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**VIA EMAIL**

May 6, 2024

[applicant information]

Re: Request for Records: BCLC File 24-017

British Columbia Lottery Corporation (BCLC) writes further to your April 25, 2024 request under B.C.'s *Freedom of Information and Protection of Privacy Act* (FIPPA) and BCLC's letter of the same date.

You requested:

"Encore rewards data, from January 1, 2022 to December 31, 2023, showing the total amount wagered on slot machines by Encore rewards card members, the total amount of casino net win on slot machines, the total Encore rewards points accrued on slot machines, and the total number of member files used to compile these figures...."

In accordance with section 6(2) of FIPPA, BCLC has created a record, enclosed in the body of this letter, in response to your request. The record represents the total aggregate Coin in by Encore rewards card members, the total aggregate amount of casino Net Win from this Coin in, the total Encore rewards points accrued as a result, and the total number of member files used to compile these figures during the requested timeframe.

<b>Coin in (January 1, 2022 - December 31, 2023)</b>	<b>Casino Net Win (January 1, 2022 - December 31, 2023)</b>	<b>Encore Points Accrued (January 1, 2022 - December 31, 2023)</b>	<b>Encore Rewards Member Files</b>
\$21,340,303,237.26	\$1,510,410,480.53	23,896,183,806	358,362

To assist you to understand the record, "Coin-in" is the money that is wagered on slot machines, plus any non-jackpot winnings from the slot machines that the player chooses to wager, and "Net Win" is the money the house keeps after prizes have been paid. BCLC further notes that the number of Encore Rewards Member Files is subject to churn and is a distinct figure than any point-in-time number of active Encore carded players on a given day. The reason is that over time some players get replaced by new registered players.

The full text of section 6 can be found at:

[https://www.bclaws.gov.bc.ca/civix/document/id/complete/statreg/96165\\_00](https://www.bclaws.gov.bc.ca/civix/document/id/complete/statreg/96165_00)

If you have any questions or concerns regarding BCLC's processing of your request, please contact me at [ksimcoe@bcl.com](mailto:ksimcoe@bcl.com), via mail or at (250) 852-5228.

Additionally, under section 52 of FIPPA, you may ask the Information and Privacy Commissioner to review this reply to your request for information. You have 30 business days from the receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner for British Columbia  
P.O. Box 9038, Station Provincial Government  
Victoria, BC V8W 9A4

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Sincerely,  
[original signed by]

Kevin Simcoe  
Senior Freedom of Information Analyst