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**VIA EMAIL**

January 22, 2024

[applicant information]

Re: Request for Records: BCLC File 23-067

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British Columbia Lottery Corporation (BCLC) writes further to your December 28, 2023 request under B.C.'s *Freedom of Information and Protection of Privacy Act* (FIPPA) and correspondence between you and BCLC from December 28, 2023 to December 29, 2023.

Your original request was for:

"...the actual Payout rates of the following casinos...:

1. Kamloops Cascades Casino
2. Penticton Cascades Casino
3. Delta Cascades Casino
4. Parq Casino in Vancouver
5. River Rock Casino in Richmond
6. Grand Villa Casino in Burnaby...."

You clarified this request via email on December 29, 2023 to be for:

"The average return to player (RTP) amount of slot machines at the following casinos:

1. Kamloops Cascades Casino;
2. Penticton Cascades Casino;
3. Delta Cascades Casino;
4. Parq Casino in Vancouver;
5. River Rock Casino in Richmond; and
6. Grand Villa Casino in Burnaby."

To support your understanding of the record, BCLC wishes to advise you that the RTP amount is not a static figure; it fluctuates based upon several factors, including, but not limited to, the number of large jackpots that are paid out at a particular casino site, the selection of slot machines that are available at a particular casino site, and the length of the time period involved in calculating the RTP amount, and so on.

In accordance with section 6(2) of FIPPA, BCLC has created a record, enclosed in the body of this letter, in response to your request. The record represents the average RTP amount of slot machines at each of the above-named six casino sites for the 2023 calendar year.

Location	Average RTP Amount (2023)
Kamloops Cascades Casino	93.3%
Penticton Cascades Casino	93.1%
Delta Cascades Casino	92.6%
Parq Casino in Vancouver	92.9%
River Rock Casino in Richmond	93.7%
Grand Villa Casino in Burnaby	93.2%

The full text of section 6 can be found at:

[https://www.bclaws.gov.bc.ca/civix/document/id/complete/statreg/96165\\_00](https://www.bclaws.gov.bc.ca/civix/document/id/complete/statreg/96165_00)

These records may be published a minimum of five business days after release at:

<https://corporate.bcl.com/who-we-are/corporate-reports/reports-disclosures.html>

If you have any questions or concerns regarding BCLC's processing of your request, please contact me at [ksimcoe@bcl.com](mailto:ksimcoe@bcl.com), via mail or at (250) 852-5228.

Additionally, under section 52 of FIPPA, you may ask the Information and Privacy Commissioner to review this reply to your request for information. You have 30 business days from the receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner for British Columbia  
P.O. Box 9038, Station Provincial Government  
Victoria, BC V8W 9A4

T (250) 387-5629 F (250) 387-1696  
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Sincerely,  
[original signed by]

Kevin Simcoe  
Senior Freedom of Information Analyst