclc.com

From: Lynda Cavanaugh
Sent: March-23-21 5:10 PM
To: Laura Piva-Babcock

**Cc:** Brad Desmarais; Peter ter Weeme

**Subject:** Re: BCGEU video

Well then, get it out there!

s 15(1)(I)

On Mar 23, 2021, at 4:58 PM, Laura Piva-Babcock <LPiva-Babcock@bclc.com> wrote:

This doesn't seem to have been widely shared at this point. We haven't spotted it on any of the SP social channels, but I do have the team watching for it. L

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: March 23, 2021 4:49 PM

**To:** Laura Piva-Babcock <LPiva-Babcock@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>; Peter ter Weeme <PterWeeme@bclc.com>; Garth Pieper <GPieper@BCLC.com>; Tom Maryschak

<TMaryschak@BCLC.com>; Lara Gerrits <LGerrits@bclc.com>; Michele Duncan <MDuncan@bclc.com>; Chris

Fairclough < CFairclough@BCLC.com>; Greg Walker < GWalker@BCLC.com>

Subject: RE: BCGEU video

..and additional FYI, Doug is forwarding this to the PHO.

From: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Sent: March 23, 2021 4:22 PM

**To:** Lynda Cavanaugh < LCavanaugh@bclc.com >; Brad Desmarais < BDesmarais@bclc.com >; Peter ter Weeme < PterWeeme@bclc.com >; Garth Pieper < GPieper@BCLC.com >; Tom Maryschak < TMaryschak@BCLC.com >; Lara Gerrits < LGerrits@bclc.com >; Michele Duncan < MDuncan@bclc.com >; Chris Fairclough < CFairclough@BCLC.com >; Greg Walker < GWalker@BCLC.com >

Subject: BCGEU video

Hi,

BCGEU has released the following video. One of my SP counterparts just shared with me. I haven't searched social channels to see how far it's been shared just yet.

https://www.youtube.com/watch?v=nwyGtWvtQk8

Thanks,

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)

Connect with us:

# Twitter @BCLC| Facebook | bclc.com

From:
Lynda Cavanaugh

Sent:
March-29-21 9:35 AM

To:
Laura Piva-Babcock

Subject:
FW: BCLC - Updated Deck

**Attachments:** DRAFT - 2021.03.23 - Presentation to Liam Lawson - Ministry of Finance.pdf

From: Suzanne Rowley <SRowley@bclc.com>

Sent: March 22, 2021 11:14 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: FW: BCLC - Updated Deck

From: Suzanne Rowley

**Sent:** March 22, 2021 10:33 AM

To: \$ 22

**Subject:** BCLC - Updated Deck

Hi Peter,

Please find attached as requested.

Let me know if you need any further tweaks.

Thanks! Suzanne.

From: Lynda Cavanaugh

Sent: March-29-21 3:47 PM

To: Laura Piva-Babcock

Cc: Suzanne Rowley

**Subject:** Fwd: Single Event Sports Betting

Do you know if we did a BN on this for Doug or Min?

s 15(1)(I)

## Begin forwarded message:

From: "MacLeod, Sam GPEB:EX" <Sam.MacLeod@gov.bc.ca>

Date: March 29, 2021 at 3:42:00 PM PDT

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Suzanne Rowley <SRowley@bclc.com>, "GPEB ADM Inbox GPEB:EX" <GPEB.ADMO@gov.bc.ca>, "MacLeod,

Sam GPEB:EX" <Sam.MacLeod@gov.bc.ca>, "Hazel, Jillian GPEB:EX" <Jillian.Hazel@gov.bc.ca>

**Subject: Single Event Sports Betting** 

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s = 15(1)(1)

Lynda

s 13(1), s 14

We would appreciate reviewing any briefing material so that we provide consistent advice.

Thanks

Sam

#### Sam MacLeod

Assistant Deputy Minister and

General Manager

Gaming Policy and Enforcement Branch

Lynda Cavanaugh From: April-06-21 8:14 AM Sent: Laura Piva-Babcock s 15(1) To:

Subject:

Hi, Laura. s 15(1), s 22

Hope you had a great long weekend!

## Lynda Cavanaugh

Interim President & CEO She/hers

**BCLC Head Office** 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Lynda Cavanaugh
Sent: April-07-21 5:19 PM
To: Laura Piva-Babcock

Subject: s 17(1)

From: Ryan Persaud < RPersaud@bclc.com>

Sent: March 29, 2021 5:39 PM

To: Jennifer Sutherland <JSutherland@BCLC.com>; Emily McDonald <EMcDonald@BCLC.com> Cc: Bradley Bodenhamer <BBodenhamer@BCLC.com>; Francesca Deeb <FDeeb@bclc.com>

Subject: \$ 17(1) Research Proposal

Hi Jennifer,

Below is the proposal that the team put together, let us know if this makes sense. As per the request, the survey side will include ongoing tracking for acceptance.

Thanks,

RP

## **Business Objectives:**

• Understand the impact of \$ 17(1) in casinos/CGCs on player experience, BCLC revenue and player visitation.

- Evaluate players' perceptions of BCLCs 17(1) and discover ways to improve the improve customer experience.
- Assess Service Provider feedback on \$ 17(1) and provide a perspective on how to address their concerns.

## Research Objective:

To understand player perceptions of a S 17(1)

and 3.

#### both

- o What are players' opinions on \$ 17(1) and their thoughts on our approach?
- o What are players' opinions on \$ 17(1) ?
- How will it impact their overall experience?
- Will it affect their visitation to casinos? Will it deter them from visiting? Casual/Light vs Core/Mod
- How many players do not want s 17(1) and why?
- What could BCLC do to encourage \$ 17(1) amongst players, if anything?

#### 3 Phased approach:

- 1. Phase 1: Survey
- a. Targeting our players (mix of core, moderate, light and casual)
- 2. Phase 2: Focus Groups
- a. Re-target players who completed the survey
- b. x6 groups of 4 players (mix of core, moderate, light and casual)
- 3. Phase 3: Engagement with the Service Providers
- a. Hold engagement meetings with the Service Providers to capture and solution any concerns.
- b. Concurrent with phases 1&2

#### **Estimated Timeline**

\*subject to change depending on vendors response in terms of costs/implications

Deliverable Week Start Date End Date Who?

Confirm vendor/approach 1-2 Weds 24th March Weds 31st March Frankie

Development of Questionnaire	2 Mo	on 29th Marc	ch Thu	ı 1st April (Easte	r) Frankie
Finalise Questionnaire/ Stakeho	olders revie	w 3	Tue 6th Apr	ril Fri 9th Apri	l Stakeholders
Scripting and testing survey	4 Mo	on 12th April	Fri 16th Apı	ril Vendo	r
Launch Phase 1: Survey 5-6 Mon 19th April Fri 30th April Vendor					
Phase 2 Survey Data Report De	livery 7	Mon 3	rd May We	ds 5th May	Vendor
Focus Group Recruitment 5-7 Tues 20th April Weds 5th May Vendor					
Launch Phase 2: Focus Groups (x6 1hr15m) 7 Weds 5th May Fri 7th May Ryan/Frankie					
Full Report Development	8 Mc	on 10th May	Weds 12th	May Vend	dor/Frankie
Phase 1/Phase 2 Full Report Re	Weds 1	ւ2th May Thւ	urs 13th May	Frankie/Brad/Ryan	
Final Report Delivery to stakeh	olders 8	Fri 14th	May Fri 1	14th May	Frankie

From: Lynda Cavanaugh April-08-21 2:11 PM Sent: To: Laura Piva-Babcock

s 17(1) **Subject:** s 17(1) **Attachments:** 

## Lynda Cavanaugh

Interim President & CEO She/hers

**BCLC Head Office** 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

**BCLC Marketing & Sales Office** 2940 Virtual Way, Vancouver BC V5M 0A6

Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Stewart Groumoutis <SGroumoutis@BCLC.com>

Sent: April 7, 2021 8:37 AM

To: Alan Kerr <AKerr@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>; Lynda Cavanaugh <LCavanaugh@bclc.com>; Marie-Noelle Savoie <MSavoie@bclc.com>; Pat Davis <PDavis@BCLC.com>; Peter ter Weeme <PterWeeme@bclc.com>; Yabome Gilpin-Jackson < YGilpinJackson@bclc.com>

Cc: Peter Kappel Peter.h.kappel@gmail.com>; Petroula Magriotidis PMagriotidis@BCLC.com>; Suzanne Rowley <SRowley@bclc.com>; Karen Gaia-Maretta <KGaiaMaretta@BCLC.com>

**Subject**: 8 17(1)

Hi all,

s 17(1)

Thanks, Stewart

#### **Stewart Groumoutis**

Director, eGaming Operations Operations Division, BCLC T 604 225 6320 Cs 17(1)

From: Lynda Cavanaugh

Sent: April-09-21 10:22 AM

To: Laura Piva-Babcock

Subject: RE: BN\_Single Event Sports Betting\_draft\_March 30 2021 - GPEB Feedback

Hi Laura. This is on our list for discussion with Doug. I am still confused about Sam's take on this, but having said that - with regard to his interpretation of 7.2, "that says the determination of whether something is a new lottery scheme under this section is a policy decision of the Minister" - this would be PSSG now, is that your take? Sam is on vacation, and I think he's up in Cullen next week, so not sure if I will get to talk to him directly over the next few days.

Lynda Cavanaugh She/hers Interim President & CEO

**BCLC Head Office** 

74 West Seymour Street, Kamloops BC V2C 1E2 TS 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 TS 17(1)

lcavanaugh@bclc.com bclc.com

----Original Message-----

From: Lara Gerrits < LGerrits@bclc.com>

Sent: April 8, 2021 3:01 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com > Cc: Laura Piva-Babcock < LPiva-Babcock@bclc.com >

Subject: RE: BN\_Single Event Sports Betting\_draft\_March 30 2021 - GPEB Feedback

Thanks, Lynda. I've added this context to your chart for tomorrow's call to discuss next steps with Doug.

Cheers,

Lara

Lara Gerrits (she/her/hers)

Senior Manager, External Communications and Government Relations BCLC, 2940 Virtual Way, Vancouver, B.C., V5M 0A6 T 604 228 3066 C s 17(1)

Connect with us:

Twitter @BCLC | LinkedIn | bclc.com

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

----Original Message-----

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: April-08-21 2:00 PM

To: Lara Gerrits < LGerrits@bclc.com>

Cc: Laura Piva-Babcock < LPiva-Babcock@bclc.com >

Subject: FW: BN\_Single Event Sports Betting\_draft\_March 30 2021 - GPEB Feedback

Hi Lara, please see Sam's response to my questions. Kind of bulky, to have to brief 2 ministers, and I'm hoping we can sort out a better process with GPEB over time.

```
----Original Message----
```

From: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>

Sent: April 6, 2021 8:11 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Hazel, Jillian GPEB:EX <Jillian.Hazel@gov.bc.ca>; GPEB ADM Inbox GPEB:EX <GPEB.ADMO@gov.bc.ca>

Subject: Re: BN\_Single Event Sports Betting\_draft\_March 30 2021 - GPEB Feedback

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to  $^{\rm S}$  15(1)(l)

Lynda

Yes, we can use the same note hopefully.

Sam

s 15(1)(I)

> On Apr 6, 2021, at 7:58 PM, Lynda Cavanaugh <LCavanaugh@bclc.com> wrote:

> [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

> Thanks, I know you are on vacation. So you inform yours and I inform mine then?

s 15(1)(l)

>> On Apr 6, 2021, at 7:57 PM, MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca> wrote:

>> CAUTION: This email originated from outside of the organization. Do >> not click links or open attachments unless you recognize the sender

>> and know the content is safe. If unsure, please forward the email to

>>s 15(1)(l)

>> >>

>> >>

>> Lynda

>>

>> I think we should inform both Ministers.

>>

>> Sam

>>

>> s 15(1)(l)

>>

```
>> On Apr 6, 2021, at 12:53 PM, Lynda Cavanaugh <LCavanaugh@bclc.com> wrote:
  >>
  >> [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known
  sender.
  >>
  >> Thanks, Sam, we will adopt the edits. This may be obvious to you, but not so much to me – when you reference "Minister",
  in both instances you are referencing Finance right?
  >> From: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>
  >> Sent: April 1, 2021 4:35 PM
  >> To: Lynda Cavanaugh <LCavanaugh@bclc.com>
  >> Cc: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>; Suzanne Rowley
  >> <SRowley@bclc.com>; GPEB ADM Inbox GPEB:EX <GPEB.ADMO@gov.bc.ca>
  >> Subject: FW: BN_Single Event Sports Betting_draft_March 30 2021 -
  >> GPEB Feedback
  >>
  >>
  >> CAUTION: This email originated from outside of the organization. Do
  >> not click links or open attachments unless you recognize the sender
  >> and know the content is safe. If unsure, please forward the email to
  >> s 15(1)(l)
  >>
  >> Lynda
  \rightarrow We have provided comments in the note. s 13(1)
s 14
  >>
  >> Given the short turnaround time we will continue to consider this initiative and may provide further feedback.
  >>
  >> Sam
  >> Sam MacLeod
  >> Assistant Deputy Minister and
  >> General Manager
  >> Gaming Policy and Enforcement Branch
  >>
  >>
  >>
  >>
  >>
  >>
  >> This email is intended only for the addressee. It may contain confidential or proprietary information that cannot be
  disclosed without BCLC's permission. If you have received this email in error, please notify the sender immediately and delete
  the email.
  > This email is intended only for the addressee. It may contain confidential or proprietary information that cannot be disclosed
```

3

without BCLC's permission. If you have received this email in error, please notify the sender immediately and delete the email.

Lynda Cavanaugh From: April-09-21 1:59 PM Sent: To: Laura Piva-Babcock Cc: Suzanne Rowley

Subject: Briefing re publication of prevalence study

This just popped into my calendar for Apr 13, 8:30, me, Sam, Doug and Mark Sieben.

# Lynda Cavanaugh She/hers Interim President & CEO

**BCLC Head Office** 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Lynda Cavanaugh
Sent: April-13-21 11:39 AM
To: Laura Piva-Babcock

Cc: Brad Desmarais; Suzanne Rowley

**Subject:** FW: BCGIA letter - re: Commission advance program **Attachments:** BCGIA Commission Advance letter April 12 2021.pdf

Laura, it's our intent to offer to meet. Would you normally draft a response for something like this?

## Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

#### Icavanaugh@bclc.com

bclc.com

From: Shiera Stuart <sstuart@gatewaycasinos.com>

Sent: April 12, 2021 11:18 AM

To: Brad Desmarais <BDesmarais@bclc.com>; Lynda Cavanaugh <LCavanaugh@bclc.com>; Alan Kerr <AKerr@bclc.com>

Cc: Garth Pieper <GPieper@BCLC.com>; Tom Maryschak <TMaryschak@BCLC.com>; Angela Swan

<aswan@parqvancouver.com>; jcollins@chancescowichan.ca; Bruno Bourassa <brunob@pomeroylodging.com>

Subject: BCGIA letter - re: Commission advance program

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(l)

Good morning Lynda, Brad and Alan -

Please see attached letter from the BCGIA executive.

We look forward to your response, Thank you very much, Shiera

#### Shiera Stuart B.Comm, MBA

Director - Government Relations



**Gateway Casinos & Entertainment Limited** 

4331 Dominion Street Burnaby, BC V5G 1C7

# **M**:s 22

## gatewaycasinos.com

This message (including attachments, if any) is confidential and may contain privileged information. Any unauthorized disclosure is strictly prohibited. Disclosure to anyone other than the intended recipient does not constitute waiver of privilege. If you receive this e-mail in error, please notify the sender immediately and delete this e-mail from your system and records.

From:

Sent:

April-13-21 2:11 PM

To:

Laura Piva-Babcock

Subject:

RE: CEO monthly email

It didn't come up, but yes we would want to let people know they can take time for the vaccine, can you have someone check with HR and make sure we don't have to tell people it's medical leave?

## Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: April 13, 2021 2:08 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: RE: CEO monthly email

Hi,

One thing that Rajin and I were hoping to bring up on the covid call today was giving staff time (if needed) to get vaccinated. The meeting was cancelled so I think Rajin was going to reach out to Yabome to have her suggest to exec – not sure if that happened. If exec agree to it, then it would be a great thing to mention on the email.

L

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

**Sent:** April 13, 2021 1:36 PM

To: Sonja Mandic <SMandic@bclc.com>

Cc: Laura Piva-Babcock < LPiva-Babcock@bclc.com >; Suzanne Rowley < SRowley@bclc.com >

Subject: CEO monthly email

Just a note that I am still planning on completing the email for this week Sonja....I really am!

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

From:
Laura Piva-Babcock
Sent:
April-13-21 2:12 PM
Lynda Cavanaugh

**Subject:** RE: Meeting with MHA Minister

Well, separately, we do have desire for a proper Caucus briefing at some stage, but we've been told that we probably won't get much of Caucus in a virtual setting since everyone is zoomed out and we can't offer lunch in a virtual setting.

That reminds me. Did you want any update on the GR strategy or to have further conversation about it?

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

**Sent:** April 13, 2021 2:09 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Subject: RE: Meeting with MHA Minister

Ok let's not worry about it for the Doug meeting. Peter presented this to me during the exec meeting this morning and it had a different tone with regard to Minister meetings, but you have it handled so I'm good.

## Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Sent: April 13, 2021 2:07 PM

**To:** Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>> **Subject:** RE: Meeting with MHA Minister

Thanks Lynda,

I'm aware of Greg Walker's meeting and will be attending this one with him. Usually either Lara or I will attend with Greg.

A bit of background – this is part of the MLA outreach program that Greg developed and which was vetted by Jeff Groot and also by Matt Djonlic in the MO. The intention is to meet with new MLAs to orient them to BCLC and in particular to the gaming landscape in their ridings. While some of the MLAs on Greg's list are Ministers, the conversation is kept to the "mlatype" content. In fact, Minister Malcolmson's Constituency Assistant made it very clear that this was to be an MLA briefing and not a Minister briefing. Greg wanted to have Jamie on this meeting too to go over player health, but I told him we shouldn't as that is more in the realm of Minister briefing.

So, Jeff has been looped in and Greg keeps Matt informed as we go along. We can mention on the call on Friday if you like, but not sure we need to. If there are some things that come up that we should flag with Jeff and Doug, we can do that. Thus far it's been fairly normal course of business.

Thanks,

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:
Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

Sent: April 13, 2021 1:35 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com >

Subject: FW: Meeting with MHA Minister

Peter mentioned this meeting to me this morn, and I asked him to advise me when BCLC staff are meeting with MLA's, especially if Ministers, so just keep this on your radar as well. Let's also include in our weekly update to Doug and I will check whether he cares to know or not. Thanks.

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Peter ter Weeme < PterWeeme@bclc.com>

Sent: April 13, 2021 1:10 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com > Cc: Suzanne Rowley < SRowley@bclc.com > Subject: RE: Meeting with MHA Minister

Hi Lynda:

He'll be meeting with the Minister in her capacity as an MLA. It's part of a broader program of outreach to MLAs, particularly newer ones, who have a casino in their riding. The meeting is scheduled for Thursday afternoon and Greg W, and possibly Lara, will participate from our end.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

**Sent:** April 13, 2021 12:58 PM

To: Peter ter Weeme < <a href="PterWeeme@bclc.com">PterWeeme@bclc.com</a> Cc: Suzanne Rowley < <a href="SRowley@bclc.com">SRowley@bclc.com</a> Subject: Meeting with MHA Minister

Hi Peter. Following up the meeting this morn, can you confirm that it's Greg W meeting with Minister Malcolmson, and also when and what the topic is regarding. Thanks!

## Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Laura Piva-Babcock
Sent: April-15-21 12:08 PM
To: Lynda Cavanaugh

Cc:Suzanne Rowley; Lara GerritsSubject:FINAL Service Plan IN & FAQ

Attachments: IN\_BCLC Service Plan 2021\_FINAL\_April 15 2021.docx; KM\_Service Plan\_FINAL\_April 15

2021.docx; BCLC Service Plan 2021-22 - FINAL - FOR DISTRIBUTION.pdf

Hi Lynda,

Here is the IN and Q&A for the service plan, which Alan and Cynki reviewed. We've shared the IN with GCPE and Jeff today. I've attached the service plan as well so you've got everything in one spot.

Thanks,

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC| Facebook | bclc.com

From:
Laura Piva-Babcock
Sent:
April-15-21 4:21 PM
To:
Lynda Cavanaugh
Cc:
Suzanne Rowley

**Subject:** FW: HUB article - Vaccinations for Covid DRAFT April 12 21.docx **Attachments:** HUB article - Vaccinations for Covid DRAFT April 12 21.docx

Hi – here's the hub article on giving time for vaccines – you can use some for your email and the rest will be in the article. Thx.

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Sent: April 15, 2021 4:16 PM

To: Rajin Kainth < RKainth@bclc.com>

Cc: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Subject: HUB article - Vaccinations for Covid DRAFT April 12 21.docx

Hi Rajin,

I found a few more typos. Here's the updated article. Let me know what you'd like to do. I added in a bunch of different options for taking time to take a relative – not sure if that's the exhaustive list.

Thx. L

From: Lynda Cavanaugh
Sent: April-21-21 9:16 AM
To: Laura Piva-Babcock

**Subject:** FW: Casinos Opening in June

**Importance:** High

### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Brad Desmarais <BDesmarais@bclc.com>

Sent: April 21, 2021 8:56 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: Casinos Opening in June

Importance: High

s 16

The government is planning on reopening casinos in June, but that could be delayed if COVID-19 transmission continues to be high.

"It is the health and safety that is foremost. If they can open safely in June then they will open. If they can't open then they won't," Robinson said.

B.C. budget sets aside nearly \$6 billion for COVID support, forecasts \$8.1-billion deficit | Globalnews.ca

#### **Brad Desmarais**

Chief Operating Officer
BC Lottery Corporation
2940 Virtual Way, Vancouver, B.C. V5M 0A6
T 604 225 6408 Cs 17(1) F 604 225 6488

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From:	Lynda Cavanaugh	
Sent:	April-21-21 10:42 AM	
То:	Laura Piva-Babcock	

**Cc:** ALL- Senior Executive; Garth Pieper; Tom Maryschak; Lara Gerrits; Greg Walker; Chris

Fairclough; Jerry Williamson; Sonja Mandic; Lee Dodd

**Subject:** Re: June casino re-opening - financial assumptions

I can address this on tomorrow's SP call.

s 15(1)(I)

On Apr 21, 2021, at 10:39 AM, Laura Piva-Babcock <LPiva-Babcock@bclc.com> wrote:

Hi,

I understand the media coverage of a comment from the Minister yesterday re casinos re-opening has created some confusion and questions from service providers. Here is the relevant transcript from yesterday's media availability with the Minister:

**Reporter - Mackin:...** how realistic is the projection of a reopening of casinos for June, especially for the BCLC bottom line, which has suffered with the closure of casinos because of the pandemic?

**Robinson:** I'm going to answer your last question first, and I think we're all, you know, we're all still in this pandemic. We recognize that. That's why we built in contingencies into this budget, so that recognizing that it's the health and safety of people that is first and foremost.

If casinos can open in June safely, then that's a possibility. If they have to wait, it has to wait. And so we recognize that and that's why he's built in contingencies and forecast allowance to take those things into consideration.

Here is some background that we can share with the service providers.

The provincial budget process is an extended process and there is a "cut off" for when BCLC needs to submit its financials and its service plan, which is well in advance of budget day. In this case BCLC provided its financials in early February based on an assumption that casinos would re-open in June. The assumption was made prior to that. This timing was a best guess given that vaccinations were coming and it was looking like restrictions would begin being lifted in the summer. As we all know, no one has a crystal ball and the pandemic is ever-evolving. In these uncertain times, BCLC needed to base its revenue projections on an assumption only.

The Provincial Health Officer has not indicated a date for re-opening. BCLC projects that delays to the reopening date will result in revenue loss of approximately \$20 million per week in fiscal 2021/22.

BCLC has not received any date for re-opening or projected re-opening date from government. These assumptions were made solely for financial projections only.

I hope this helps.

Thanks,

# Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From:

Lynda Cavanaugh

Sent:

April-21-21 11:30 AM

To:

Laura Piva-Babcock

Cc:

Suzanne Rowley

**Subject:** RE: Questions on a few items

Hi, answers below....

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: April 21, 2021 9:10 AM

**To:** Lynda Cavanaugh < LCavanaugh@bclc.com > **Cc:** Suzanne Rowley < SRowley@bclc.com >

Subject: Questions on a few items

Hi Lynda,

Happy Wednesday.

I have a few follow-ups on some conversations from this week and last –

• CEO Board report – I think you were going to send an email out asking for information from a few people – let me know the status – ves I was but haven't vet. Will do today s 12, s 13(1)

Cabinet and Mandate letter – Jeff says you're no longer needed to attend S 22

Thanks,

### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)

Connect with us:

Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion gener groups across B.C.	rated by BCLC gambling	activities went back in	to health care, educat	ion and community
		2		

From:

Sent:

Lynda Cavanaugh

April-26-21 8:47 AM

To:

Laura Piva-Babcock

Subject:

FW: Supporting materials

Attachments: ICBC Corporate Government Relations - Communications Protocol -2019 UPDATE.pdf; ICBC

Corporate Government Relations.pdf

### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Groot, Jeff FIN:EX <Jeff.Groot@gov.bc.ca>

Sent: April 23, 2021 1:38 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

**Subject: Supporting materials** 

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)

Hey – here's some background from the ICBC side. It's a bit dated, but should give you an idea. I can also let you know a bit more about how they structured it from a staff perspective too.

JG

#### **Jeff Groot**

Principal, Crown Agencies Secretariat Ministry of Finance C: **S** 22

From: Lynda Cavanaugh

Sent: April-26-21 11:24 AM

To: Laura Piva-Babcock

**Subject:** FW: DRAFT - Working Agenda - 21 June SLT meeting

Attachments: DRAFT - WORKING AGENDA - 2021.06.21 - SLT Mtg\_21 June.docx

Importance: High

What do you think about inviting Doug to part of my portion on the agenda?

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Suzanne Rowley <SRowley@bclc.com>

Sent: April 21, 2021 3:53 PM

**To:** Lynda Cavanaugh <LCavanaugh@bclc.com>; Yabome Gilpin-Jackson <YGilpinJackson@bclc.com>; Peter ter Weeme <PterWeeme@bclc.com>; Laura Piva-Babcock <LPiva-Babcock@bclc.com>; Sonja Mandic <SMandic@bclc.com>; Alison King <AKing@BCLC.com>; Richard Fenster <RFenster@BCLC.com>; Chris Fairclough <CFairclough@BCLC.com>

Cc: Suzanne Rowley <SRowley@bclc.com>

Subject: DRAFT - Working Agenda - 21 June SLT meeting

**Importance:** High

Hello Everyone,

Attached is the initial Draft Working Agenda for the June SLT meeting for your review. I believe everything is captured from our meeting earlier today along with a few notes to help provide context.

Please let me know if you have any edits and I'll update/send out a revised version prior to our next meeting.

As an FYI – haven't stressed too much about attaching a time to each individual segment just yet. We can do this once we have a few more things confirmed – for example: any external presenters, might have their own ideas or thoughts regarding content that we might need to incorporate/manage.

Additionally, please click on the link: <a href="https://youtu.be/p6w-d1mmjFU">https://youtu.be/p6w-d1mmjFU</a> for the video clip Lynda referenced during the meeting.

Look forward to our next meeting and to working with all of you! Suzanne.

#### Suzanne Rowley

Assistant Corporate Secretary/EA President's Office, BCLC

2940 Virtual Way, Vancouver BC V5M 0A6 **T** 604 225 6399 srowley@bclc.com
bclc.com

From: Lynda Cavanaugh
Sent: April-27-21 1:49 PM
To: Laura Piva-Babcock

**Subject:** FW: Subjects for discussion with Minister

Confidential, list of PK's items for MSR and my response.

# Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Lynda Cavanaugh
Sent: April 27, 2021 11:38 AM

To: 'Peter Kappel' \$ 22

Subject: RE: Subjects for discussion with Minister

These topics are plenty for half an hour. I will give you some updates prior to your meetings, Suzanne is going to book us some time on the 7<sup>th</sup> so you have the most current info.

The cost of casino's being closed and the link to the PHO orders, \$ 22

We've asserted to him and to Doug, our need for lead up time to open as well as our request that we be categorized along with other entertainment venues when it comes to decisions on sector re-openings.

s 16, s 22

# Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

From: Peter Kappel <\$ 22 > Sent: April 27, 2021 9:49 AM

To: Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>>
Subject: Subjects for discussion with Minister

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(l)

Hi Lynda,

s 12, s 17(1)

Peter

From:

Lynda Cavanaugh

Sent:

April-29-21 1:56 PM

To:

Laura Piva-Babcock

Subject:

RE: Flags At Half Mast

s 22

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Sent: April 29, 2021 1:43 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: RE: Flags At Half Mast

s 22

From: Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>>

Sent: April 28, 2021 8:29 AM

To: Sonja Mandic <SMandic@bclc.com>; Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Subject: RE: Flags At Half Mast

s 22

# Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6

# Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Sonja Mandic < <a href="mailto:SMandic@bclc.com">SMandic@bclc.com</a>>

Sent: April 28, 2021 8:28 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com >; Laura Piva-Babcock < LPiva-Babcock@bclc.com >

Subject: RE: Flags At Half Mast

Hi Lynda,

Laura and I just spoke and we think we can make both stories work on the Hub with the appropriate placement.

Thank you,

# Sonja Mandic

Manager, Internal Communications BCLC, 2940 Virtual Way Vancouver B.C. V5M 0A6 T: 604.818.4189

Connect with us:

@BCLC | YouTube | bclc.com

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

Sent: April 28, 2021 8:21 AM

To: Laura Piva-Babcock < <a href="mailto:LPiva-Babcock@bclc.com">LPiva-Babcock@bclc.com">Laura Piva-Babcock <a href="mailto:LPiva-Babcock@bclc.com">LPiva-Babcock@bclc.com</a>; Sonja Mandic <a href="mailto:SMandic@bclc.com">SMandic@bclc.com</a>;

Subject: FW: Flags At Half Mast

I don't know now if my admin prof note will conflict with this other sombre event? I don't think it should but would like your advice.

## Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Ted Ockenden < <a href="mailto:ETOckenden@BCLC.com">ETOckenden@BCLC.com</a>>

Sent: April 28, 2021 8:18 AM

**To:** Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>>; Alan Kerr < <u>AKerr@bclc.com</u>>; Peter ter Weeme < <u>PterWeeme@bclc.com</u>>; Yabome Gilpin-Jackson < <u>YGilpinJackson@bclc.com</u>>; Marie-Noelle Savoie < <u>MSavoie@bclc.com</u>>; Pat Davis

<PDavis@BCLC.com>; Brad Desmarais <BDesmarais@bclc.com>

Subject: Flags At Half Mast

Good Morning All,

Just wanted to let you know that our flags are being flown at half mast in support of the <u>Day of Mourning</u> and at the behest of the Federal and Provincial Governments.

Have a good day!

Ted



# Ted Ockenden (he,him,his)

Director Corporate Services and Facilities BCLC, 74 West Seymour Street, Kamloops B.C. V2C 1E2 T 250 828 5560 C s 17(1)

# Connect with us:

Twitter @BCLC | Twitter @BCLCGameSense | YouTube | Blog | bclc.com

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh Sent: April-30-21 10:22 AM To: Laura Piva-Babcock

Subject: RE: Divisional Updates for Ministry Call

No don't worry about updating, and we will keep mum on the possible delay. It's just rumour at this point.

### Lynda Cavanaugh

She/hers Interim President & CEO

**BCLC Head Office** 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

**BCLC Marketing & Sales Office** 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

**Sent:** April 30, 2021 9:30 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com> Subject: RE: Divisional Updates for Ministry Call

Hi – would you like me to update the chart to reflect or have you and Peter K. already discussed? I haven't heard about the senate piece personally. There's a meeting today with Paul Burns who has been leading the chart from the Canadian gaming association and I suspect we'll learn a bit more.

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)

Connect with us:

Twitter @BCLC | Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: April 30, 2021 8:11 AM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com > Subject: FW: Divisional Updates for Ministry Call

Hi Laura. I think the bullet on SESB is not quite accurate given we are still waiting on GPEB's to return the BN with their edits. Maybe by the time we meet you'll have it. Were you on the thread where Peter T was saying it is likely not going to the Senate until fall?

s 12, s 17(1)

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

#### lcavanaugh@bclc.com

bclc.com

From: Lara Gerrits < LGerrits@bclc.com>

Sent: April 29, 2021 4:53 PM

**To:** Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>>; Peter Kappel < <u>peter.h.kappel@gmail.com</u>> **Cc:** Laura Piva-Babcock < <u>LPiva-Babcock@bclc.com</u>>; Suzanne Rowley < <u>SRowley@bclc.com</u>>

Subject: Divisional Updates for Ministry Call

Hello Lynda and Peter,

Here's the chart with info for the Ministry call tomorrow. Please reach out with any questions.

Cheers,

Lara

### Lara Gerrits (she/her/hers)

Senior Manager, External Communications and Government Relations BCLC, 2940 Virtual Way, Vancouver, B.C., V5M 0A6 T 604 228 3066 Cs 17(1)

Connect with us:

Twitter @BCLC | LinkedIn | bclc.com

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh
Sent: April-30-21 2:33 PM
To: Laura Piva-Babcock

Subject: FW: Confidential - Deputy Attorney General Correspondence

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office

74 West Seymour Street, Kamloops BC V2C 1E2

Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6

Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Groot, Jeff FIN:EX < Jeff.Groot@gov.bc.ca>

Sent: April 30, 2021 12:53 PM

To: Suzanne Rowley <SRowley@bclc.com>
Cc: Lynda Cavanaugh <LCavanaugh@bclc.com>

Subject: RE: Confidential - Deputy Attorney General Correspondence

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(l)

Thanks Suzanne.

Lynda, appreciate you flagging as this hadn't made its way to us yet. But yes, I can confirm the intent is for all Crowns to produce one of these reports.

Could your team just share with me the final draft for a look before it's finalized and submitted?

Thx!

JG

From: Suzanne Rowley < SRowley@bclc.com>

Sent: April 30, 2021 12:20 PM

To: Groot, Jeff FIN:EX < <u>Jeff.Groot@gov.bc.ca</u>>
Cc: Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>>

Subject: FW: Confidential - Deputy Attorney General Correspondence

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

#### Hi Jeff,

Hope you're doing well. Lynda has asked me to forward this email to you for reference.

Kind regards,

Suzanne.

### Suzanne Rowley

Assistant Corporate Secretary/EA President's Office, BCLC

2940 Virtual Way, Vancouver BC V5M 0A6 T 604 225 6399 srowley@bclc.com bclc.com

From: AG Correspondence AG:EX < MAG.Correspondence@gov.bc.ca>

Sent: April 29, 2021 1:23 PM

Subject: Confidential - Deputy Attorney General Correspondence

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)

Sending on behalf of Deputy Attorney General, Richard Fyfe

Good Afternoon:

Please see the attached correspondence sent on behalf of the Deputy Attorney General.

Thank you.

Office of the Deputy Attorney General's and Deputy Minister Responsible for Housing Ministry of Attorney General

This message, including any attachments to it, is not to be disclosed outside of the Provincial Government without prior written approval from the Ministry of Attorney General. If you have received this communication in error, please destroy the email message and any attachments immediately and notify me by telephone or by email.

This email is intended only for the addressee. It may contain confidential or proprietary information that cannot be disclosed without BCLC's permission. If you have received this email in error, please notify the sender immediately and delete the email.

From: Lynda Cavanaugh May-03-21 10:17 AM Sent: Laura Piva-Babcock FW: <sup>S</sup> 12 To:

**Subject:** 

Asked Alan on Friday to get this moving, this is an FYI.

# Lynda Cavanaugh

She/hers Interim President & CEO

**BCLC Head Office** 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

**BCLC Marketing & Sales Office** 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Alan Kerr < AKerr@bclc.com>

Sent: May 2, 2021 2:39 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: \$ 12

Hi Lynda,

s 12, s 14

Alan

Alan Kerr, CPA CMA (he, him, his) **CFO & VP Finance & Corporate Services** Akerr@bclc.com https://www.bclc.com/



From:

Lynda Cavanaugh

May-03-21 8:28 PM

Laura Piva-Babcock

Subject:

Fwd: Email to SP re Survey

FYI as well.

s 15(1)(I)

Begin forwarded message:

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Date: May 3, 2021 at 8:11:05 PM PDT

To: Jennifer Sutherland <JSutherland@bclc.com>, Brad Desmarais <BDesmarais@bclc.com>

Cc: Suzanne Rowley <SRowley@bclc.com>

Subject: Re: Email to SP re Survey

Thanks Jennifer. I may want my response to Gateways letter to precede distribution of the survey. Brad, we can discuss tomorrow.

s 15(1)(I)

On May 3, 2021, at 8:03 PM, Jennifer Sutherland <JSutherland@bclc.com> wrote:

Hi Brad,

I have drafted some suggested language for the email to SP advising them of the launch of the survey on Tursday. I suggest that we share a copy of the survey with them as I suspect it will assuage some of their concerns if they can actually read the questions. I understand we received another letter from Gateway, and if that changes the tone or content of the email, please let me know and I can redraft accordingly. My suggested wording:

As you are aware, s 17(1)

to improve the player experience and support healthy play behaviours. This week, we will be launching a survey targeting 500 players (mix of core, moderate, light and casual) who have played in the last 24 months to better understand:

- How players feel about the \$ 17(1)
  - o How will it impact their visitation in the future?
  - o How will it impact their overall experience?
  - What are the risks to implementing this \$ 17(1)
- How will \$ 17(1) provide value for BC Casino players.
  - How many would want to \$ 17(1)
     why?
  - o What benefits, if any, would entice them to sign up?

Players will be asked about  $^{\rm S}$   $^{\rm 17(1)}$  "for the purpose of improving your playing experience" and "to help us protect the health and safety of our players and staff". There is no linkage to contact tracing.

Results of the survey and subsequent research, including focus groups targeted for June will inform the implementation and timeline for \$17(1) We are committed to sharing the results with the BCGIA and other casino service providers, so we can jointly consider how the results should inform future planning and next steps. Our Business Intelligence team would appreciate the opportunity to work with your teams to ensure that all perspectives and concerns are considered and evaluated.

Attached is a copy of the survey, for your information.

### Jennifer Sutherland (Gallaway) (she/her/hers)

Director, Strategic Initiatives
BCLC
2940 Virtual Way, Vancouver BC V5M 0A6
T 604 228 3120 C s 17(1)

Connect with us: Twitter @BCLC| Facebook BCCasinos | Blog | bclc.com

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

s 15(1)(I)

From: Lynda Cavanaugh
Sent: May-04-21 10:39 AM
To: Laura Piva-Babcock

Cc: Marie-Noelle Savoie; Brad Desmarais

Subject: FW: Unregulated Online Gambling

Is he talking about the market size discussion, and if so, we had decided to form a working group. But sounds like the questions they posed are still outstanding? I'm not sure what HLT/H2 means either....

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

#### Icavanaugh@bclc.com

bclc.com

From: Marie-Noelle Savoie <MSavoie@bclc.com>

Sent: May 4, 2021 10:31 AM

To: Lynda Cavanaugh <LCavanaugh@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>

Subject: FW: Unregulated Online Gambling

I may have forgotten, but I don't know what he is talking about.

#### Marie-Noëlle Savoie

From: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca>

Sent: May 4, 2021 9:43 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com >

Cc: Brad Desmarais < <u>BDesmarais@bclc.com</u>>; Marie-Noelle Savoie < <u>MSavoie@bclc.com</u>>; Jaggi-Smith, Michele GPEB:EX < <u>Michele.JaggiSmith@gov.bc.ca</u>>; Hazel, Jillian GPEB:EX < <u>Jillian.Hazel@gov.bc.ca</u>>; Suzanne Rowley < <u>SRowley@bclc.com</u>>;

Holder, Catherine AG:EX < Catherine. Holder@gov.bc.ca>

Subject: Unregulated Online Gambling

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)

Lynda

Further to our last call on this issue, I'm checking on a timeline to respond to the questions we sent regarding \$ 13(1)

Thanks

Sam

# Sam MacLeod

Assistant Deputy Minister and General Manager Gaming Policy and Enforcement Branch

From:

Lynda Cavanaugh

May-04-21 2:04 PM

To:

Laura Piva-Babcock

Cc:

Suzanne Rowley

Subject:

RE: Risk committee

This looks good, thanks Laura.

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: May 4, 2021 1:53 PM

**To:** Lynda Cavanaugh < LCavanaugh@bclc.com> **Cc:** Suzanne Rowley < SRowley@bclc.com>

Subject: Risk committee

Hi Lynda,

I've added action items and consolidated the document I walked you through on Friday. Please take a look and let me know if you have questions or want further additions.

s 15(1)

Thanks,

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC | Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh
Sent: May-06-21 8:47 AM
To: Laura Piva-Babcock

Subject: FW: Unregulated Online Gambling - Updated

#### I Laura, and update?

# Lynda Cavanaugh

She/hers

Interim President & CEO

**BCLC Head Office** 

74 West Seymour Street, Kamloops BC V2C 1E2

Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bele com

From: LeBlanc, Catherine GPEB:EX <Catherine.LeBlanc@gov.bc.ca>

Sent: May 4, 2021 3:38 PM

To: Lynda Cavanaugh <LCavanaugh@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>; Marie-Noelle Savoie <MSavoie@bclc.com>; Jaggi-Smith, Michele GPEB:EX <Michele.JaggiSmith@gov.bc.ca>; Hazel, Jillian GPEB:EX

<Jillian.Hazel@gov.bc.ca>; Suzanne Rowley <SRowley@bclc.com>

Cc: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>
Subject: FW: Unregulated Online Gambling - Updated

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)

Hello everyone,

Please use this email string to *reply all/forward* regarding the above subject as there was an incorrect addition in the "cc" line of the original email.

Thank you, Catherine

From: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>

Sent: Tuesday, May 4, 2021 9:43 AM

To: 'Lynda Cavanaugh' < LCavanaugh@bclc.com>

Cc: Brad Desmarais <<u>BDesmarais@bclc.com</u>>; Marie-Noelle Savoie <<u>MSavoie@bclc.com</u>>; Jaggi-Smith, Michele GPEB:EX <<u>Michele.JaggiSmith@gov.bc.ca</u>>; Hazel, Jillian GPEB:EX <<u>Jillian.Hazel@gov.bc.ca</u>>; Suzanne Rowley <<u>SRowley@bclc.com</u>>; Holder, Catherine AG:EX

<Catherine.Holder@gov.bc.ca>

Subject: Unregulated Online Gambling

Lynda

Further to our last call on this issue, I'm checking on a timeline to respond to the questions we sent regarding  $^{\rm S}$  13(1)

Thanks Sam

# Sam MacLeod

Assistant Deputy Minister and General Manager Gaming Policy and Enforcement Branch

From: Lynda Cavanaugh
Sent: May-06-21 1:20 PM
To: Laura Piva-Babcock

Subject: FW: Unregulated Online Gambling - Updated

Have you reviewed the Sports BN?

### Lynda Cavanaugh

She/hers

Interim President & CEO

**BCLC Head Office** 

74 West Seymour Street, Kamloops BC V2C 1E2

Ts 17(1)

BCLC Marketing & Sales Office

2940 Virtual Way, Vancouver BC V5M 0A6

Ts 17(1)

#### Icavanaugh@bclc.com

bclc.com

From: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>

Sent: May 6, 2021 1:19 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Laura Piva-Babcock <LPiva-Babcock@bclc.com>; Suzanne Rowley <SRowley@bclc.com>

Subject: RE: Unregulated Online Gambling - Updated

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(l)

Thanks Lynda. Also, the draft Single Event Sports Betting BN is with BCLC for review/comments.

Sam

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: May 6, 2021 1:16 PM

To: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca >

Subject: RE: Unregulated Online Gambling - Updated

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Sam, sorry for the delay in responding. I was hoping that, rather than sending you a place-holder email, I could send you the actual response. However, apparently it is with Stew \$ 22 Hope to be back to you soon with the response, or failing that, a timeline for when you will see it.

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

#### lcavanaugh@bclc.com

bclc.com

From: LeBlanc, Catherine GPEB:EX < Catherine.LeBlanc@gov.bc.ca>

Sent: May 4, 2021 3:38 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com >; Brad Desmarais < BDesmarais@bclc.com >; Marie-Noelle Savoie < MSavoie@bclc.com >; Jaggi-Smith, Michele GPEB:EX < Michele.JaggiSmith@gov.bc.ca >; Hazel, Jillian GPEB:EX < Jillian.Hazel@gov.bc.ca >; Suzanne Rowley < SRowley@bclc.com >

Cc: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca > Subject: FW: Unregulated Online Gambling - Updated

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)

Hello everyone,

Please use this email string to *reply all/forward* regarding the above subject as there was an incorrect addition in the "cc" line of the original email.

Thank you, Catherine

From: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca>

Sent: Tuesday, May 4, 2021 9:43 AM

To: 'Lynda Cavanaugh' < LCavanaugh@bclc.com>

Cc: Brad Desmarais <a href="mailto:SDEsmarais@bclc.com">BDesmarais@bclc.com</a>; Marie-Noelle Savoie <a href="mailto:MSavoie@bclc.com">MSavoie@bclc.com</a>; Jaggi-Smith, Michele GPEB:EX <a href="mailto:Michele.JaggiSmith@gov.bc.ca">Michele.JaggiSmith@gov.bc.ca</a>; Hazel, Jillian GPEB:EX <a href="mailto:Jillian.Hazel@gov.bc.ca">Jillian.Hazel@gov.bc.ca</a>; Suzanne Rowley <a href="mailto:SRowley@bclc.com">SRowley@bclc.com</a>; Holder, Catherine AG:EX <a href="mailto:Catherine.Holder@gov.bc.ca">Catherine.Holder@gov.bc.ca</a>

Subject: Unregulated Online Gambling

Lynda

Further to our last call on this issue, I'm checking on a timeline to respond to the questions we sent regarding  $^{\rm S}$  13(1)

Thanks Sam

Sam MacLeod

Assistant Deputy Minister and General Manager Gaming Policy and Enforcement Branch

This email is intended on without BCLC's permission	ly for the addressee. It m	ay contain confidentia	al or proprietary informa	ation that cannot be disclosed nmediately and delete the email.
without bold's permissic	on. Il you have received t	riis erriali iii error, piea	ase notify the sender in	imediately and delete the email.

From:

Sent:

May-07-21 10:06 AM

To:

Laura Piva-Babcock

Subject:

FW: First Nations Gaming

# Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Brad Desmarais <BDesmarais@bclc.com>

Sent: May 7, 2021 10:03 AM

**To:** Lynda Cavanaugh < LCavanaugh@bclc.com> **Cc:** Marie-Noelle Savoie < MSavoie@bclc.com>

Subject: RE: First Nations Gaming

Had my call with Sam this morning and mentioned this. s 13(1), s 16

s 13(1)

### **Brad Desmarais**

Chief Operating Officer
BC Lottery Corporation
2940 Virtual Way, Vancouver, B.C. V5M 0A6
T 604 225 6408 Cs 17(1) F 604 225 6488

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Brad Desmarais Sent: May 7, 2021 8:36 AM

**To:** Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>> **Cc:** Marie-Noelle Savoie < <u>MSavoie@bclc.com</u>>

**Subject:** \$ 12, \$ 13(1)

Lynda:

We have come to be aware that s 12, s 13(1)



s 13(1)

I would be grateful if you could raise this issue with Doug Scott with some urgency. I also suggest this is not simply a GR issue – Ops should be part of the discussion. Thanks!

### Brad

# **Brad Desmarais**

Chief Operating Officer
BC Lottery Corporation
2940 Virtual Way, Vancouver, B.C. V5M 0A6
T 604 225 6408 Cs 17(1) F 604 225 6488

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

Peter Kappel <sup>s</sup> 22 May-10-21 10:59 AM From: Sent: Lynda Cavanaugh To: Subject: Agenda for Robinson call

210511 Agenda for Meeting Robinson.docx **Attachments:** 

From: Lynda Cavanaugh

Sent: May-10-21 12:50 PM

To: Laura Piva-Babcock

**Subject:** RE: Agenda for Robinson call

s 16

Lynda Cavanaugh She/hers Interim President & CEO

internit resident & ele

**BCLC Head Office** 

74 West Seymour Street, Kamloops BC V2C 1E2 TS 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 TS 17(1)

lcavanaugh@bclc.com bclc.com

----Original Message-----

From: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Sent: May 10, 2021 12:39 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: RE: Agenda for Robinson call

s 13(1), s 17(1)

Thx. L

----Original Message-----

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: May 10, 2021 11:59 AM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Subject: RE: Agenda for Robinson call

Ok thanks, I get it now. No I'm not going to the mtg.

As far as Exec approval, I'm not sure you need it, but if you think so, go with the email to make it quicker. Thanks.

Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2 TS 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 TS 17(1)

lcavanaugh@bclc.com bclc.com

----Original Message----

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: May 10, 2021 11:49 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: RE: Agenda for Robinson call

Thanks for sharing this.

s 13(1), s 17(1)

Are you going to the Minister meeting too?

Laura Piva-Babcock (she/her/hers)
Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC
74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:
Twitter @BCLC| Facebook | bclc.com

Last year more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

----Original Message----

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: May 10, 2021 11:24 AM

To: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Subject: FW: Agenda for Robinson call

Importance: High

s 13(1), s 17(1)

Lynda Cavanaugh She/hers Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2 TS 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 TS 17(1)

Icavanaugh@bclc.com bclc.com

----Original Message----From: Peter Kappel S 22 Sent: May 10, 2021 10:59 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: Agenda for Robinson call

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to  $^{\rm S}$  15(1)(I)

From: Lynda Cavanaugh
Sent: May-10-21 3:00 PM
To: Laura Piva-Babcock
Cc: Suzanne Rowley

**Subject:** FW: Follow up letter from the Casino Industry **Attachments:** Follow up letter from the Casino Industry.pdf

Just fyi.

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 T 250 **s** 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

Icavanaugh@bclc.com

bclc.com

From: Shiera Stuart <sstuart@gatewaycasinos.com>

Sent: May 10, 2021 2:11 PM

To: douglas.s.scott@gov.bc.ca; jeff.groot@gov.bc.ca

Cc: Brian.Emerson@gov.bc.ca; Lynda Cavanaugh <LCavanaugh@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>; Garth Pieper <GPieper@BCLC.com>; Tom Maryschak <TMaryschak@BCLC.com>; Laura Piva-Babcock <LPiva-Babcock@bclc.com>;

Angela Swan <aswan@parqvancouver.com>; Chuck Keeling (ckeeling@gcgaming.com) <ckeeling@gcgaming.com>;

jcollins@chancescowichan.ca; CGC- Chances Kelowna <swalt@chanceskelowna.ca>

Subject: Follow up letter from the Casino Industry

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)

Good afternoon -

I hope everyone had a great weekend.

Please see attached letter from the Casino Industry.

We are looking forward to our continued discussion with you on May 18th.

Please do not hesitate to reach out should you have any questions,

Best,

Shiera (on behalf of the working group)

Shiera Stuart B.Comm, MBA
Director – Government Relations

# Chair – BC gaming industry association



# **Gateway Casinos & Entertainment Limited**

4331 Dominion Street Burnaby, BC V5G 1C7 M:S 22

gatewaycasinos.com

This message (including attachments, if any) is confidential and may contain privileged information. Any unauthorized disclosure is strictly prohibited. Disclosure to anyone other than the intended recipient does not constitute waiver of privilege. If you receive this e-mail in error, please notify the sender immediately and delete this e-mail from your system and records.

From: Lynda Cavanaugh
Sent: May-17-21 1:42 PM
To: Laura Piva-Babcock

**Subject:** RE: Letter to Mayor Saanich

Hmmm ok, good point. Maybe I should just arrange a coffee meeting with the mayor instead. Do you want to tell Greg to stand down, or I can

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Sent: May 17, 2021 1:00 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: RE: Letter to Mayor Saanich

Hi Lynda, a thought from me on this. We managed to not have any media calls about the Saanich decision. \$ 13(1)

Thx. L

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: May 14, 2021 8:39 AM

To: Greg Walker < GWalker@BCLC.com>

**Cc:** Brad Desmarais < <u>BDesmarais@bclc.com</u>>; Peter ter Weeme < <u>PterWeeme@bclc.com</u>>; Laura Piva-Babcock < <u>LPiva-</u>

Babcock@bclc.com>

Subject: Letter to Mayor Saanich

Greg, we thought it might be a good idea for me to close things off with Mayor by sending him a letter acknowledging councils decision. If you concur, can you draft it or Laura can?

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From:

Sent:

May-17-21 2:43 PM

To:

Laura Piva-Babcock

Subject:

FW: Online Market Size

Hi Laura, see Sam's note, anything new?

# Lynda Cavanaugh

She/hers

Interim President & CEO

**BCLC Head Office** 

74 West Seymour Street, Kamloops BC V2C 1E2

Ts 17(1)

BCLC Marketing & Sales Office

2940 Virtual Way, Vancouver BC V5M 0A6

Ts 17(1)

Icavanaugh@bclc.com

bclc.com

From: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>

Sent: May 17, 2021 2:28 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>

Subject: Online Market Size

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(l)

Lynda

I understand that you are or were holding an Exec meeting today and one of our requests \$ 12, \$ 13(1) We will need \$ 12, \$ 13(1)

Please let me know where you land on this request.

Thanks

Sam

Sam MacLeod

Assistant Deputy Minister and General Manager Gaming Policy and Enforcement Branch

From: Lynda Cavanaugh

Sent: May-19-21 11:25 AM

To: Laura Piva-Babcock

Cc: Suzanne Rowley

**Subject:** FW: BC Casino industry - financial supports

Attachments: Financial support request - BC Casino Indsutry.pdf

Hi Laura, can you give me a call (ph or teams as I may be away from my comp) when you have a chance, not urgent, on the above.

## Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

#### lcavanaugh@bclc.com

bclc.com

From: Shiera Stuart <sstuart@gatewaycasinos.com>

Sent: May 19, 2021 9:13 AM

To: Premier@gov.bc.ca; FIN.Minister@gov.bc.ca; ENV.Minister@gov.bc.ca; FLNR.Minister@gov.bc.ca; MCF.Minister@gov.bc.ca; HLTH.Minister@gov.bc.ca; AG.Minister@gov.bc.ca; Minister.SI@gov.bc.ca;

MAH.Minister@gov.bc.ca; EMPR.Minister@gov.bc.ca; EDUC.Minister@gov.bc.ca; Brenda.Bailey.MLA@leg.bc.ca;

Bob.DEith.MLA@leg.bc.ca; Niki.Sharma.MLA@leg.bc.ca

Cc: Chuck Keeling (ckeeling@gcgaming.com) < ckeeling@gcgaming.com>; Angela Swan < aswan@parqvancouver.com>;

jcollins@chancescowichan.ca; CGC- Chances Kelowna <swalt@chanceskelowna.ca>; Lynda Cavanaugh

<LCavanaugh@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>; douglas.s.scott@gov.bc.ca; Peter Kappel

<PKappel@BCLC.com>

Subject: BC Casino industry - financial supports

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)

Good morning Premier Horgan, Minister Robinson & Treasury Board members -

Please see attached letter on behalf of the BC Casino industry. We thank you in advance for your time and consideration.

Best, Shiera

Shiera Stuart B.Comm, MBA

Director – Government Relations Chair – BC Gaming Industry Association



## **Gateway Casinos & Entertainment Limited**

4331 Dominion Street Burnaby, BC V5G 1C7 M:S 22

gatewaycasinos.com

This message (including attachments, if any) is confidential and may contain privileged information. Any unauthorized disclosure is strictly prohibited. Disclosure to anyone other than the intended recipient does not constitute waiver of privilege. If you receive this e-mail in error, please notify the sender immediately and delete this e-mail from your system and records.

From: Laura Piva-Babcock
Sent: May-20-21 2:01 PM
To: Lynda Cavanaugh

Cc: Suzanne Rowley; Sonja Mandic; Lara Gerrits; Peter ter Weeme

**Subject:** DRAFT - staff email

Hi Lynda,

Here is the drafted email to staff.

GCPE is drafting an information bulletin that government will post. They're thinking it will go up tomorrow morning, even though the OIC is now posted publicly.

If you feel we need to get this moving, we can ask that they do the IB sooner. If the IB goes up tomorrow, we can send the staff email just before the IB is posted by government. Let me know your preference.

I've cc'd Lara and Sonja as I brought them into the process to assist with materials and coordination.

Let us know if you have feedback on the email below.

Hello,

I would like to take this opportunity to share with you some upcoming changes regarding our Board, more specifically the appointment of a new Board Chair.

Our current Board Chair's term expires on May 31, 2021 and I would like to take this opportunity to acknowledge Peter Kappel's hard work, guidance and vision which he has provided us over his term with us. Peter has been instrumental in advancing BCLC's vision. With his wealth of business knowledge, experience and acumen he has made a lasting impact on our organization. On behalf of the executive team and all BCLC employees, I would like to thank Peter for all of his support and wish him the best in his future endeavours.

Effective May 31, BCLC's newly appointed Board Chair will be Greg Moore. Most of you are very familiar with Greg as he was previously the Interim President & CEO and prior to that a member of the BCLC Board. Greg's term as Board Chair extends to October 2023.

As you may also recall, Greg brings an extensive leadership background as he was the Mayor of the City of Port Coquitlam from 2008 to 2018 and served as Chair of the Metro Vancouver Board of Directors from 2011 to 2018. In his time as Interim CEO he was instrumental in creating BCLC's strategic plan and the P360/OneBCLC vision.

The executive team and I look forward to working with Greg in his new capacity.

Thank you,

From:

Sent:

May-20-21 4:25 PM

To:

Laura Piva-Babcock

Cc:

Suzanne Rowley

**Subject:** Service Plan sign off - can you make sure it gets to Peter K for sign off before he leaves. Alan

says that is the only outstanding document.

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

<u>lcavanaugh@bclc.com</u> <u>bclc.com</u>

From: Lynda Cavanaugh
Sent: May-21-21 9:22 AM
To: Laura Piva-Babcock

**Subject:** RE: Service Plan sign off - can you make sure it gets to Peter K for sign off before he leaves.

Alan says that is the only outstanding document.

Ok never mind, I must have mis-understood Alan. This will get signed off by Greg

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: May 20, 2021 7:54 PM

**To:** Lynda Cavanaugh < LCavanaugh@bclc.com> **Cc:** Suzanne Rowley < SRowley@bclc.com>

Subject: Re: Service Plan sign off - can you make sure it gets to Peter K for sign off before he leaves. Alan says that is the only

outstanding document.

We can. But it's not final final for another month or so.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Date: May 20, 2021 at 4:25:20 PM PDT

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com >

Cc: Suzanne Rowley < <u>SRowley@bclc.com</u>>

Subject: Service Plan sign off - can you make sure it gets to Peter K for sign off before he leaves. Alan says that is

the only outstanding document.

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

From:	Lynda Cavanaugh	
Sent:	May-21-21 10:31 AM	
To:	Laura Piva-Babcock	
Cc:	Suzanne Rowley	
Subject:	FW: Review/Signature: 2021-2022 BCLC Mandate Letter - Signed Copy Requested By: May	
20 COMMO - CONSESSI	21th, 2021	
Attachments:	2021-22 BCLC Mandate Letter - 276802.pdf	
Importance:	High	
I'm not sure about sharing broad	dly until it's signe/published? Anyway over to you for info.	
Lynda Cavanaugh She/hers Interim President & CEO		
BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)		
BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5 Ts 17(1)	3M 0A6	
lcavanaugh@bclc.com bclc.com		
Cc: Lynda Cavanaugh <lcavanau< th=""><th>oclc.com&gt;; Suzanne Rowley <srowley@bclc.com> igh@bclc.com&gt; : 2021-2022 BCLC Mandate Letter - Signed Copy Requested By: May 21th, 2021</srowley@bclc.com></th></lcavanau<>	oclc.com>; Suzanne Rowley <srowley@bclc.com> igh@bclc.com&gt; : 2021-2022 BCLC Mandate Letter - Signed Copy Requested By: May 21th, 2021</srowley@bclc.com>	
	inated from outside of the organization. Do not click links or open attachments der and know the content is safe. If unsure, please forward the email to	
Hi Chris and Suzanne,		
This came in yesterday. Pleas	se circulate and get signature from the board members, Note Deadline is Friday.	
I also authorize Suzanne to pu	at my digital signature on this.	
Cheers		

Begin forwarded message:

Peter

From: "Olson, Lianna FIN:EX" < Lianna.Olson@gov.bc.ca>

Subject: Review/Signature: 2021-2022 BCLC Mandate Letter - Signed Copy Requested By: May

21th, 2021

**Date:** May 19, 2021 at 3:28:25 PM PDT

To: \$ 22

Cc: "Olson, Lianna FIN:EX" < Lianna.Olson@gov.bc.ca >, "Di Georgio, Alexis FIN:EX"

<<u>Alexis.DiGeorgio@gov.bc.ca</u>>

Good afternoon Mr. Kappel,

Attached you will find the Cabinet and Minister approved BCLC Mandate Letter for your and the Board Members' signatures.

We are requesting a signed pdf. copy be returned to our office by Friday, May 21th, 2021.

Thank you for your assistance – please contact me if you require any additional information.

Thanks, Lianna

Lianna Olson | A/Director, Executive Operations
Deputy Minister's Office | Crown Agencies Secretariat
Ministry of Finance | 778-698-8442 | lianna.olson@gov.bc.ca
617 Government St, Victoria
On traditional territory of the Lekwungen speaking peoples (Esquimalt and Songhees Nations)

Note: This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please telephone or e-mail the sender immediately and delete the message.

From: Laura Piva-Babcock
Sent: May-21-21 3:06 PM
To: Lynda Cavanaugh

**Subject:** RE: H&S Guidelines (Updated Draft) for review

Yes – we send to Doug and he gets it to Emerson for us is what I heard.

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: May 21, 2021 3:05 PM

To: Laura Piva-Babcock <LPiva-Babcock@bclc.com>
Subject: RE: H&S Guidelines (Updated Draft) for review

Brad is around. \$ 22

## Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com >

**Sent:** May 21, 2021 3:03 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: RE: H&S Guidelines (Updated Draft) for review

Please let Tom know you're good with it. They can PDF and I can send to Doug. They might be waiting for Brad to look at it as well. Hopefully brad is still around. If not, I think we send with your approval.

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)

Connect with us:

With every play, you're helping to support health care, education and community programs across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

Sent: May 21, 2021 3:01 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com > Subject: FW: H&S Guidelines (Updated Draft) for review

Importance: High

Are you going to flip this to Doug, per his request, or do you want me to?

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Tom Maryschak <TMaryschak@BCLC.com>

Sent: May 21, 2021 1:37 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com >; Brad Desmarais < BDesmarais@bclc.com >

Cc: Michele Duncan < MDuncan@bclc.com>; Laura Piva-Babcock < LPiva-Babcock@bclc.com>; Garth Pieper

<<u>GPieper@BCLC.com</u>>

Subject: H&S Guidelines (Updated Draft) for review

Importance: High

Lynda and Brad,

Michele, Laura and I have updated and refreshed the Health & Safety Guidelines. We would like to provide an opportunity for you to review to assure alignment with the updates. Highlights of the changes made are as follows:

s 13(1)

If you comfortable with these changes, please let us know. If you have any questions, let me know and I will work to make any changes needed as we are aware of the urgency to provide the updated document to Doug, Jeff, and Dr. Emerson.

Thank you,

Tom

Tom Maryschak
Senior Manager , Casino Operations
BCLC, 2940 Virtual Way, Vancouver B.C. V5M 0A6
Cs 17(1)

Connect with us:

Twitter @BCLC| Facebook BCCasinos | Blog | bclc.com

With every play, you are helping support health care, education, and community programs across B.C.

From:
Lynda Cavanaugh

Sent:
May-25-21 4:06 PM

To:
Laura Piva-Babcock

Subject:
RE: All staff email

s 22

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: May 25, 2021 4:04 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: RE: All staff email

Open a new word doc and it might show up on the left hand side of the screen.

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

Sent: May 25, 2021 3:56 PM

To: Laura Piva-Babcock <LPiva-Babcock@bclc.com>; Sonja Mandic <<u>SMandic@bclc.com</u>>

Cc: Suzanne Rowley < <a href="mailto:SRowley@bclc.com">SRowley@bclc.com</a>>

Subject: All staff email

Hi there, I have finished my edits, and saved the doc .... \$ 22

Stay tuned!

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Lynda Cavanaugh
Sent: May-26-21 8:38 AM
To: Laura Piva-Babcock

**Subject:** FW: Missed call from Laura Piva-Babcock

# Did you accidentally dial?

## Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

#### lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < lpiva-babcock@bclc.com>

Sent: May 26, 2021 8:36 AM

To: Laura Piva-Babcock <LPiva-Babcock@bclc.com>; Lynda Cavanaugh <LCavanaugh@bclc.com>

Subject: Missed call from Laura Piva-Babcock

## Missed call from Laura Piva-Babcock

#### Laura Piva-Babcock

DIRECTOR, COMMUNICATIONS, BCLC

Work: 250-828-5576 Mobile: s 17(1)

Email: <a href="mailto:lpiva-babcock@bclc.com">lpiva-babcock@bclc.com</a>
<a href="mailto:lpiva-babcock@bclc.com">lpiva-babcock@bclc.com</a>

Skype for Business

From: Lynda Cavanaugh
Sent: May-31-21 8:11 AM
To: Laura Piva-Babcock
Subject: Draft all staff email

We begin our work week under the dark cloud of the horrific news that hundred of indigenous children's bodies have been discovered on the grounds of the former Kamloops residential school.

This sad news impacts all of us, and most importantly, our indigenous colleagues and friends. We will be lowering the flags on our buildings this week and encouraging wearing orange shirts, as a sign of respect, the smallest of signs given the enormity of the pain we are all feeling.

As always, the employee assistance plan is available for anyone who needs it. While we still cannot be together to grieve, adding to the distress, I encourage you to express your feelings in the comments section. As a mother and grandmother, I am personally having trouble getting through the day knowing that young lives have been lost because of colonialism, racism, and systemic discrimination.

It's a tragedy beyond words. Please take care of yourselves and of each other during this time.

# Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Lynda Cavanaugh
Sent: June-02-21 9:46 AM
To: Laura Piva-Babcock

Cc: Lara Gerrits

Subject: s 12 Attachments: s 12

Flagging to bring to Doug's attention at our weekly meeting.

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

#### Icavanaugh@bclc.com

bclc.com

From: Elena Kikko <ekikko@gatewaycasinos.com>

Sent: May 28, 2021 8:04 AM

To: Premier@gov.bc.ca; FIN.Minister@gov.bc.ca; ENV.Minister@gov.bc.ca; FLNR.Minister@gov.bc.ca; MCF.Minister@gov.bc.ca; HLTH.Minister@gov.bc.ca; AG.Minister@gov.bc.ca; Minister.SI@gov.bc.ca;

MAH.Minister@gov.bc.ca; EMPR.Minister@gov.bc.ca; EDUC.Minister@gov.bc.ca; Brenda.Bailey.MLA@leg.bc.ca;

Bob.DEith.MLA@leg.bc.ca; Niki.Sharma.MLA@leg.bc.ca

Cc: Lynda Cavanaugh <LCavanaugh@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>; Shiera Stuart

<sstuart@gatewaycasinos.com>

Subject: Support for BC Casinos - Need for Updated Revenue Sharing Model

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)

Dear Premier Horgan and Treasury Board Members,

Please find attached correspondence from Mr. Tony Santo, President & CEO of Gateway Casinos & Entertainment Limited, in respect of the above-noted matter.

Thank you very much for your time and I hope you have a fantastic weekend.

Warm regards,

#### Elena Kikko

Executive Assistant to the CEO, CLAO and CAO



# **Gateway Casinos & Entertainment Limited**

Suite 100 - 4400 Dominion Street
Burnaby, BC V5G 4G3
P: 604.296.5055 | M:S 22
gatewaycasinos.com

From:

Lynda Cavanaugh

Sent:

June-02-21 11:48 AM

Laura Piva-Babcock

Cc:

Suzanne Rowley

Subject:

RE: Email to SLT

After reading this I'm second guessing the need...If it was wrapped up in a couple of other updates maybe. I'll check in with Brad and the others.

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

**Sent:** June 2, 2021 10:05 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Sonja Mandic <SMandic@bclc.com>; Suzanne Rowley <SRowley@bclc.com>

Subject: Email to SLT

Hi Lynda – here's an email that could go to SLT asap reiterating that re-opening of casinos is job 1.

Hello,

This is an exciting and important time for our business. As you are all aware, we are working towards a re-opening of casinos for July 1. Many of you or members of your teams are involved in this work.

I understand that there is always a lot going on at BCLC; however, I want to reinforce the need to prioritize the casino reopening work since it is paramount that we support our service providers to enable a successful re-launch of this industry.

As leaders, we need to ensure our people are supported in making this a priority and we need to acknowledge that some other work may need to be delayed in the short term in order to achieve this.

Thinking and working as OneBCLC is more important than ever and we have an opportunity to demonstrate this to our teams.

Thank you for your hard work and your leadership.

Regards,

Lynda

From:
Laura Piva-Babcock
Sent:
June-02-21 5:31 PM
To:
Lynda Cavanaugh
Cc:
Suzanne Rowley

**Subject:** For Review - Letter to Chief Rosanne Casimir

**Attachments:** Letter to Chief Rosanne Casimir.docx

Hi Lynda,

Here is the draft letter requested by you and Greg Moore. I'll let you review first and make any edits. Let me know if you'll get it to Greg or if you want me to go through Christine for that.

Thanks,

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From:

Lynda Cavanaugh

June-03-21 10:05 AM

To:

Laura Piva-Babcock
s 12, s 13(1)

s 12, s 13(1)

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: June 2, 2021 6:07 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

**Subject:** \$ 12, \$ 13(1)

Cheers.

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

Sent: June 2, 2021 5:54 PM

To: Laura Piva-Babcock < <a href="mailto:LPiva-Babcock@bclc.com">LPiva-Babcock@bclc.com</a>>

**Subject:** \$ 12, \$ 13(1)

No I'm good with you guys looking after it. Thanks.

Lvnda

On Jun 2, 2021, at 5:45 PM, Laura Piva-Babcock <LPiva-Babcock@bclc.com> wrote:

Do you want to be part of that discussion – I wasn't sure. \$ 12, \$ 13(1)

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

**Sent:** June 2, 2021 5:35 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

**Cc:** Suzanne Rowley < <u>SRowley@bclc.com</u>>; Brad Desmarais < <u>BDesmarais@bclc.com</u>>; Alan Kerr

<<u>AKerr@bclc.com</u>> Subject: \$ 12, \$ 13(1)

This looks really good, everyone. \$ 12, \$ 13(1)

Thanks!

Lynda

On Jun 2, 2021, at 5:25 PM, Laura Piva-Babcock < LPiva-Babcock@bclc.com > wrote:

Hi Lynda, s 12, s 13(1)

Thank you,

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us: Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

s 12, s 15(1)(I)

From: Erica Simpson

**Sent:** June-04-21 10:02 AM **To:** Laura Piva-Babcock

**Subject:** FW: Information Note - Lottoland Statement of Claim - August 2019

Attachments: IN\_Lottoland Suit\_August 30\_FINAL.docx

Hi Laura,

Please find attached an IN on Lottoland sent to the list below (including Sam) on August 30, 2019.

Thanks, Erica

From: Erica Simpson

Sent: August 30, 2019 2:37 PM

To: Dargie, Cathy GCPE:EX <Cathy.Dargie@gov.bc.ca>; Lara Hurrell <Lara.Hurrell@gov.bc.ca>; Rob Duffus

<Robert.Duffus@gov.bc.ca>; Timothy Chu <Timothy.Chu@gov.bc.ca>

Cc: Erica Simpson <ESimpson@bclc.com>; Greg Moore <gmoore@bclc.com>; Harper, Aimee GPEB:EX

<Aimee.Harper@gov.bc.ca>; Jamie Callahan <JCallahan@bclc.com>; Jamie Lewis <Jamie.L.Lewis@gov.bc.ca>; Jillian Hazel

(Jillian.Hazel@gov.bc.ca) <Jillian.Hazel@gov.bc.ca>; Jim D. Lightbody <JDLightbody@bclc.com>; Lara Gerrits

<LGerrits@bclc.com>; Laura Piva-Babcock <LPiva-Babcock@bclc.com>; Matt Lee <MLee@bclc.com>; Megan Harris

<Megan.Harris@gov.bc.ca>; Rachel Cheng <Rachel.Cheng@gov.bc.ca>; Sabrina Cousins <Sabrina.Cousins@gov.bc.ca>;

Sam.MacLeod@gov.bc.ca; Tiffany Nelson <Tiffany.Nelson@gov.bc.ca>

Subject: Information Note - Lottoland Statement of Claim

Good Afternoon,

Please find attached an Information Note regarding the Statement of Claim filed in Ontario Superior Court of Justice on August 15, 2019 against Lottoland Ltd. and EU Lotto Ltd. by the Provincial lottery corporations across Canada.

If you have any questions, don't hesitate to let me know.

Kind Regards,

Erica

#### Erica Simpson

Senior Communications Officer, Media & Issues Management BCLC, 2940 Virtual Way, Vancouver, B.C., V5M 0A6

T 604 225 6237

Connect with us:

Twitter @BCLC | Twitter @BCLCGameSense | LinkedIn | bclc.com

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh

Sent: June-04-21 11:17 AM

To: Laura Piva-Babcock

**Subject:** FW: 2021\_06\_04\_Divisional Updates for Ministry Call.docx - wrong email address..?

**Attachments:** 2021\_06\_04\_Divisional Updates for Ministry Call.docx

Laura, I just noticed that it looks like this note was inadvertently copied to a service provider.

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 T 250 **s** 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 T 604 s 17(1)

lcavanaugh@bclc.com

bclc.com

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: June 4, 2021 8:31 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: FW: 2021\_06\_04\_Divisional Updates for Ministry Call.docx

## Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 T 250 **s 17(1)** 

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 T 604 s 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com >

**Sent:** June 3, 2021 7:36 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Cecilia Chen <cchen@GrandVillaCasino.com>; Suzanne Rowley <SRowley@bclc.com>

Subject: 2021\_06\_04\_Divisional Updates for Ministry Call.docx

Hi Lynda,

Here is the chart for tomorrow's Ministry call – in case you'll be discussing with Greg today. I also shared with you the information that we may wish to make our AR Letter solely from the CEO vs joint from Chair and CEO – due to the fact Greg

was CEO over the course of last fiscal. I didn't insert that in this chart, but if you feel we need to discuss with Doug, we could insert it.
Lara is off today and tomorrow. If you have any changes, let Ceci and I know.

Cheers.

Laura

From:

Sent:

June-04-21 1:26 PM
To:

Lynda Cavanaugh
Cc:

Suzanne Rowley

Lotto Land

Attachments: FW: Information Note - Lottoland Statement of Claim - August 2019; Factum - Plaintiff - Loto

Quebec - 28-MAY-2021.docx; Draft Order.DOCX

Hi Lynda,

Suzanne let me know you're looking for information on Lotto Land. I've attached an email with an IN that we shared with GCPE, Ministry and GPEB back in 2019.

I've also attached the factum and draft order.

Not sure if legal has finals of these.

Let me know if you need anything further.

Thanks,

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From:

Lynda Cavanaugh

June-09-21 10:50 AM

To:

Laura Piva-Babcock

Subject:

RE: Ministry chart

Jeff told me the same thing, that they want to be the 'lens' for us, to nip issues in the bud. I need to better understand this as well, s 13(1), s 16

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: June 8, 2021 6:22 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: RE: Ministry chart

s 12, s 13(1)

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

Sent: June 8, 2021 5:58 PM

To: 'Greg Moore' <<u>gregmoore@livableregion.com</u>>
Cc: Laura Piva-Babcock <<u>LPiva-Babcock@bclc.com</u>>

Subject: FW: Ministry chart

s 12, s 13(1)

#### Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6

# Ts 17(1)

#### lcavanaugh@bclc.com bclc.com

From: Lara Gerrits < LGerrits@bclc.com >

Sent: June 8, 2021 5:00 PM

To: Lynda Cavanaugh < <a href="mailto:LCavanaugh@bclc.com">LCavanaugh@bclc.com</a>>

Cc: Laura Piva-Babcock < LPiva-Babcock@bclc.com >; Suzanne Rowley < SRowley@bclc.com >

**Subject:** Ministry chart

Hi Lynda,

Here's the chart for tomorrow's Ministry call. Please let me know if you would like me to distribute this to Greg M., as well.

Cheers,

Lar

# Lara Gerrits (she/her/hers)

Senior Manager, External Communications and Government Relations BCLC, 2940 Virtual Way, Vancouver, B.C., V5M 0A6 T 604 228 3066 CS 17(1)

Connect with us:

Twitter @BCLC | LinkedIn | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

Lynda Cavanaugh From: June-11-21 11:14 AM Sent: To: Laura Piva-Babcock FW: Updated bio s 22 Subject:

**Attachments:** 

# Lynda Cavanaugh

She/hers

Interim President & CEO

**BCLC Head Office** 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

#### lcavanaugh@bclc.com

bclc.com

From: \$ 22

Sent: June 8, 2021 8:31 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: Updated bio

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(l)

From:	Lynda Cavanaugh
Sent:	June-12-21 12:35 PM
То:	Laura Piva-Babcock
Cc:	Peter ter Weeme
Subject:	Re: PN this morning

Thanks!

Lynda

On Jun 12, 2021, at 11:44 AM, Laura Piva-Babcock < LPiva-Babcock@bclc.com > wrote:

Issue is now resolved. Thx.

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Date: June 12, 2021 at 9:52:07 AM PDT

To: Lynda Cavanaugh < LCavanaugh @bclc.com>, Peter ter Weeme < PterWeeme @bclc.com>

**Subject:** PN this morning

FYI currently players are having issues viewing and purchasing tickets on PN.

We have been told the purchases all went through for last night's draw, but players are waking up to see they can't see the tickets in their account. We have one call from Global and are getting messaging together for social, media and CSC.

Letting you know in case you hear stuff on the news today. Thx L

From:	Lynda Cavanaugh
Sent:	June-14-21 9:45 AM
Го:	Laura Piva-Babcock
Cc:	Suzanne Rowley
Subject:	Fwd: For Minister's DECISION by June 4: 618806 - DBN - Implementation of single-event sports betting
Attachments:	618806 - DBN - Implementation of single-event sports betting - Signed back to Will.pdf
Lynda	
Begin forwarded message:	
From: "MacLeod, Sam GPEB:EX" <sam.macleod@gov.bc.ca></sam.macleod@gov.bc.ca>	

Date: June 14, 2021 at 9:15:09 AM PDT

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: For Minister's DECISION by June 4: 618806 - DBN - Implementation of single-event sports betting

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)

Lynda

For your info.

Sam

From: Lynda Cavanaugh
Sent: June-15-21 2:38 PM
To: Laura Piva-Babcock

Subject: FW: BCLC Information Note - Lottoland Motion for Summary Judgement

Attachments: IN\_Lottoland\_June 3\_2021\_FINAL.pdf

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

#### lcavanaugh@bclc.com

bclc.com

From: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>

Sent: June 15, 2021 11:47 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: LeBlanc, Catherine GPEB:EX <Catherine.LeBlanc@gov.bc.ca>

Subject: FW: BCLC Information Note - Lottoland Motion for Summary Judgement

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)

Lynda

This also. Thanks Sam

From: MacLeod, Sam GPEB:EX Sent: June 3, 2021 4:10 PM

To: 'Lynda Cavanaugh' < LCavanaugh@bclc.com>

Cc: MacLeod, Sam GPEB:EX <<u>Sam.MacLeod@gov.bc.ca</u>>; Suzanne Rowley <<u>SRowley@bclc.com</u>>; LeBlanc, Catherine GPEB:EX

<Catherine.LeBlanc@gov.bc.ca>

Subject: FW: BCLC Information Note - Lottoland Motion for Summary Judgement

Lynda

We were unaware of this filing. Could you provide any info as to the impetus for the filing or the filing itself.

Thanks

Sam

From: Erica Simpson < ESimpson@bclc.com>

Sent: June 3, 2021 3:28 PM

**To:** Leslie, Lisa GCPE:EX <<u>Lisa.Leslie@gov.bc.ca</u>>; Lowe, Sonia GCPE:EX <<u>Sonia.Lowe@gov.bc.ca</u>>; Rathwell, Andrew GCPE:EX <<u>Andrew.Rathwell@gov.bc.ca</u>>

Cc: XT:Piva-Babcock, Laura FIN:IN < lpiva-babcock@bclc.com >; Lewis, Jamie GPEB:EX < Jamie.L.Lewis@gov.bc.ca >; BCLC Media

 $Relations < \underline{MediaRelations@bclc.com} >; Peter ter Weeme < \underline{PterWeeme@bclc.com} >; Hazel, Jillian GPEB:EX + \underline{PterWeeme@bclc.com} >; Hazel, Ji$ 

<<u>Jillian.Hazel@gov.bc.ca</u>>; Cousins, Sabrina GPEB:EX <<u>Sabrina.Cousins@gov.bc.ca</u>>; MacLeod, Sam GPEB:EX

<Sam.MacLeod@gov.bc.ca>; Jaggi-Smith, Michele GPEB:EX < Michele.JaggiSmith@gov.bc.ca>; Lynda Cavanaugh

<LCavanaugh@bclc.com>; Cheng, Rachel GPEB:EX <Rachel.Cheng@gov.bc.ca>; Glover, Hannah FIN:EX

<<u>Hannah.Glover@gov.bc.ca</u>>; Groot, Jeff FIN:EX <<u>Jeff.Groot@gov.bc.ca</u>>

Subject: BCLC Information Note - Lottoland Motion for Summary Judgement

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Good Afternoon,

Please find attached a BCLC Information Note regarding a motion for summary judgement issued by the Canadian Lottery Corporations before the Superior Court of Justice of Ontario against Lottoland Ltd. and EU Lotto Ltd.

Please reach out with any questions --

Thanks, Erica

# Erica Simpson (she/her/hers)

Senior Communications Specialist, External Communications and Government Relations BCLC, 2940 Virtual Way, Vancouver, B.C., V5M 0A6 T 604 225 6237 Cs 17(1)

Connect with us:

LinkedIn | Twitter | Facebook | bclc.com

With every play, you're helping support heath care, education and community programs across B.C.

This email is intended only for the addressee. It may contain confidential or proprietary information that cannot be disclosed without BCLC's permission. If you have received this email in error, please notify the sender immediately and delete the email.

From:
Laura Piva-Babcock
Sent:
June-24-21 6:12 AM
To:
Lynda Cavanaugh
Subject:
Fwd: ROYAL ASSENT

From: Greg Walker < GWalker@BCLC.com> Date: June 23, 2021 at 9:07:56 PM PDT

**To:** Peter ter Weeme <a href="PterWeeme@bclc.com">PterWeeme@bclc.com</a>, Brad Desmarais <a href="PterWeeme@bclc.com">BDesmarais@bclc.com</a>, Laura Piva-Babcock <a href="PterWeeme@bclc.com">Lera Gerrits</a> <a href="PterWeeme@bclc.com">Lera Gerrits</

<CNIELSON@bclc.com>, Garth Pieper <GPieper@BCLC.com>

Cc: Jerry Williamson < JWilliamson@BCLC.com>, Petroula Magriotidis < PMagriotidis@BCLC.com>, Greg Paolini

<GPaolini@BCLC.com>, Karen Gaia-Maretta <KGaiaMaretta@BCLC.com>

**Subject: ROYAL ASSENT** 

Hi everybody

Several of you have enquired today about the status of Royal Assent for Bill C-218, the Safe and Regulated Sports Betting Act which was approved by the Senate earlier this week.

Bill C-218 was scheduled to go for signing today, but was held up by a request by the Government House Leader (GHL) in the House of Commons, who wanted to add approved Commons legislation to the approved Senate bills. Senate contacts told me tonight that Tuesday, June 29 is now the target date for signature by Chief Justice Wagner.

I will begin contacting GHL staff on Monday June 28 to try and get a better sense of the hold-up. Keep in mind that Royal Assent typically takes 4 to 5 days to schedule

Happy to discuss.

g

#### Greg Walker

Director, Public Affairs
Social Purpose and Player Experience
BCLC, 2940 Virtual Way, Vancouver B.C. V5M 0A6
T 604 225-6410 Cs 17(1)

Connect with us:

Twitter @BCLC | Twitter @BCLCGameSense | LinkedIn | Blog | bclc.com

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From:

Sent:

June-25-21 4:15 PM

To:

Laura Piva-Babcock

Cc:

Suzanne Rowley

**Subject:** Re: FYI - Award Nominations

Agree with not applying this year.

Lynda

On Jun 25, 2021, at 1:01 PM, Laura Piva-Babcock < LPiva-Babcock @bclc.com > wrote:

Hi Lynda,

Wasn't sure if I should also loop you in on this or perhaps Christine has.

Coro has suggested to Christine that BCLC submit for a couple of awards offered by the Governance Professionals of Canada. Submissions are due July 8. Peter is chatting with Coro later today about this request as he doesn't believe BCLC should apply for the second one as it's too soon – we don't actually have ESG in place. He's also chatting with her about the first one since overall, the organization is very focused on casino re-opening and award submissions take time.

#### 1. Board or Director Effectiveness

- Agenda development
- Individual director requirements
- Director skills and talents
- Director recruitment
- Director evaluation
- Board refreshment
- Board duties and division of responsibilities with committees
- Board evaluation
- Board orientation
- Board education
- Board materials and presentations
- Time management for meetings
- Removing directors from the board
- Other

# 9. Sustainability / ESG (Environmental, Social, Governance)

\*Note ESG and Sustainability are used interchangeably.

- Board Sustainability / ESG oversight practices
- Board adoption and oversight of corporate purpose
- ESG auditing and reporting

- Committee ESG roles
- ESG in executive incentive plans and performance objectives
- ESG in succession planning and recruitment
- ESG in corporate strategy
- ESG in risk management
- Board ESG education, competencies, assessments, and recruitment
- ESG in governance manuals and procedures.

#### Submission Process asks that it includes

The executive summary is limited to 750 words and should address the following questions in its content.

- What nomination area does the practice or innovation fit within?
- How does the organization's approach in the nomination area support value creation for the organization and its stakeholders?
- How is the Board involved in the nomination area?
- How does the board oversee performance in the nomination area?
- What results have been achieved with regard to the nomination area?
- What is the role that the Governance Professional plays in coordinating/managing these processes and how are they empowered, resourced and supported to add the most value?

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From: Christine Carter < CCarter@bclc.com>

Sent: June 22, 2021 1:45 PM

To: Lara Gerrits < LGerrits@bclc.com>

Cc: Suzanne Rowley <SRowley@bclc.com>; Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Subject: Please Reply re: Award Nominations due July 8th

Hi Lara,

Further to the email below, one of our Board members (Coro Strandberg) has asked me to nominate BCLC for a GPC award in 2-3 categories. I let her know that I thought I could potentially prepare a draft submission for each of the following three categories:

- Board or Director Effectiveness
- Diversity, Equity and Inclusion (DEI)
- Sustainability/ESG

Coro thought that the first and third categories above would be the best choices and she has offered to review the submissions. She is actually a GPC judge in the Sustainability category, so she would abstain from voting on that submission, but has been advised by GPC that she can assist with the submission.

I understand from Suzanne (thanks, Suzanne!) that there's an internal process that we should follow for award nominations with the Communications team. Please let me know how we should proceed.

Thank you in advance, Chris.

# Christine E. Carter, JD, Acc. Dir. (pronouns: she, her, hers)

Corporate Secretary & Director of Governance B.C. Lottery Corporation 2940 Virtual Way, Vancouver B.C. V5M 0A6 T: (604) 228-3187 C: \$ 17(1)

With every play, you're helping support health care, education and community programs across B.C.

IMPORTANT NOTICE: This message is intended only for the use of the individual or entity to which it is addressed. The message may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the original sender immediately by e-mail at <a href="mailto:ccarter@bclc.com">ccarter@bclc.com</a>. DO NOT FORWARD THIS EMAIL.

From: Governance Professionals of Canada < info@cscs.ccsend.com > On Behalf Of Governance Professionals of

Canada

Sent: June 21, 2021 11:01 AM

To: Christine Carter < CCarter@bclc.com>

Subject: DEADLINE EXTENDED! Submit Your Nomination Now!

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to \$ 15(1)(1)



From:

Sent:

June-28-21 8:24 AM

To:

Laura Piva-Babcock

Cc:

Suzanne Rowley

FW: Casino Opening

Laura, can you get someone to draft something for me please, thanks!

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Lynda Cavanaugh Sent: June 28, 2021 8:19 AM

**To:** Greg B. Moore <GBMoore@bclc.com> **Cc:** Suzanne Rowley <SRowley@bclc.com>

Subject: RE: Casino Opening

Thanks Greg, will do.

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 T 250 **s** 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Greg B. Moore <GBMoore@bclc.com>

Sent: June 28, 2021 8:16 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: Casino Opening

Hi Lynda,

With BCLC and the SP preparing to open this week there is a lot of excitement and anticipation. I think it would be worthwhile for you (not Chris) to keep the board in the loop.

After the Government make the announcement we are moving to the next stage, can you send an email to the Board letting them know, also some details which casino are read to open and any other high-level details.

Then on July 5th, provide an update email to the board on how the opening went and what we can expect next.

Thanks, Greg

# Greg B. Moore Board Chair

**BCLC Head Office** 74 West Seymour Street, Kamloops BC V2C 1E2

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6

gbmoore@bclc.com

From: Lynda Cavanaugh
Sent: June-29-21 1:48 PM
To: Laura Piva-Babcock
Subject: Fwd: 621104

Attachments: \$ 22

Lynda

Begin forwarded message:

From: Marie-Noelle Savoie <MSavoie@bclc.com>

Date: June 29, 2021 at 1:46:48 PM PDT

To: Laura Piva-Babcock <LPiva-Babcock@bclc.com>, Peter ter Weeme <PterWeeme@bclc.com>, Yabome Gilpin-Jackson <YGilpinJackson@bclc.com>, Pat Davis <PDavis@bclc.com>, Alan Kerr <AKerr@bclc.com>

Cc: Lynda Cavanaugh < LCavanaugh@bclc.com >, Brad Desmarais < BDesmarais@bclc.com >

Subject: FW: 621104

FYI

#### Marie-Noëlle Savoie

From: MacLeod, Sam GPEB:EX <Sam.MacLeod@gov.bc.ca>

Sent: June 29, 2021 1:39 PM

To: Lynda Cavanaugh <LCavanaugh@bclc.com>

Cc: Brad Desmarais <BDesmarais@bclc.com>; Marie-Noelle Savoie <MSavoie@bclc.com>

Subject: FW: 621104

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to  $^{\rm S}$   $^{\rm 15(1)(l)}$ 

Lynda

For your info.

Sam

From: PSSG Correspondence PSSG:EX < PSSG.Correspondence@gov.bc.ca>

Sent: June 29, 2021 1:39 PM

To: 'gbmoore@bclc.com' <gbmoore@bclc.com>

Cc: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca >; Minister, FIN FIN:EX < FIN.Minister@gov.bc.ca >

Subject: 621104

Dear Mr. Moore,

Please find the attached letter from the Honourable Mike Farnworth, Minister of Public Safety and Solicitor General.

From:
Laura Piva-Babcock
Sent:
June-29-21 2:06 PM
To:
Lynda Cavanaugh
news release

https://news.gov.bc.ca/releases/2021PREM0043-001268

# Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us: Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From:
Laura Piva-Babcock

Sent:
June-29-21 4:41 PM

To:
Lynda Cavanaugh

Subject:
RE: draft email to board

Hi Lynda, s 13(1), s 17(1)

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: June 29, 2021 4:29 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com >

Subject: draft email to board

Hi everyone. Here is a short summary of how things are progressing with opening day, as I know there is a lot of interest and things are moving quickly.

As you likely know, the Provincial Health Officer has officially announced that the province will be moving to Step 3 of its Restart Plan. This means that casinos and community gaming centres across the province are officially permitted to reopen on July 1. The Minister of Public Safety and Solicitor General has sent a letter to the Board Chair, indicating that he is rescinding the March 16, 2020 order that directed the temporary closure of the industry. Dr. Henry noted in her announcement today that the health and safety plans provided to the PHO and Worksafe BC are robust.

A cross-divisional team has been working diligently over the last few months to coordinate a successful re-opening, building upon the work that began the day after casinos were directed to temporarily close. Every facility across the province will reopen on July 1 at 7 am, (or at the time they would normally open on a stat holiday). The only exception is Casino of the Rockies, in the Kootenays. This site will re-open either July 3 or 9 [I just heard from Garth that it will re-open on or before July 16].

We are 100% focussed on ensuring that the re-opening goes smoothly. This includes a comprehensive risk assessment, audit oversight, compliance procedures, and a triage and escalation process. Given the heat wave, even air-conditioners have been acquired from Alberta by a number of operators concerned about their current climate control capacity.

On player health, GSA's have been scheduled to attend (some on rotation to various sites), with the exception of Williams Lake where we are actively recruiting. For this site, increased visibility and quantity of materials will be available (VP Alan Kerr will be on site July 1).

There continues to be a fair amount of media interest which is being managed by external communications. Global TV will be attending Hard Rock tomorrow, and Fairchild media will be attending Parq. The intent is to take a look at the health and safety modifications.

If you would like to re-familiarize yourself with how the casinos will look once we re-open and all of the health and safety standards in place, you can view the following video which is posted online for the public and players <a href="https://corporate.bclc.com/alerts/covid-19.html">https://corporate.bclc.com/alerts/covid-19.html</a>

I have great confidence in the team and the robust process they've undertaken to get our business back up and running. The executive and I will be attending casinos across the province in the week ahead to show our support for those on site.

This is a significant milestone for our business and everyone at BCLC knows how important this re-start is for our partners and our province. I will send another email next week, to advise on how the reopening went, and to update you on any developments. Brad will also be providing an update at the upcoming Board meeting.

Thank you for your support as we move back into a version of normal operations. We are all very excited and looking forward to July 1st and beyond.

## Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Lynda Cavanaugh
Sent: July-01-21 8:32 AM

To: Laura Piva-Babcock; Peter ter Weeme; Brad Desmarais; Marie-Noelle Savoie; Yabome Gilpin-

Jackson; Pat Davis; Alan Kerr

**Subject:** RE: News release re discovery at st. Eugene

This is good context, thanks Laura.

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: June 30, 2021 4:39 PM

**To:** MIM Team <MIMTeam@bclc.com>; Lynda Cavanaugh <LCavanaugh@bclc.com>; Peter ter Weeme <PterWeeme@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>; Tom Maryschak <TMaryschak@BCLC.com>; Garth Pieper <GPieper@BCLC.com>; Michele Duncan <MDuncan@bclc.com>

Subject: News release re discovery at st. Eugene

https://www.aqam.net/sites/default/files/20210630%20-%20aqam%20media%20Release%20-%20Statement%20on%20discovery%20of%20unmarked%20graves.pdf

# Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us: Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From:	Lynda Cavanaugh
Sent:	July-01-21 3:41 PM
То:	Laura Piva-Babcock
Cc:	Suzanne Rowley
Subject:	Re: Winner
Ok I'm going to book and hope it	works out.
Lynda	
> On Jul 1, 2021, at 3:38 PM, Laur >	ra Piva-Babcock <lpiva-babcock@bclc.com> wrote:</lpiva-babcock@bclc.com>
> Hi. The winner is coming on Tuo prize is given the next day. We ar	esday and the investigation takes place that day. Usually it's pretty straight forward and the re making our plans accordingly.
>	
> So we are as sure as we can be	at this stage. L
>	
>	
> On tol 1 2021 at 2:12 DM tour	ada Cayanayah (1 Cayanayah @hala aana) yuratay
>> On Jul 1, 2021, at 3:12 PW, Lyr >>	nda Cavanaugh <lcavanaugh@bclc.com> wrote:</lcavanaugh@bclc.com>
•	ts to get up there Tuesday night. Can you confirm Wed is a go for sure?
>> Lynda	

From: Sent: To: Cc: Subject:	Lynda Cavanaugh July-01-21 6:17 PM Laura Piva-Babcock Peter ter Weeme; Lara Gerrits Re: Lytton evacuation
Ok staying tuned.	
Lynda	
> On Jul 1, 2021, at 6:12 PM, Laur	a Piva-Babcock <lpiva-babcock@bclc.com> wrote:</lpiva-babcock@bclc.com>
>	
> Hi,	
team will be in contact with furth	ate this afternoon to say that they will need ESS support again from BCLC and others from his er details. Once I get more information I will let you know and connect with Sandy and Lisa as puple of years ago for volunteers from within the organization.
> He's saving there are folks evac	uated to Kamloops and the TNRD can definitely use the resources.
>	sated to Ramioops and the Title can definitely use the resources.
> Thx L	
>	
>> On Jul 1, 2021, at 3:13 PM, Lyn	da Cavanaugh <lcavanaugh@bclc.com> wrote:</lcavanaugh@bclc.com>
>>	
>> That's great Laura, thanks.	
>>	
>> Lynda	
>>	Lavina Diva Dahasah di Diva Dahasah Ohala sana sunata
	Laura Piva-Babcock <lpiva-babcock@bclc.com> wrote:</lpiva-babcock@bclc.com>
	AO of the Thompson Nicola Regional District to let him know to reach out if there is any way ing the evacuation/emergency response.
evacuated to Kamloops, some of o to get them food and emergency	ing wildfire emergency situations in the region. A few years ago when communities were our staff volunteered at the intake centre meeting evacuees and filling out the intake forms accommodations. During the Strawberry Hill fire I understand we served as a call centre.
>>> >>> I will let you know if I hear an	ything. It's smoky here. I feel like this is just the start for this summer. Sad. L
>>>	yearing. To 3 strong from the cris is just the start for this summer. Sau. E
>>>	

From:
Laura Piva-Babcock
Sent:
July-05-21 8:56 AM
To:
Lynda Cavanaugh
Cc:
Suzanne Rowley

**Subject:** Economic Impact Report

Hi,

#### Here is the info.

- BCLC is planning a media event on July 27<sup>th</sup> (tentative time is 1 p.m.) outside BCLC's Kamloops office to announce the results of the 35-Year Economic Impact Report. We are planning this for the 27<sup>th</sup> when execs will be in the office. Some Board may also be there. Dr. Tsigaris from TRU, who prepared the report will be attending, and we will also be inviting the Minister of Finance (invite going today \$ 22
   ).
- This report updates the 2015 study conducted by Dr. Lamb and spans the entire 35-years (1985-2020) of BCLC's existence.
- Some high-level results:
  - o BCLC's cumulative (direct and indirect) economic impact on the City of Kamloops over the past 35 years is estimated at \$1.85 billion, \$1.32 billion of which is from direct economic inputs.
  - o BCLC's head office is the seventh largest employer in Kamloops.
  - For every two FTEs at BCLC's head office, 1 FTE in the community is created as a result of BCLC expenditures and economic spillovers. In FY 2019/20, BCLC's Kamloops office had 445 FTEs contributing to 222 indirect jobs in the community.
  - BCLC and gambling-funded initiative during the 35-years have directly contributed \$98.2 million to the community of Kamloops to support social programs; with a cumulative social impact estimated at \$235.7 million.

Thx L

From:

Sent:

July-06-21 8:21 AM

To:

Lynda Cavanaugh

Cc:

Suzanne Rowley

Subject:Letter\_Ktunaxa July 6 21.docxAttachments:Letter\_Ktunaxa July 6 21.docx

Hi Lynda,

For your review and consideration.

Thanks L

From:
Laura Piva-Babcock
Sent:
July-07-21 12:39 PM
To:
Lynda Cavanaugh

**Subject:** Re: Economic impact report - invitees

Hi. Minister has declined. GCPE was going to see if Sol Gen wants to attend. L

On Jul 7, 2021, at 12:36 PM, Lynda Cavanaugh <LCavanaugh@bclc.com> wrote:

Hi Laura, hope you are having a good team build day in Harrison.

Greg will change his schedule to attend the above, only if the Minister is confirmed. I assume we would have an RSVP (yes or no) soon, but can you let me know when you know.

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Lynda Cavanaugh
Sent: July-08-21 10:58 AM
To: Laura Piva-Babcock

**Subject:** FW: Update - Casino Re-opening

Attachments: Casino Opening Daily Summary Report July 4.pdf

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Lynda Cavanaugh Sent: July 8, 2021 10:53 AM

**To:** Coro Strandberg <coro@corostrandberg.com>; \$ 22 ; Fiona Chan \$ 22

s 22 ; Greg Moore \$ 22 ; Greg Moore (gbmoore@bclc.com)

Mario Lee S 22

**Cc:** Brad Desmarais <BDesmarais@bclc.com>; Suzanne Rowley <SRowley@bclc.com>; Christine Carter <CCarter@bclc.com> **Subject:** Update - Casino Re-opening

Hello, all. Here is a short casino re-opening update for your info. Attached is a summary that made up our daily triage reporting for opening week.

As you can see, and as you've already heard, everything went extremely well. Issues that occurred were quickly and effectively managed. Where players were inconvenienced (line ups, for example), they were provided with \$10 free play card. The triage team was well prepared and did an excellent job supporting the re-opening.

We had one complaint lodged with the PHO with respect to lines ups at Hard Rock, Coquitlam and Cascades, Langley on opening day. People waiting to enter the facility had a 1-1.5 hour wait that day. The complainant reported that the line-ups looked unsafe (we aren't sure if that person was in the line up or driving by). We responded to CAS/PHO with our safety requirements (physical distancing, etc). No additional complaints to the PHO have been brought to our attention.

There is a current issue with obtaining accurate financial data, and Brad and his team are working on that. That said, early indications are that revenues are 3 to 4 times higher than prior to shut down, even with reduced capacity. That's not expected to continue, as is attributable to pent up demand.

Brad will be providing a dashboard with updated re-opening information and data for the Board meeting. We are working with Chris to accommodate this on the agenda, since the Operations Divisional Report pre-dates July 1<sup>st</sup>, due to submission timelines. We anticipate that the dashboard will include up to the moment casino data, GameSense stats and a revenue update.

#### Thanks again for your support during this unprecedented process.

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Gina Morin < GMorin@BCLC.com >

Sent: July 5, 2021 1:47 PM

To: ALL- CCGReopening\_Daily Summary <all-ccgReopening DailySummary@bclc.com>; Michele Duncan <a href="mailto:kmpman@bclc.com">kmpman@bclc.com</a>; Martin Lampman <a href="mailto:kmpman@bclc.com">kmpman@bclc.com</a>; Bradley Bodenhamer <a href="mailto:kmpman@bclc.com">kmpman@bclc.com</a>; Casey Fodor <a href="mailto:kmpman@bclc.com">kmpman@bclc.com</a>; Bradley Bradley Bentitlechild <a href="mailto:klechild@BCLC.com">kmpman@Bclc.com</a>; Casey Fodor <a href="mailto:kmpman@Bclc.com">kmpman@Bclc.com</a>; Gina Morin <a href="mailto:kmpman@Bclc.com">kmpman@Bclc.com</a>; Jeremy Roy <a href="mailto:kmpman@Bclc.com">kmpman@Bclc.com</a>; Bradley Bentitle: Bradley Bradley Bradley Bentitle: Bradley Bra

Subject: Final Daily Summary Report for July 4

Included is the final Daily Summary report for Sunday, July 4. The Support & Triage room is on it's last day and as of this evening the casino business will switch back to it's traditional support and notification model.

For internal BCLC use only.

#### Gina Morin

Manager, Casino Gaming Channel BCLC, 2940 Virtual Way, Vancouver, BC V5M 0A6 T 604-225-6325 Cs 17(1)

From: Lynda Cavanaugh
Sent: July-08-21 1:16 PM
To: Laura Piva-Babcock

Subject: s 12

s 12

# Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

**Sent:** July 8, 2021 11:59 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: \$ 12

s 12

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:
Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: July 8, 2021 11:53 AM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Subject: S 12

s 12

# Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1) BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

# lcavanaugh@bclc.com

bclc.com

From: Alan Kerr < <u>AKerr@bclc.com</u>>

**Sent:** July 6, 2021 4:45 PM

**To:** Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>>

Subject: \$ 12

Hi Lynda,

s 12

Alan

Alan Kerr, CPA CMA
(he, him, his)
CFO & VP Finance & Corporate Services
Akerr@bclc.com
https://www.bclc.com/



From: Laura Piva-Babcock
Sent: July-09-21 10:40 AM
To: Lynda Cavanaugh

**Subject:** FW: Hope Standard: Horse racing track replacing Hastings Park, Fraser Downs considered for

Langley

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:
Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From: tno@gov.bc.ca <tno@gov.bc.ca>

Sent: July 8, 2021 9:02 PM

Subject: Hope Standard: Horse racing track replacing Hastings Park, Fraser Downs considered for Langley

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(1)

Hope Standard Matthew Claxton 2021-07-08 20:57

Langley Township is considering a new horse racing facility that could replace both Vancouver's Hastings Park and Surrey's Fraser Downs.

The information comes from a letter from the Township of Langley to the BC Horse Racing Industry Management Committee. The letter was supplied to the Advance Times by a person who asked to remain anonymous.

Mayor Jack Froese confirmed the Township is exploring the idea, but said it is still early days.

The letter includes the text of a motion passed on July 27, 2020, at a closed-doors council meeting.

According to the letter, council was to advise the British Columbia government and the B.C. Lottery Corporation (BCLC) that the Township is interested in becoming a host local government, in partnership with the Kwantlen First Nation, for a gaming facility - specifically a race track.

The Township "would like to explore the relocation of the two major racetracks, both thoroughbred and standardbred, to a new one-mile, all-weather racetrack and training centre to be established on agricultural land in the Township at the lands owned by the Township at the North East corner of 216 Street and 80 Avenue, which would include a teletheatre (racebook) and, when permitted, an ancillary gaming facility," the motion read.

The motion also directed staff to reach out to horse racing industry stakeholder groups, to the Great Canadian Gaming Corporation and other casino operators, and to the operators of both Hastings Racecourse Casino and Fraser Downs at Elements Casino in Surrey.

Currently, the Township is reaching out to horse industry stakeholders, to see if there is any interest in moving the racetracks to Langley.

"A lot of the horse farms are here in Langley," noted Froese.

But he can't say what will happen next. The letter was just sent out to industry groups in June, and the Township is waiting to hear back, Froese said.

If the move takes place, it would be a huge new facility for the Township, potentially bringing in jobs, tourism, and gaming revenues.

While Langley City has a casino, Langley Township does not.

The site identified in the letter is located at 8020 216th Street, and is in the ALR.

According to B.C. Assessment, the site is 32.18 acres, with another four-acre lot to the north that is currently vacant.

The larger lot already hosts a riding ring and is the location of Sunny Riding Stables.

"We're just delighted at the concept," said Township Councillor Bob Long.

He noted that Langley, with thousands of horses, an extensive network of horse trails, and the Thunderbird Show Park, is already unofficially the Horse Capital of B.C.

"It really, really seems like a good fit," Long said.

Fraser Downs was hit hard by COVID, shutting down completely in mid-April, ending spring racing early.

Casinos were closed from last March until July 1, impacting horse racing across the province, as racing venues rely on additional revenue from slot machines and other gaming. [bclc, mjag, agg]

# TNO...

https://www.hopestandard.com/news/horse-racing-track-replacing-hastings-park-fraser-downs-considered-for-langley/

This e-mail is a service provided by Government Communications and Public Engagement and is only intended for the original addressee. All content is the copyrighted property of a third party creator of the material. Copying, retransmitting, redistributing, selling, licensing, or emailing the material to any third party or any employee of the Province who is not authorized to access the material is prohibited.

rom: Gent: Fo: Cc: Gubject:	Lynda Cavanaugh July-09-21 4:59 PM Laura Piva-Babcock Brad Desmarais; Suzanne Rowley; Peter ter Weeme; Lara Gerrits; Robert Connolly Re: Social Media - awareness of a posted casino complaint and response
hanks all.	
ynda	
On Jul 9, 2021, at 4:47 PN	И, Laura Piva-Babcock <lpiva-babcock@bclc.com> wrote:</lpiva-babcock@bclc.com>
Hi Lynda and Brad	
I wanted to make you aw Scroll down to see how B s 15(1), s 22	vare of the following that our social and external comms team has been dealing with. ECLC responded.
s 15(1)(I), s 22	
s 14, s 15(1)	
5 14, 5 15(1)	
	private-sector casino service providers developed our health and safety guidelines in health, and with the wellbeing of our players and staff as our top priority.
BCLC's casino health and	safety guidelines provide an exemption for individuals who cannot wear a face

covering for medical reasons. As you were unable to wear a face covering, we understand the facility had

offered you a face-shield as an alternative, which you had declined.

Please note that the mandatory face-covering policy is a temporary measure. BCLC and our casino service providers will continue to evolve our health and safety guidelines and will share updates, including when this requirement is no longer in place.

Let me know if you have questions. thx

From:
Laura Piva-Babcock
Sent:
July-12-21 11:44 AM
To:
Lynda Cavanaugh

**Subject:** RE: 2021 Canadian HR Awards

Thanks for sharing Lynda.

# Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: July 12, 2021 11:28 AM

**To:** Sandy Austin <SAustin@BCLC.com>; Alan Kerr <AKerr@bclc.com>; Yabome Gilpin-Jackson <YGilpinJackson@bclc.com>; Marie-Noelle Savoie <MSavoie@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>; Pat Davis <PDavis@BCLC.com>; Peter

ter Weeme <PterWeeme@bclc.com>

Cc: Rob Annett <RAnnett@bclc.com>; Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Subject: RE: 2021 Canadian HR Awards

Very cool! I will pass on this excellent news to the Board, and we should all get our awards day attire ready for Sept 16!

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Sandy Austin <SAustin@BCLC.com>

**Sent:** July 12, 2021 10:56 AM

To: Lynda Cavanaugh <<u>LCavanaugh@bclc.com</u>>; Alan Kerr <<u>AKerr@bclc.com</u>>; Yabome Gilpin-Jackson

<<u>YGilpinJackson@bclc.com</u>>; Marie-Noelle Savoie <<u>MSavoie@bclc.com</u>>; Brad Desmarais <<u>BDesmarais@bclc.com</u>>; Pat Davis <<u>PDavis@BCLC.com</u>>; Peter ter Weeme <<u>PterWeeme@bclc.com</u>>

Cc: Rob Annett <<u>RAnnett@bclc.com</u>>
Subject: 2021 Canadian HR Awards

Good morning – I wanted to let you know that we have been selected as a finalist for the 2021 Canadian HR Awards in the category of "The Venngo Award for Excellence for Financial, Physical & Mental Wellness".

• The awards are hosted by HRD Canada and the Canadian HR Reporting magazine.

- Our status as a finalist we will be announced on their dedicated awards site on July 12, as well as being published in their magazine
- The Winner will be announced at their virtual awards show on September 16
- 2020 finalists for this award included Manulife, Canada Life, Mercer and Telus



This is a great accomplishment for BCLC to be chosen as a finalist and we will be keeping our fingers crossed for September 15 when the winners are announced. Our submission highlighted all of the work done by the People Rewards and Wellness team for our corporate wellness platform and all of the tremendous work our committees due to support our wellness initiatives. Stay tuned till September,

## Sandy Austin, CPHR, CCP (she/her/hers)

Director, People Rewards & Recruitment
BCLC, 74 West Seymour St, Kamloops B.C. V2C 1E2
T 250 828 5587 Cs 17(1) E saustin@bclc.com

#### Connect with us:

Twitter @BCLCjobs| Twitter @BCLCGameSense | YouTube | Blog | bclc.com

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

This email is intended only for the addressee. It may contain confidential or proprietary information that cannot be disclosed without BCLC's permission. If you have received this email in error, please notify the sender immediately and delete the email.

From:	Lynda Cavanaugh July-15-21 5:39 PM	
Sent:		
To:	Laura Piva-Babcock	
Subject:	s 13(1), s 17(1)	
Yes good with this, tx.		
Lynda		
On Jul 15, 2021, at 5:25 P	M, Laura Piva-Babcock <lpiva-babcock@bclc.com> wrote:</lpiva-babcock@bclc.com>	
Hi Lynda,		
s 13(1), s 17(1)		

Let me know if you're good with this.

Thanks,

# Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC | Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From: Lynda Cavanaugh <LCavanaugh@bclc.com>

Sent:July-16-21 4:53 PMTo:Laura Piva-BabcockSubject:AR compromise

Can you pass on to Katie letting her know both Jeff and I agree.

While this could not offset the losses of a year of gambling facility closures, it demonstrated the value of having a competitive, regulated online gambling option. Unlike grey market sites, PlayNow.com is the only online gambling provider in the province whose profits go back to the Government of B.C.

Lynda

From:

Sent:

July-19-21 9:40 AM

To:

Laura Piva-Babcock
s 13(1), s 16, s 17(1)

s 13(1), s 16, s 17(1)

Thanks.

# Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com bclc.com

From: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

Sent: July 19, 2021 9:37 AM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Cc: Ryan Persaud <RPersaud@bclc.com>; Stewart Groumoutis <SGroumoutis@BCLC.com>

**Subject:** \$ 13(1), \$ 16, \$ 17(1)

Hi,

s 13(1), s 16, s 17(1)

#### Thanks,

#### Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1) Connect with us:

Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From: Ryan Persaud < <a href="mailto:RPersaud@bclc.com">RPersaud@bclc.com</a> Sent: July 19, 2021 9:32 AM

To: Lynda Cavanaugh <LCavanaugh@bclc.com>; Stewart Groumoutis <SGroumoutis@BCLC.com>

**Cc:** Laura Piva-Babcock < <u>LPiva-Babcock@bclc.com</u>>

**Subject:** \$ 13(1), \$ 16, \$ 17(1)

Hi Lynda,

Hope you had a great weekend. s 13(1), s 16, s 17(1)

We will update you on that once that is complete.

Thanks, Ryan

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: Monday, July 19, 2021 8:54 AM

To: Ryan Persaud <RPersaud@bclc.com>; Stewart Groumoutis <<u>SGroumoutis@BCLC.com</u>>

Subject: \$ 13(1), \$ 16, \$ 17(1)

s 13(1), s 16, s 17(1)

Thanks for your work on this, and for leading the presentation as well. Happy Monday!

#### Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Ryan Persaud < <a href="mailto:RPersaud@bclc.com">RPersaud@bclc.com</a>>

Sent: July 16, 2021 12:54 PM

To: Lynda Cavanaugh <LCavanaugh@bclc.com>; Stewart Groumoutis <SGroumoutis@BCLC.com>

**Subject:** \$ 13(1), \$ 16, \$ 17(1)

Hi Lynda,

s 13(1), s 16, s 17(1)

Thanks, RP From: Lynda Cavanaugh < LCavanaugh@bclc.com >

**Sent:** July 16, 2021 10:27 AM

To: Ryan Persaud <RPersaud@bclc.com>; Stewart Groumoutis <SGroumoutis@BCLC.com>

**Subject:** \$ 13(1), \$ 16, \$ 17(1)

s 13(1), s 16, s 17(1)

I appreciate your efforts here, and happy to debrief with you post-meeting. See you in 3 mins...

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Jessica Kartadinata < <u>JKartadinata@bclc.com</u>>

Sent: July 16, 2021 10:02 AM

**To:** Lynda Cavanaugh < <u>LCavanaugh@bclc.com</u>>; Ryan Persaud < <u>RPersaud@bclc.com</u>>; Laura Piva-Babcock < <u>LPiva-Babcock@bclc.com</u>>; Stewart Groumoutis < <u>SGroumoutis@BCLC.com</u>>; Brad Desmarais < <u>BDesmarais@bclc.com</u>> **Subject:** \$ 13(1), \$ 16, \$ 17(1)

Removed slides 3, 9, and 11

Thanks,

# Jessica Kartadinata (she/her/hers)

Senior Client Insights Partner, Business Intelligence T 604 225 6254

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

Sent: July-16-21 9:49 AM

To: Ryan Persaud < <a href="mailto:RPersaud@bclc.com">RPersaud@bclc.com</a>; Laura Piva-Babcock < <a href="mailto:LPiva-Babcock@bclc.com">LPiva-Babcock@bclc.com</a>; Stewart Groumoutis

<SGroumoutis@BCLC.com>; Brad Desmarais <BDesmarais@bclc.com>

Cc: Jessica Kartadinata < <u>JKartadinata@bclc.com</u>>

**Subject:** \$ 13(1), \$ 16, \$ 17(1)

Also, drop slides 9 and 11...thank you!!

#### Lynda Cavanaugh

She/hers

Interim President & CEO

**BCLC Head Office** 

74 West Seymour Street, Kamloops BC V2C 1E2

Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

#### lcavanaugh@bclc.com

bclc.com

From: Ryan Persaud < RPersaud@bclc.com >

Sent: July 16, 2021 9:03 AM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com >; Stewart Groumoutis < SGroumoutis@BCLC.com >; Lynda Cavanaugh

<LCavanaugh@bclc.com>; Brad Desmarais <BDesmarais@bclc.com>

Cc: Jessica Kartadinata < JKartadinata@bclc.com >

**Subject:** \$ 13(1), \$ 16, \$  $\overline{17(1)}$ 

Good Morning Everyone,

s 13(1), s 16, s 17(1)

Laura/Lynda: Open Slides #1 & @ Stew: Slides 3,4,5,6 & 14 & 15

Ryan: Slides 7- 13 s 13(1), s 16, s 17(1)

Let me know if you have any questions. ©

Thanks, Ryan

# **Ryan Persaud**

Director, Intelligene & Experience BCLC, 2940 Virtual Way, Vancouver B.C. V5M 0A6 T: 604.228.3020 M: \$ 17(1)

Connect with us:

Twitter @BCLC| Facebook BCCasinos | Blog | bclc.com

Last year, more than \$1 billion generated by BCLC gambling activities went back into health care, education and community groups across B.C.

From: Lynda Cavanaugh
Sent: July-28-21 2:58 PM
To: Laura Piva-Babcock

**Subject:** RE: meeting with jeff and sam

Push for an extension, I will confirm same with Sam.

# Lynda Cavanaugh

She/hers
Interim President & CEO

BCLC Head Office
74 West Seymour Street, Kamloops BC V2C 1E2
Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Sent: July 28, 2021 2:58 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com>

Subject: RE: meeting with jeff and sam

Ok. s 16, s 22

Will let him know.

## Laura Piva-Babcock (she/her/hers)

Director, Communications & Government Relations

Social Purpose & Player Experience Division, BCLC 74 West Seymour Street, Kamloops, B.C. V2C 1E2 T 250 828 5576 Cs 17(1)
Connect with us:

Twitter @BCLC| Facebook | bclc.com

With every play, you're helping to support health care, education and community programs across B.C.

From: Lynda Cavanaugh < LCavanaugh@bclc.com >

**Sent:** July 28, 2021 2:57 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Subject: RE: meeting with jeff and sam

s 13(1), s 16

Can you let Jeff know, and I will tell Suzanne to cancel

Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Laura Piva-Babcock <LPiva-Babcock@bclc.com>

**Sent:** July 28, 2021 2:52 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com >

Subject: RE: meeting with jeff and sam

s 16, s 22

s 13(1), s 16, s 17(1)

Let me know what you think. I also know that Brad has a regular meeting with Sam on Friday morning. So we've got to be coordinated.

From: Lynda Cavanaugh < LCavanaugh@bclc.com>

**Sent:** July 28, 2021 2:30 PM

To: Laura Piva-Babcock < LPiva-Babcock@bclc.com>

Subject: meeting with jeff and sam

s 13(1), s 16, s 17(1), s 22

# Lynda Cavanaugh

She/hers

Interim President & CEO

BCLC Head Office 74 West Seymour Street, Kamloops BC V2C 1E2 Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6 Ts 17(1)

lcavanaugh@bclc.com

bclc.com

From: Lynda Cavanaugh
Sent: July-28-21 3:05 PM
To: Laura Piva-Babcock

Subject: FW: Unregulated Online Gambling

**FYI** 

# Lynda Cavanaugh

She/hers

Interim President & CEO

**BCLC Head Office** 

74 West Seymour Street, Kamloops BC V2C 1E2

Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6

Ts 17(1)

#### Icavanaugh@bclc.com

bclc.com

From: Lynda Cavanaugh Sent: July 28, 2021 3:05 PM

To: 'MacLeod, Sam GPEB:EX' <Sam.MacLeod@gov.bc.ca>

Cc: Suzanne Rowley <SRowley@bclc.com>
Subject: RE: Unregulated Online Gambling

s 13(1), s 16, s 17(1)

#### Lynda Cavanaugh

She/hers

Interim President & CEO

**BCLC Head Office** 

74 West Seymour Street, Kamloops BC V2C 1E2

Ts 17(1)

BCLC Marketing & Sales Office 2940 Virtual Way, Vancouver BC V5M 0A6

Ts 17(1)

#### Icavanaugh@bclc.com

bclc.com

From: MacLeod, Sam GPEB:EX < Sam.MacLeod@gov.bc.ca >

Sent: July 28, 2021 2:27 PM

To: Lynda Cavanaugh < LCavanaugh@bclc.com >

Subject: Unregulated Online Gambling

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. If unsure, please forward the email to s 15(1)(l)

# Lynda

I see they set up a meeting for tomorrow. Further to our discussion, is there anything I need to know/prepare for before the meeting?

Sam

# Sam MacLeod

Assistant Deputy Minister and General Manager Gaming Policy and Enforcement Branch